**Delivery of medication to patients at home**

Guidance to support the safe delivery of **medication from LYPFT to a patient at home** using a taxi has been developed *[please add link to ‘Sending Medication to Services Users Home via Taxi’*]. Work is progressing to use other modes of delivery such as redeployed LYPFT staff/ NHS volunteers.

**Getting medication from the community pharmacy to a patient at home**

* Allow reasonable time for the medication to be dispensed, this could be up to 72hours.
* Check if/when the community pharmacy is open (as a minimum community pharmacies should be accessible 10am-12noon and 2pm-4pm Mon-Fri, 3-5pm on the Easter bank holidays)
* Where possible the patient/ patient’s representative should collect.
* Some community pharmacists may be able to arrange delivery of the medication to the patient’s home, however this service is very stretched.
* Failing that suggest LYPFT staff (including those redeployed staff)/ NHS volunteer/ taxi collect.
* Ensure whoever is collecting the medication has some form of ID (ideally photographic), failing that be able to provide the patients full name, address and DoB.

**Whichever process is used:**

* **Document** what has been done in the patients notes
* **Contact the patient to confirm they have received the medication**, and that they are clear about how to take it and what the arrangements will be for ongoing supply.
* Put in place **arrangements for ongoing supply** (where applicable) via standards processes ie via GP where this would normally be done, building extra time into the process where possible.
* If the only feasible way to maintain supply of the medication for **stable patients** is to use FP10 prescriptions consider issuing multiple post-dated prescriptions for the normal quantity, e.g. 3 x 28-day prescriptions (NB this cannot be done for CDs).