**Personal Data & Broadband Enhancements for NHS Workers**

As you may have heard, the UK’s major internet and mobile companies are supporting NHS frontline staff by keeping them connected using their personal devices and internet while they care for patients.

You may be eligible to access an enhanced package from your provider without the fear of additional charges or limitations, if you:

* Are using your own personal mobile for work purposes and require upgraded data/voice packages from your mobile providers in order to work remotely
* Or require greater broadband bandwidth for the purposes of clinical activity e.g. carry out consultations by video conferencing, download and upload large medical whilst working from home

Please read more about the offers and eligibility criteria on the [Personal Data and Broadband Enhancements for NHS Workers website.](https://www.nhsbsa.nhs.uk/personal-mobile-data-and-broadband-enhancements-nhs-staff)

If you feel you meet the criteria and would benefit from enhanced connectivity please send the following details to the HR team at: [hradvice.lypft@nhs.net](mailto:hradvice.lypft@nhs.net)  clearly stating **Mobile data and broadband enhancements for NHS staff** in the subject line.

Request For – Mobile or Broadband (delete as applicable)

Staff Member Name

Mobile Number

Network Provider

Account Holder Name

Account Holder Telephone Number

Full Address inc Postcode

**If you are a Vodafone or EE pay monthly customer:**

You can claim the offer direct and do not need to complete the form to confirm you are eligible:

1. Visit the provider's website or App.
2. Complete the step-by-step instructions for claiming the offer, filling in the relevant information.
3. Service providers will action the request.
4. You'll receive a confirmation text message to let you know that the process is complete.

To claim this offer you'll need to provide some personal data.  The data will be used by your network provider to apply the changes to your plan in line with the offer.