

## Involving service users and your families

It is important that we listen to your experiences.

### Your caseworker

A caseworker will offer to meet with you to hear your views, and to feed back our recommendations to you.

### Evaluation

You can complete a survey after your review.

### Families and Carers

If you wish, families and carers can have a copy of our recommendations. Where possible, a family member/ carer can attend your meeting with the caseworker. Caseworkers do not meet family members separately.

See our Involvement leaflet for more information.

# Information for service users and carers

## Contact Us



Clinical Team Manager  
Pathway Development Service  
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Oakhurst Avenue  
Leeds  
LS11 7DF



Tel: 0113 8557951



[www.leedsandyorkpft.nhs.uk/our-services/pathway-development-service/](http://www.leedsandyorkpft.nhs.uk/our-services/pathway-development-service/)

If you are unhappy with the service you have received, please see the attached Leeds and York Partnership NHS Foundation Trust complaints leaflet.

### Would you like this information in an alternative format?

For a translation of this document, an interpreter, a sign language interpretation or a version in:



or



or



or



please contact the Interpretation and Translation Support Team on 0113 85 56418/9 or [translation.lypft@nhs.net](mailto:translation.lypft@nhs.net)

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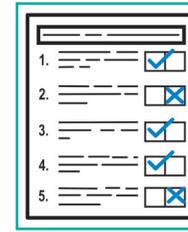
## Who we are

The Pathway Development Service works to improve 'pathways' for people with personality disorder. We work with hospital and community teams to identify:

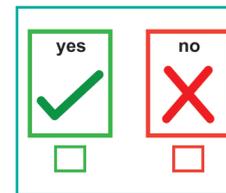
- When someone might need to go into a specialist or secure hospital and what they might need during their admission
- What alternatives there might be to hospital
- What someone might need in the community so they can move on from hospital

What we do	
We do ✓...	We don't X...
Review your care and treatment	Provide direct care or treatment
Make recommendations to your team about your care	Make diagnoses
Provide you with a summary of our recommendations	Make decisions about your mental health act status, or section 17 leave
Recommend a Housing and Resettlement Review at the right time on your journey	Recommend specific treatment units
Attend CPAs or provide re-reviews	Provide funding for placements
Keep your personal information confidential	Provide community services after you are discharged from hospital

## What happens and when



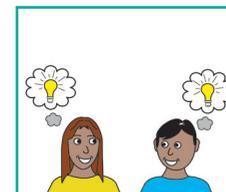
You can be **referred** to our service by your clinical team or case manager.



Our team will discuss whether a **review report** would be helpful for you.

### If a review is right for you

A member of staff from the Pathways Development Service will **meet you** and your team. This person is **your caseworker**.



We will think about **your needs** and how they could best be met.

Your caseworker will aim to complete a report within **3 weeks** of meeting you.



A **planning meeting** will be arranged.

Your caseworker will invite you to meet them to give you **feedback** and a **copy of our recommendations**.

### If you are in a Secure Unit or Garrow House

Following the review, your caseworker may attend your CPA meetings.

They may also carry out a **re-review** of your care after 12 months. This is to see how things are moving forwards with your care.