

## Gender Identity Service - Waiting time to first offered appointment



**Quarter 3 2017/18** 

Quarter and Year	Average wait to first appointment offered in quarter (days)	Comments from service
Q4 2014/2015	353.8	
Q1 2015/2016	407.8	
Q2 2015/2016	500.6	
Q3 2015/2016	513.0	
Q4 2015/2016	431.8	
Q1 2016/2017	586.7	
Q2 2016/2017	505.7	
Q3 2016/2017	456.6	
Q4 2016/2017	392.3	
Q1 2017/2018	541.4	
Q2 2017/2018	489.3	
Q3 2017/2018	445.0	

There has been a significant National focus on the increasing demands and waiting times for all gender services nationally, which resulted in a piece of national work being undertaken in relation to this led by NHS England.

Working with our commissioners, Leeds Gender Service developed a proposal to significantly increase the resource within the service and make changes to the clinical pathways in order to reduce the waiting times. This has been supported by an additional investment for the service, with effect from 1<sup>st</sup> April 2016. We are pleased to confirm that we are therefore currently introducing a number of new clinical initiatives which will better support people on the waiting list as well as reduce planned waiting times, and are in the process of recruiting and training additional staff to deliver this.