

## **Our Quality Priorities for 2018/2019**

Our 2018/19 quality priorities reflect the Trust's most significant and cross-cutting work. The priorities will have Executive leadership oversight to ensure delivery of service improvements in line with our overall Quality Strategic Plan. The collective agreement is that these are essential, however there is likely to be additional work that the Executive team agrees to prioritise in response to wider changes with the Sustainability and Transformation Partnership, Leeds Plan and commissioner intentions.

All our priorities are at the heart of the Trust's work: some are change projects and some are improvements to ways of working or investment in our most precious asset – our workforce.

Our change projects include installing and configuring a new multi-million pound Electronic Patient Record which will bring lots of new functionality to improve data capture and work flow. We will also be reconfiguring our community mental health services from an ageless service into a service for older people (over 65) and a service for working age adults (18 and over)

We plan to resize and refinance our Public Finance Initiative (PFI) commitments and reduce our buildings estate. We will move office staff from the St Mary's hospital site during the year. New care models will be introduced and we will begin scoping a new local rehabilitation model.

On a broader scale we plan to invest in staff engagement, organisational development expertise, staff retention and management of change capacity. We will introduce our defined model for quality improvement and run a full review of our patient experience activity and deliver identified improvements.

Some of our quality improvement ambitions are almost business as usual: we are constantly looking for ways to reduce out of area placements and delayed transfers of care and we plan carefully each year for the extra pressures the winter weather creates for the NHS.

We plan to refurbish some of our inpatient units and refresh our safe staffing commitment along with the way we model inpatient bed capacity.

On a regional scale, we are partners in the northern Mental Health Collaborative and West Yorkshire and Harrogate Health and Care Partnership. With our partners we are working on a range of projects which will drive up the quality of patient care through improvements to:

- Assessment and treatment in Learning Disability services
- Psychiatric Intensive Care Unit (PICU)
- Specialist Rehabilitation
- Forensic psychiatric care
- Primary care mental health

All in all we have an ambitious quality improvement programme but we believe it is achievable and progress will be reported to the Trust Board on a regular basis.

All of our work across the three priority areas will be measured. Table 14 in the Quality Report shows how we plan to do this.