

# Is my patient an armed forces veteran? Are they in crisis or an inpatient ward?

## For display in staff areas

The Veterans' Mental Health High Intensity Service (HIS) can help. We provide care and treatment for armed forces veterans who are in a mental health crisis and need urgent help. It works with local mental health services that are already treating a veteran, to improve experiences and outcomes for them.

## Referrals to the Veterans' High Intensity Service (North of England)

Via the 24/7 Single Point of Access (SPA) Team at Leeds and York Partnership NHS Foundation Trust on freephone 0800 183 1485.

## Your 24/7 Clinician Advice Line

Local mental health professionals have access to an advice line 24 hours a day, seven days a week to provide expert veteran-specific mental health support.

- From 8am to 6pm (daytime hours) – this will connect directly to the HIS North of England team
- From 6pm to 8am (overnight) – this will be answered by Combat Stress.

The number for the Clinician Advice Line is 0300 300 1493.

## Contact the HIS North of England Team

If you want to speak to one of our team and get to know us better you can:

Call us on: 0300 300 1493

Email us at: [veteranshis.lypft@nhs.net](mailto:veteranshis.lypft@nhs.net)



Service provided by:  
Leeds and York Partnership NHS Foundation Trust  
Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust  
Combat Stress and Walking with the Wounded

**North of England Team**