

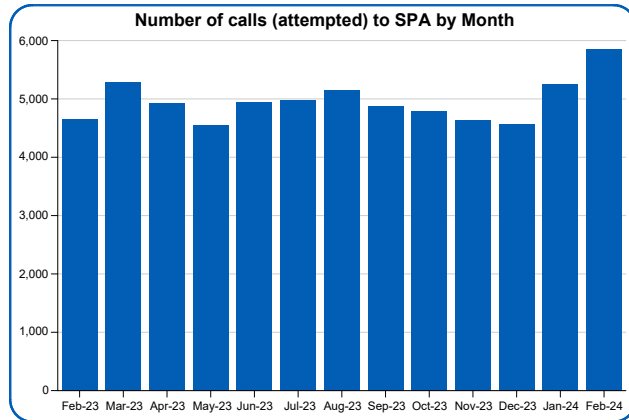
Service Performance - Chief Operating Officer

Services: Access & Responsiveness: Our response in a crisis	Target	Dec 2023	Jan 2024	Feb 2024
Percentage of crisis calls (via the single point of access) answered within 1 minute	-	32.7%	34.5%	38.8%
Percentage of ALPS referrals responded to within 1 hour	-	84.9%	80.3%	76.9%
Percentage of S136 referrals assessed within 3 hours of arrival	-	11.6%	30.0%	8.6%
Number of S136 referrals assessed	-	43	40	35
Number of S136 detentions over 24 hours	0	0	0	0
Percentage of appropriate crisis referrals seen face to face for assessment within 4 hours of referral	90.0%	66.7%	66.7%	77.8%
Percentage of service users who stayed on CRISS caseload for less than 6 weeks	70.0%	93.4%	85.8%	90.4%
Percentage of service users seen or visited at least 5 times within first week of receiving CRISS support	50.0%	42.9%	51.8%	46.5%
Percentage of CRISS caseload where source of referral was acute inpatients	-	12.3%	10.8%	6.8%
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services	Target	Dec 2023	Jan 2024	Feb 2024
Gender Identity Service: Number on waiting list	-	5,358	5,494	5,626
Deaf CAMHS: average wait from referral to first face to face (inc. telemedicine) contact in days	-	154.82	140.49	212.08
Community LD: Percentage of referrals seen within 4 weeks of receipt of referral	90.0%	95.7%	73.9%	75.0%
Leeds Autism Diagnostic Service (LADS): Percentage starting assessment within 13 weeks (quarterly)	-	13.6%	-	-
CAMHS inpatients: Proportion of people assessed within 7 days of admission (HoNOSCA / GBO) (quarterly)	100.0%	52.9%	-	-
Perinatal Community: Percentage waiting less than 48 hours for first contact (urgent/emergency) (quarterly)	-	85.7%	-	-
Perinatal Community: Percentage of routine referrals waiting less than 2 weeks for assessment (quarterly)	-	96.6%	-	-
Perinatal Community: Total number of distinct women seen in rolling 12 months (quarterly)	830	894	-	-
Perinatal Community: Face to Face DNA Rate (quarterly)	-	11.1%	-	-
Services: Our acute patient journey	Target	Dec 2023	Jan 2024	Feb 2024
Number of admissions to adult facilities of patients who are under 16 years old	-	0	0	0
Crisis Assessment Unit (CAU) bed occupancy	-	98.9%	95.2%	96.0%
Crisis Assessment Unit (CAU) length of stay at discharge	-	42.33	18.67	45.14
Liaison In-Reach: attempted assessment within 24 hours	90.0%	83.2%	92.0%	81.6%
Bed Occupancy rates for (adult acute excluding PICU) inpatient services:	94.0% - 98.0%	99.5%	100.6%	99.2%
Becklin Ward 1 (Female)	-	99.9%	103.4%	100.6%
Becklin Ward 3 (Male)	-	99.3%	99.9%	100.0%
Becklin Ward 4 (Male)	-	99.9%	100.3%	100.2%
Becklin Ward 5 (Female)	-	98.8%	99.9%	97.2%
Newsam Ward 4 (Male)	-	99.8%	99.7%	98.2%
Older adult (total)	-	99.2%	97.3%	99.8%
The Mount Ward 1 (Male Dementia)	-	98.8%	99.5%	99.3%
The Mount Ward 2 (Female Dementia)	-	99.4%	96.8%	106.4%

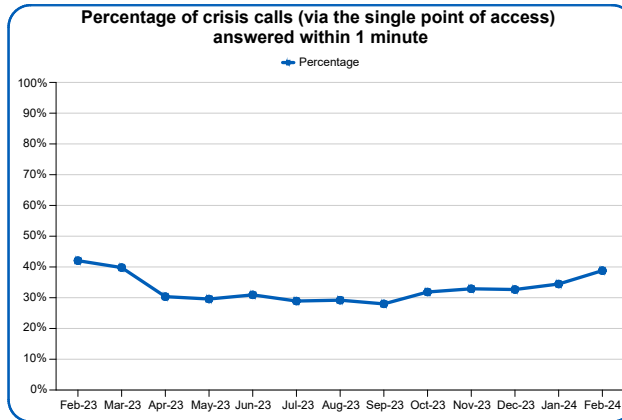
Service Performance - Chief Operating Officer

Services: Our acute patient journey	Target	Dec 2023	Jan 2024	Feb 2024
The Mount Ward 3 (Male)	-	98.7%	95.8%	94.5%
The Mount Ward 4 (Female)	-	99.7%	97.7%	100.5%
Percentage of delayed transfers of care	-	11.4%	11.1%	11.9%
Total: Number of out of area placements beginning in month	-	20	24	29
Total: Total number of bed days out of area (new and existing placements from previous months)	140	860	1,065	1,124
Acute: Number of out of area placements beginning in month	-	18	18	22
Acute: Total number of bed days out of area (new and existing placements from previous months)	-	723	896	933
PICU: Number of out of area placements beginning in month	-	2	6	7
PICU: Total number of bed days out of area (new and existing placements from previous months)	-	137	169	191
Older people: Number of out of area placements beginning in month	-	0	0	0
Older people: Total number of bed days out of area (new & existing placements from previous months)	-	0	0	0
Cardiomatabolic (physical health) assessments completed: Inpatients (quarterly)	80.0%	77.8%	-	-
Services: Our Community Care	Target	Dec 2023	Jan 2024	Feb 2024
Percentage of inpatients followed up within 3 days of discharge (Trust Level monthly local tracking)	80.0%	81.7%	70.4%	68.1%
Percentage of inpatients followed up within 3 days of discharge (HCP commissioned services only)	80.0%	85.2%	74.7%	77.6%
Number of service users in community mental health team care (caseload)	-	3,305	3,275	3,284
Percentage of referrals seen within 15 days by a community mental health team	80.0%	79.0%	71.5%	84.6%
Percentage of referrals to memory services seen within 8 weeks (quarter to date)	90.0%	62.3%	72.3%	71.6%
Percentage of referrals to memory services with a diagnosis recorded within 12 weeks (quarter to date)	50.0%	49.6%	38.3%	39.6%
Early intervention in psychosis (EIP) or at risk mental state (ARMS): Percentage starting treatment within 2 weeks	60.0%	6.2%	68.2%	63.6%
Early intervention in psychosis (EIP) : Percentage of people discharged to primary care (quarterly)	-	62.3%	-	-
Cardiomatabolic (physical health) assessments completed: Early Intervention in Psychosis Service (quarterly)	90.0%	65.8%	-	-
Services: Clinical Record Keeping	Target	Dec 2023	Jan 2024	Feb 2024
Percentage of service users with NHS Number recorded	-	99.2%	99.1%	99.3%
Percentage of service users with ethnicity recorded	-	82.1%	82.1%	81.7%
Percentage of service users with sexual orientation recorded	-	47.9%	47.8%	47.6%
Services: Clinical Record Keeping - DQMI	Target	Sep 2023	Oct 2023	Nov 2023
DQMI (MHSDS) % Quality %	95.0%	92.3%	92.4%	92.4%

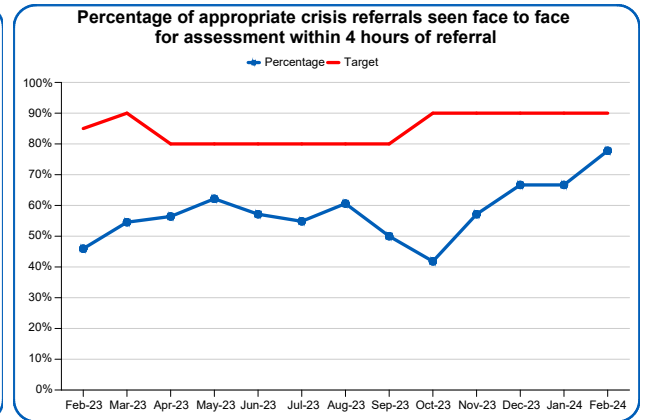
Services: Access & Responsiveness: Our Response in a crisis



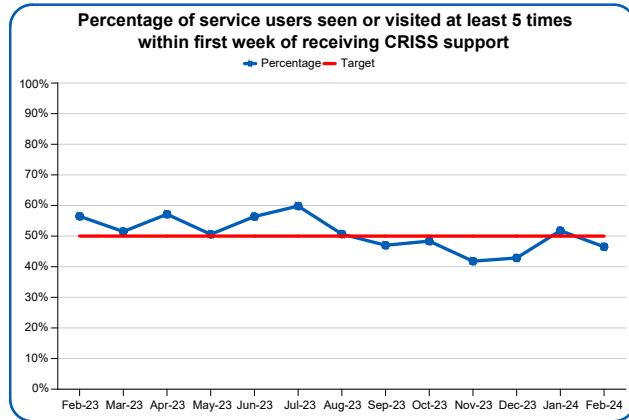
Number of calls : February 5,862



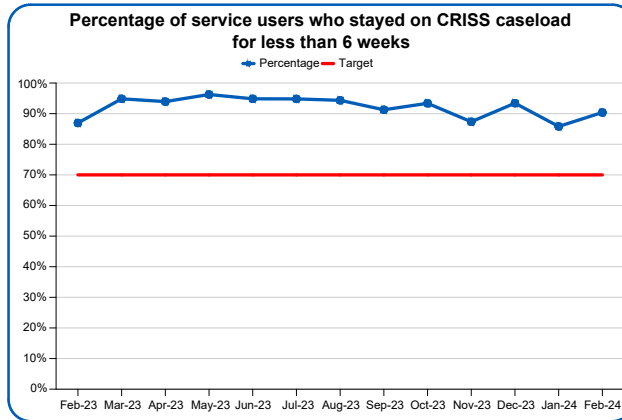
Local target - within 1 minute: February 38.8%



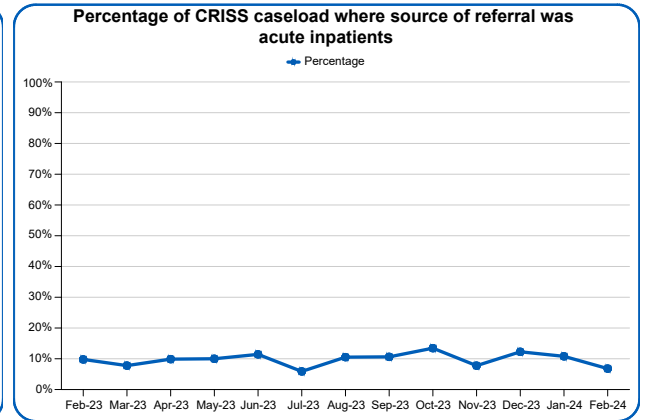
Contactual Target 90%: February 77.8%



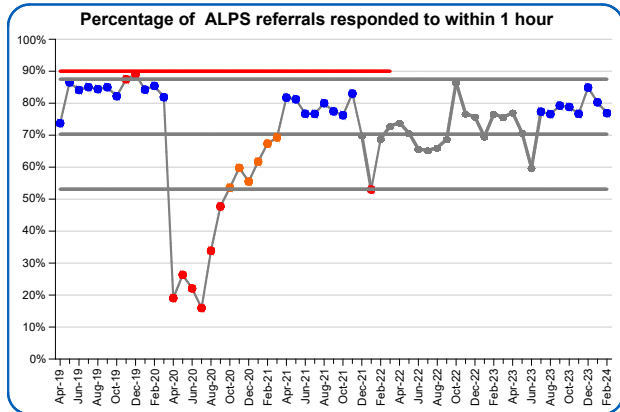
Contractual Target 50%: February 46.5%



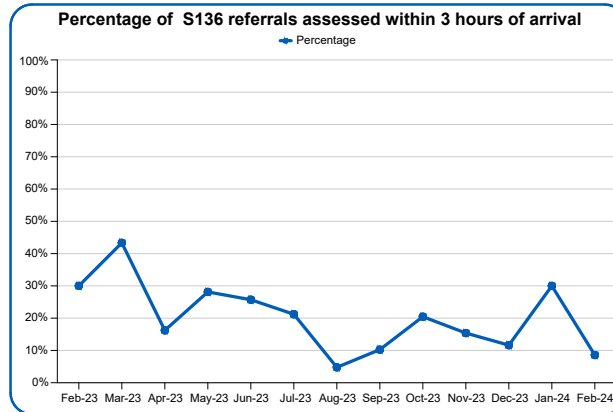
Contractual Target 70%: February 90.4%



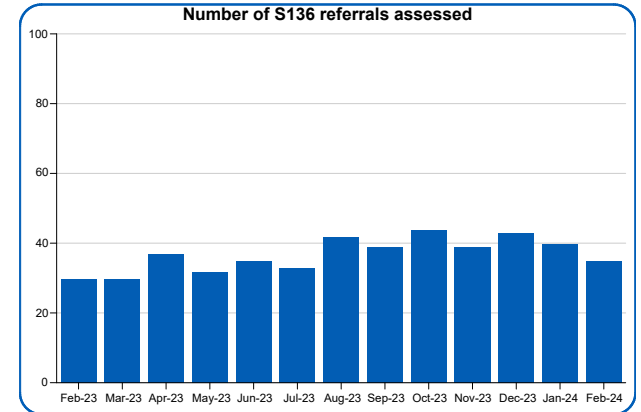
Contractual Target tba: February 6.8%



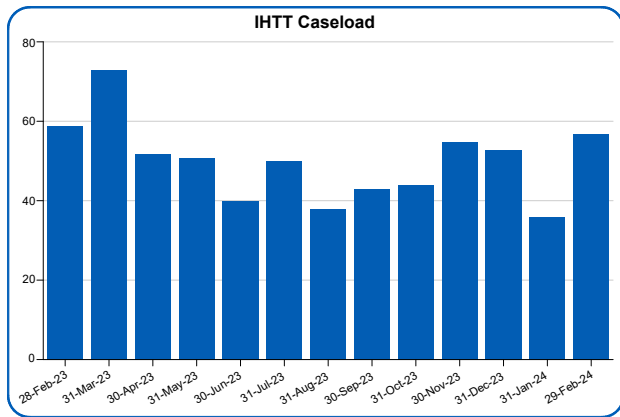
Contractual Target : February 76.9%



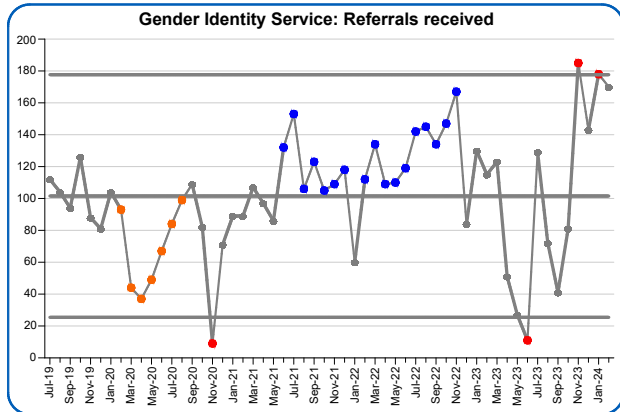
Contractual Target : February 8.6%



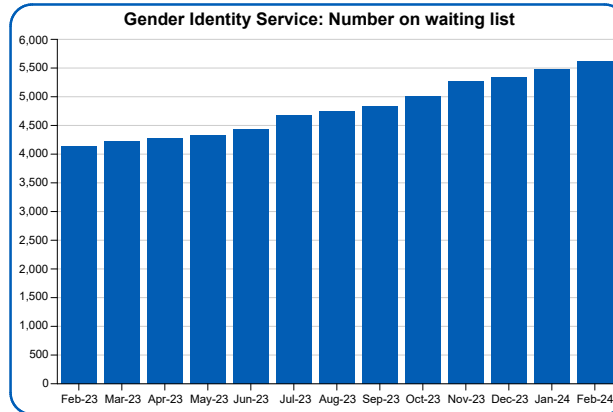
Total referrals assessed: February 35



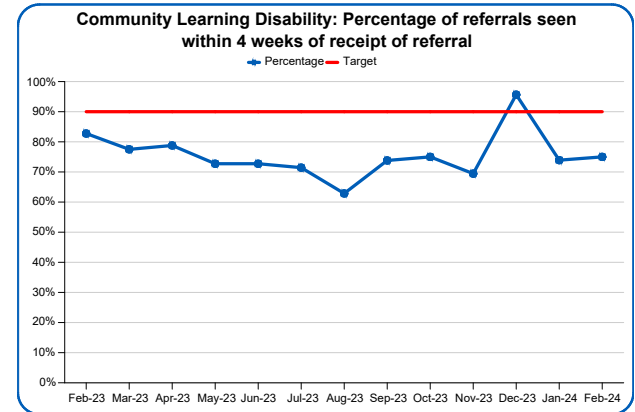
Caseload: February 57



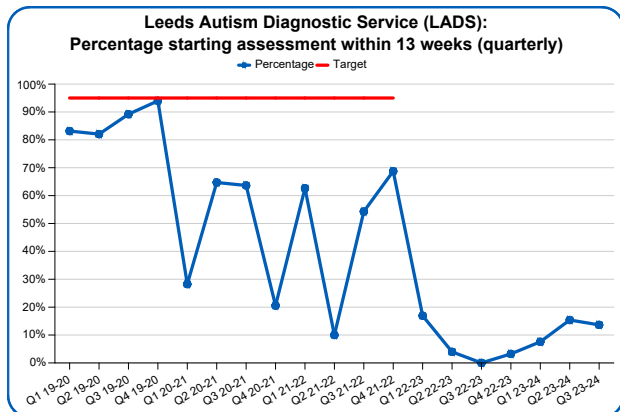
Total referrals: February 170



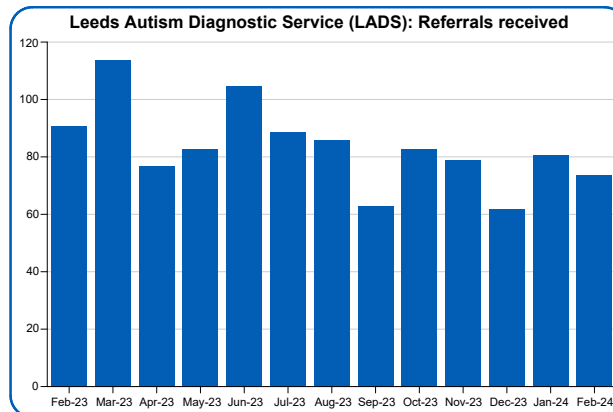
Number on waiting list: February 5,626



Contractual Target 90%: February 75.0%



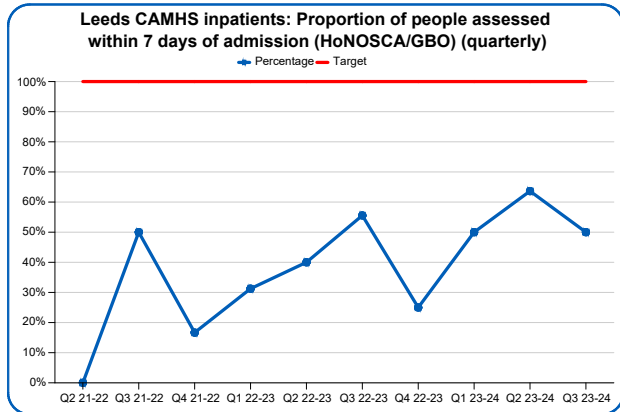
Contractual Target : Q3 13.6%



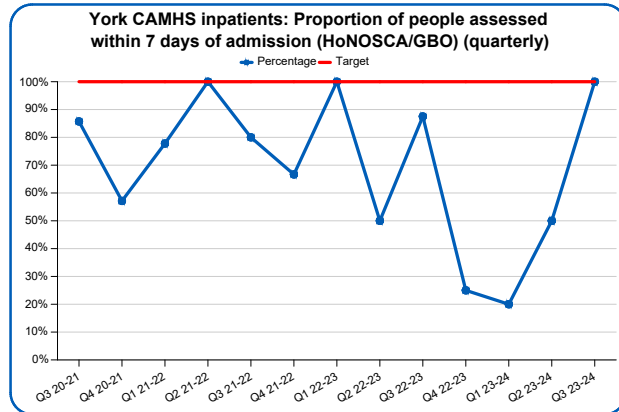
Local measure: February 74

SPC Chart Key

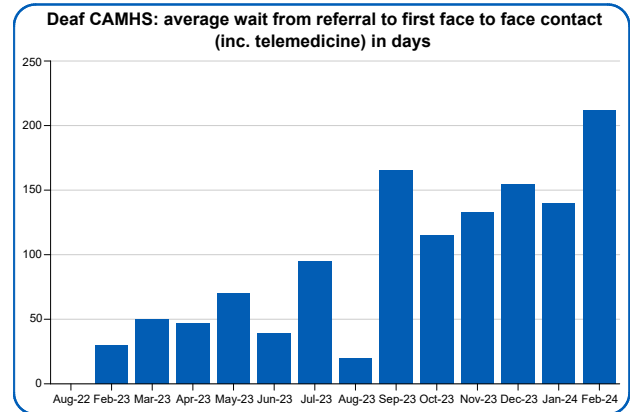
- Average
- Upper process limit
- Lower process limit
- Actual
- Target



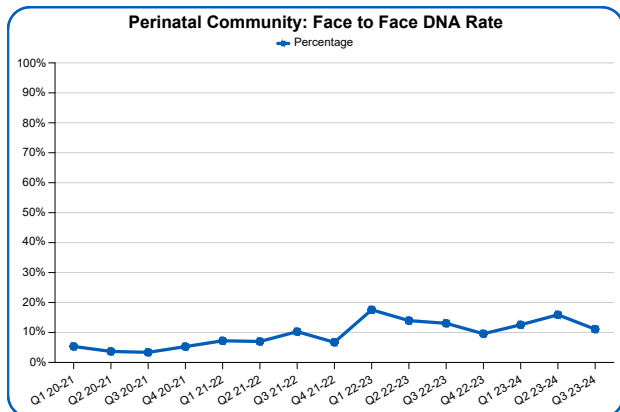
Contractual Target 100%: Q3 50.0%



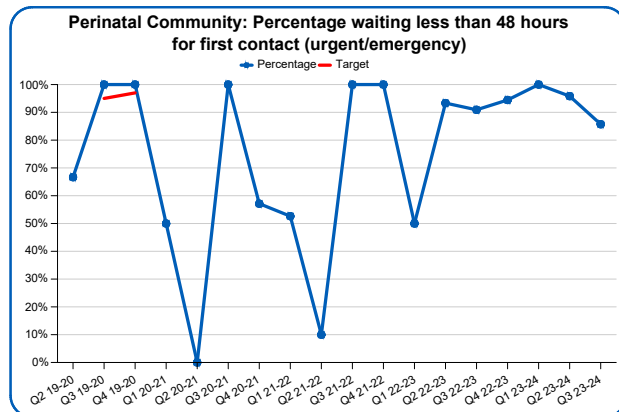
Contractual Target 100%: Q3 100.0%



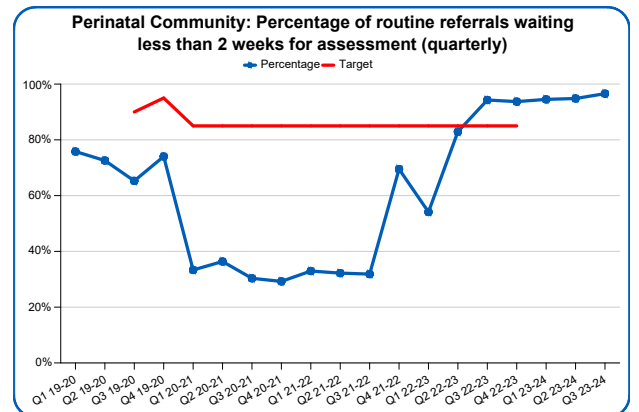
Local measure: February 212



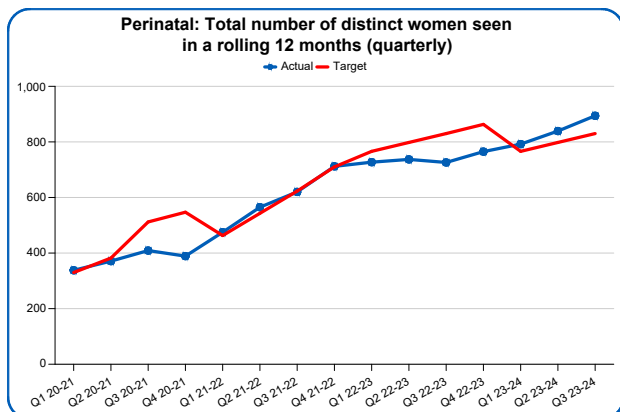
Contractual measure: Q3 11.1%



Contractual Target tba: Q3 85.7%

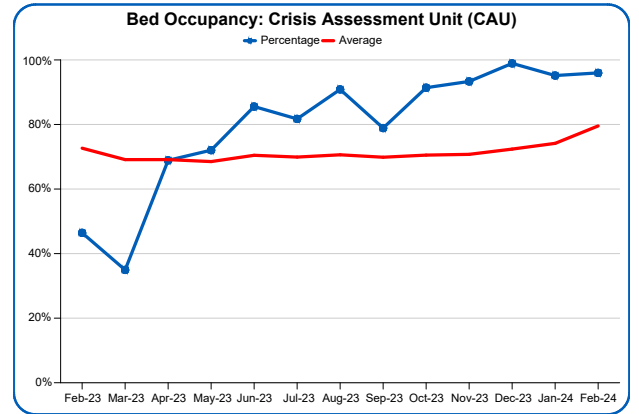
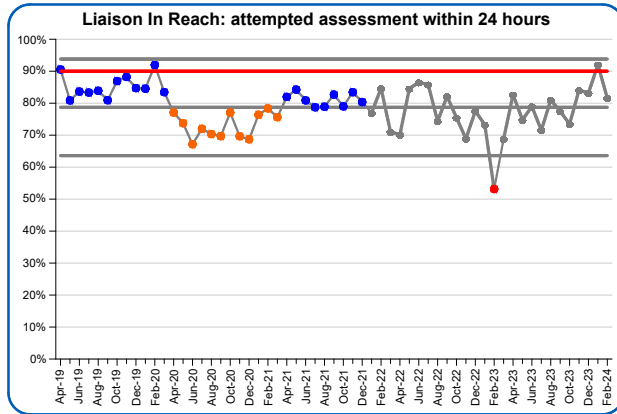
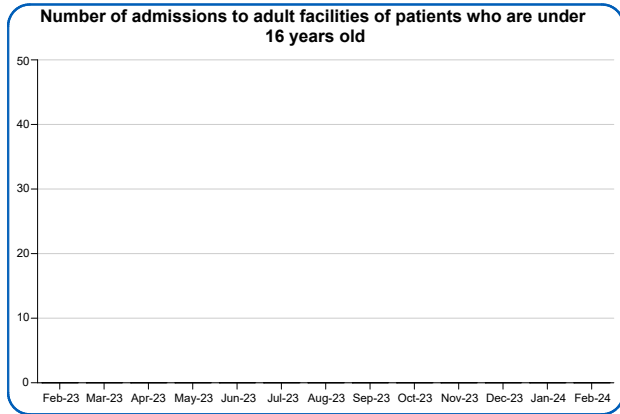


Contractual Target : Q3 96.6%



Local measure 830: Q3 894

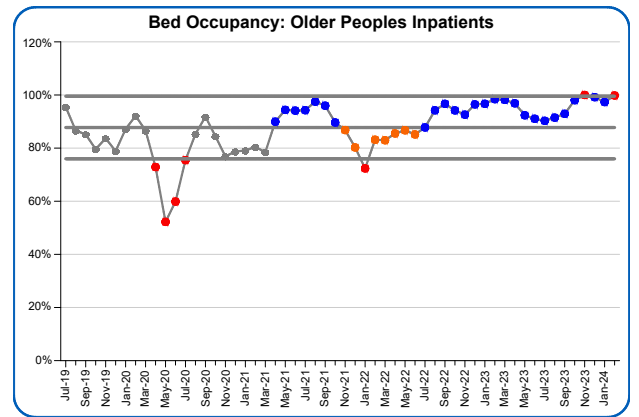
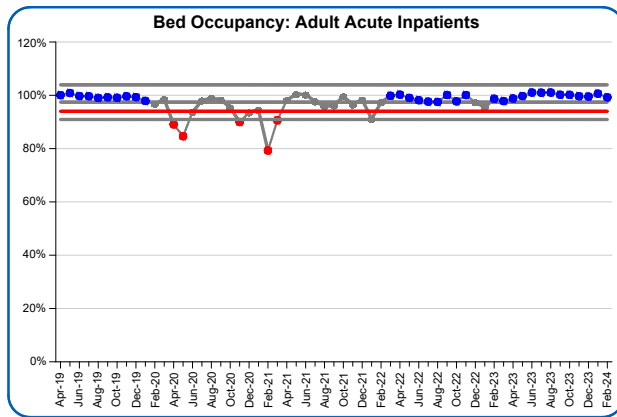
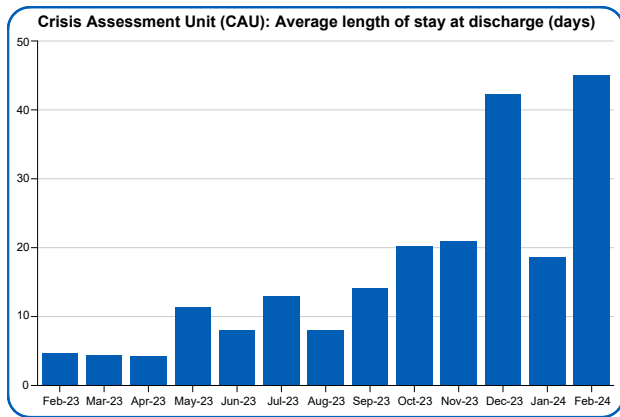
Services: Our acute patient journey



National (NOF) No target : February 0

Contractual Target 90%: February 81.6%

Local measure: February 96.0%



Local measure: February 45 days

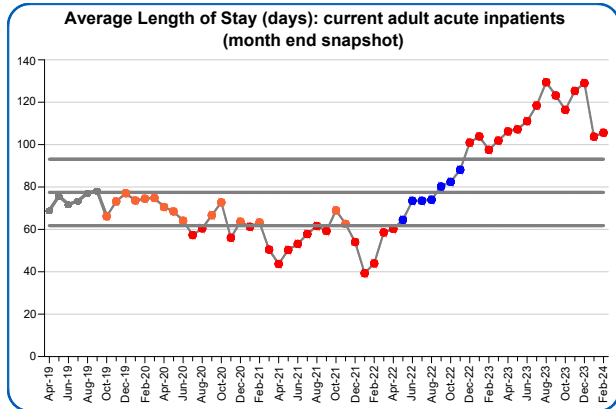
Contractual Target 94%: February 99.2%

Local measure and target : February 99.8%

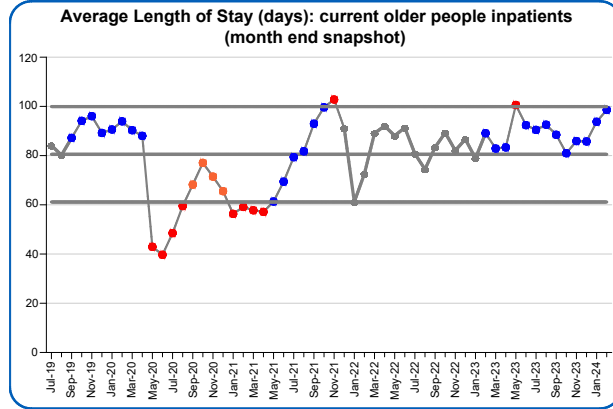
SPC Chart Key

- Average
- Lower process limit
- Upper process limit
- Actual
- Target

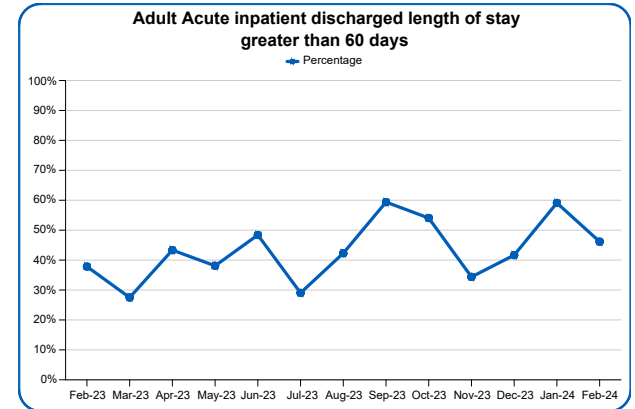
Services: Our acute patient journey (continued)



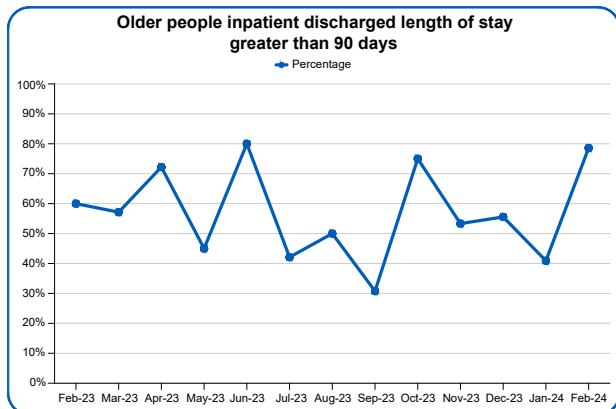
Local tracking measure: February 106 days



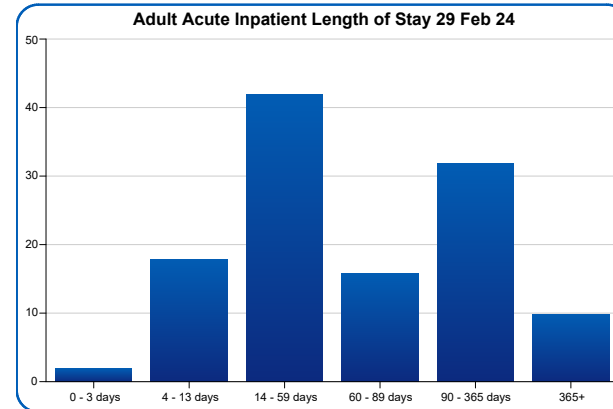
Local tracking measure: February 99 days



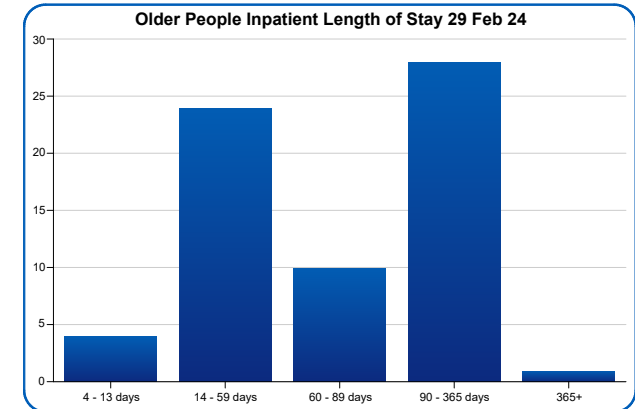
National (LTP): February 46.2%



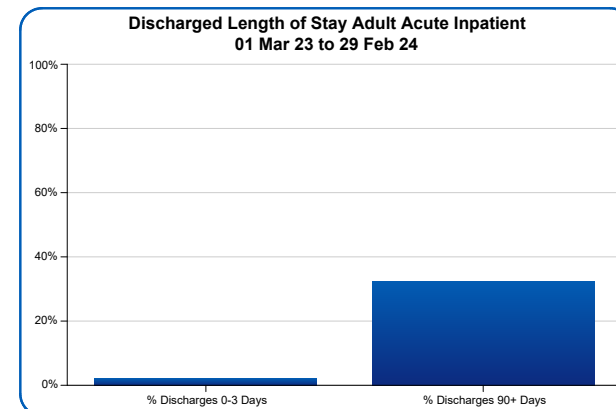
National (LTP): February 78.6%



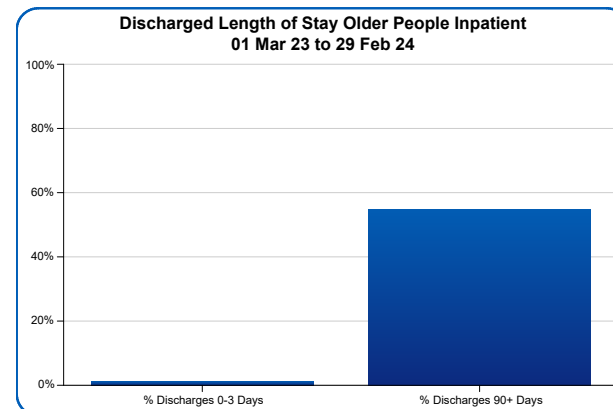
Local activity: 42 people with LOS 90+ days



Local activity: 29 people with LOS 90+ days



Local activity: % discharged LOS 90+ days = 32.7%

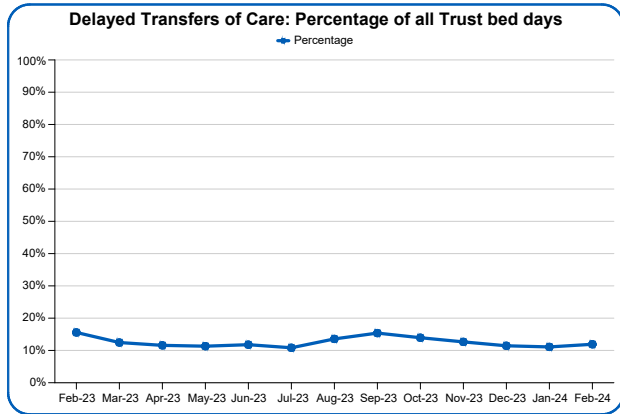


Local activity: % discharged LOS 90+ days = 55.0%

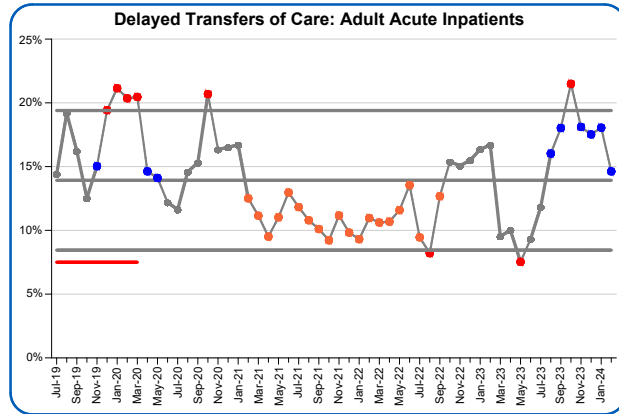
SPC Chart Key

- Average
- Lower process limit
- Upper process limit
- Actual
- Target

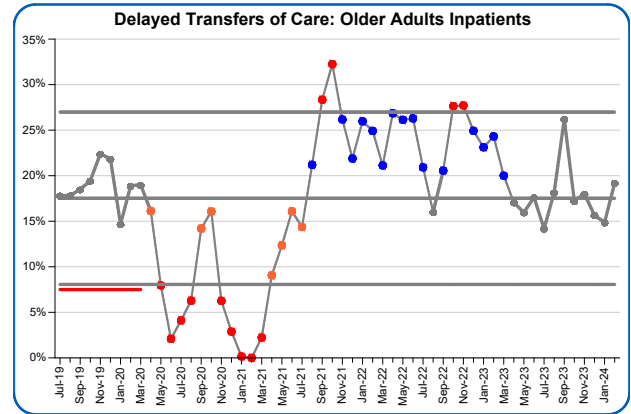
Services: Our acute patient journey (continued)



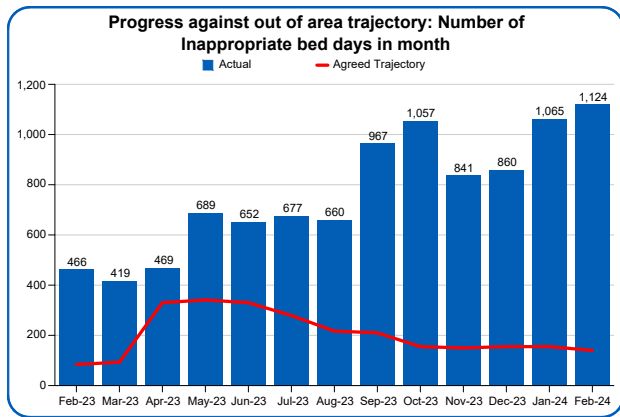
Local tracking measure: February 11.9%



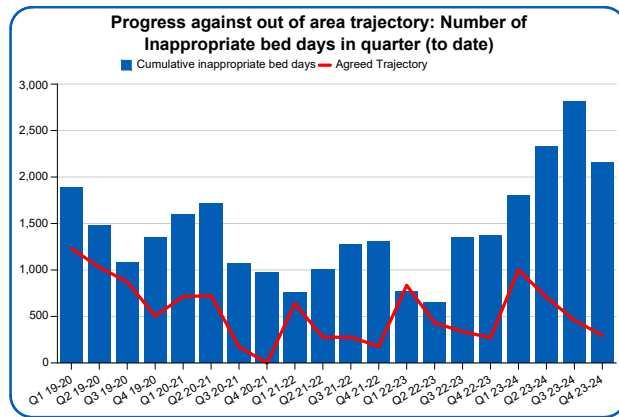
Local tracking measure: February 14.6%



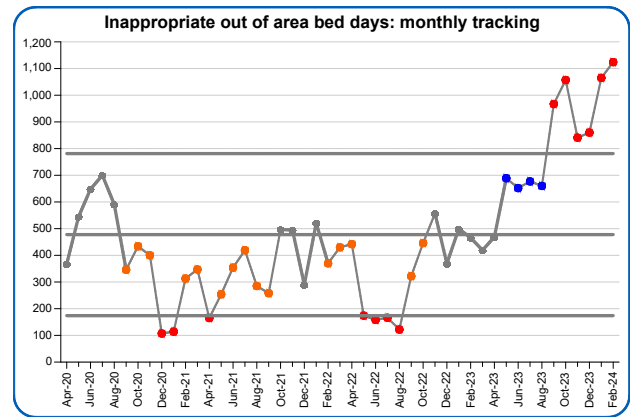
Local tracking measure: February 19.2%



Nationally agreed trajectory (140): February 1,124 bed days



Nationally agreed trajectory (Q4: 295): Q4 2,166 bed days

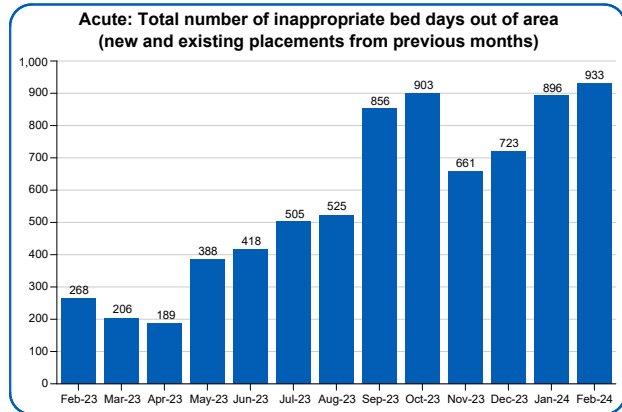


Local tracking measure: February 1,124 bed days

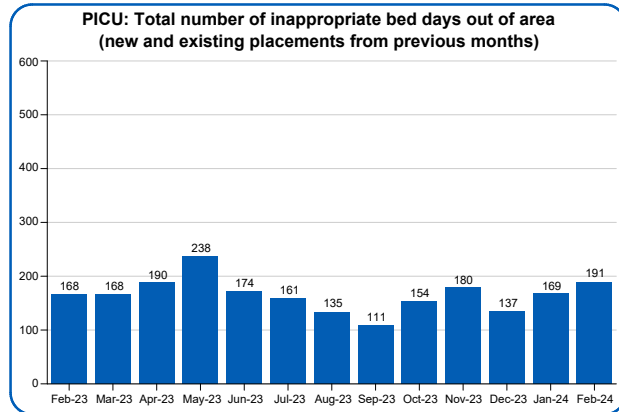
SPC Chart Key

- Average
- Lower process limit
- Upper process limit
- Actual
- Target

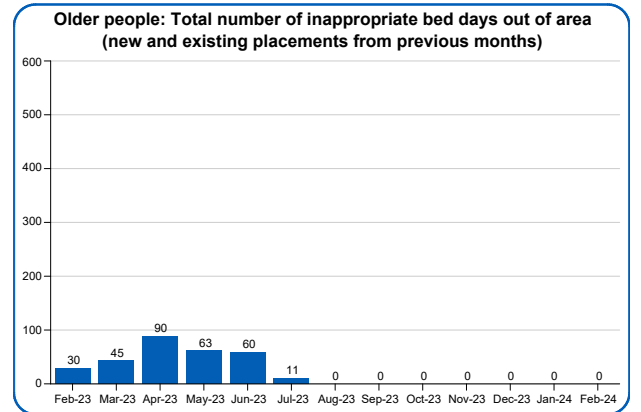
Services: Our acute patient journey (continued)



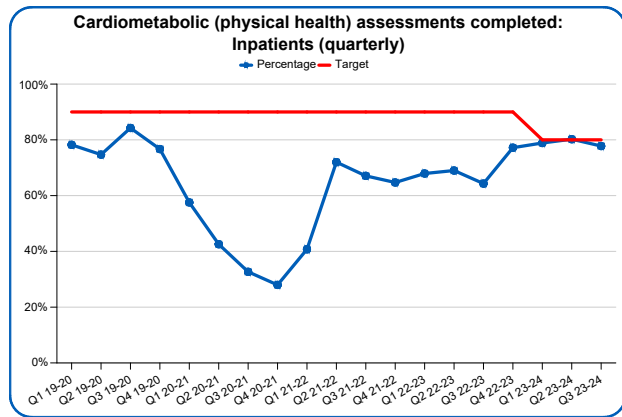
Nationally agreed trajectory (): February 933 days



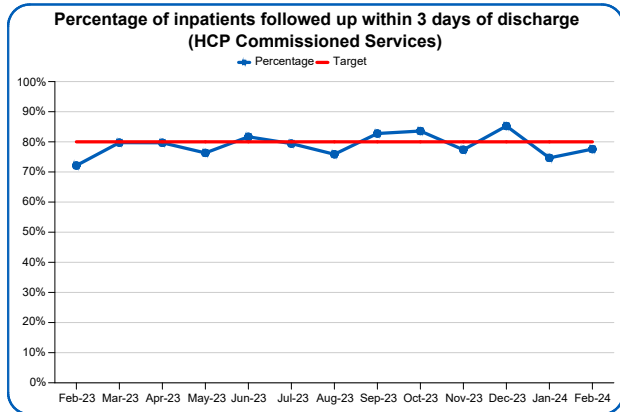
Nationally agreed trajectory (): February 191 days



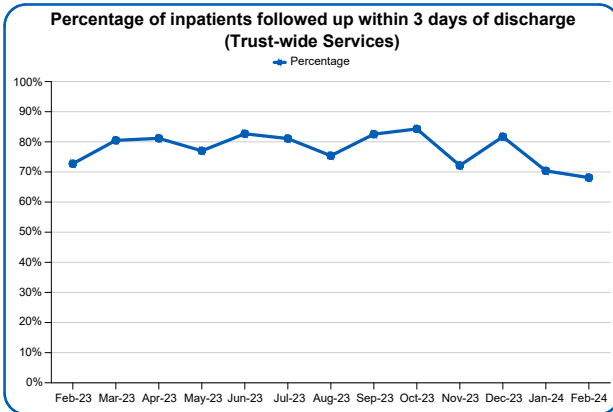
Local measure : February 0 days



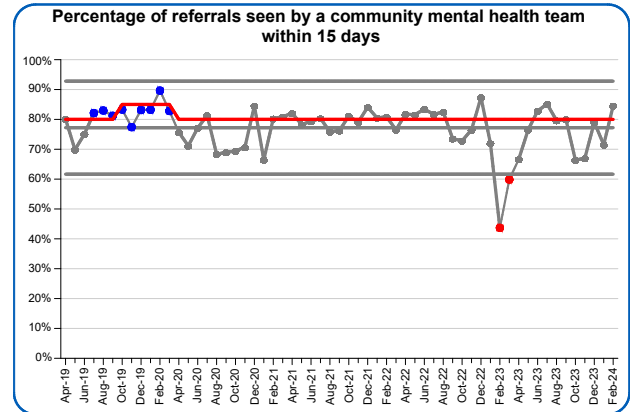
Contractual target 80%: Q3 77.8%



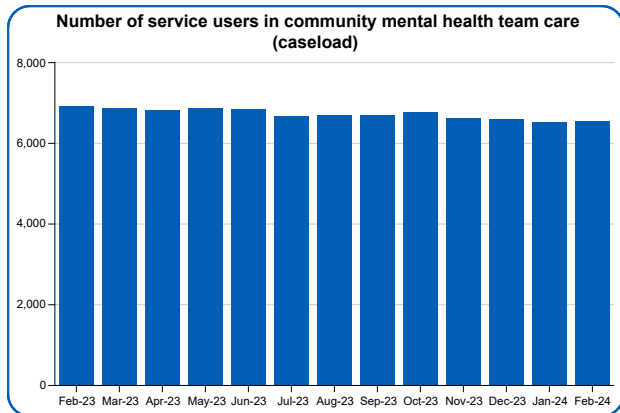
Contractual target 80%: February **77.6%**



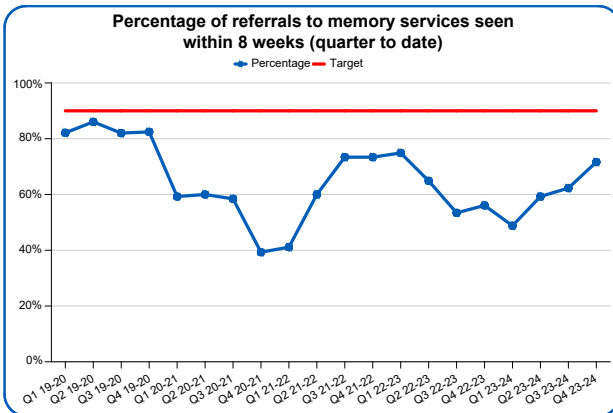
Local Tracking Measure 80%: February **68.1%**



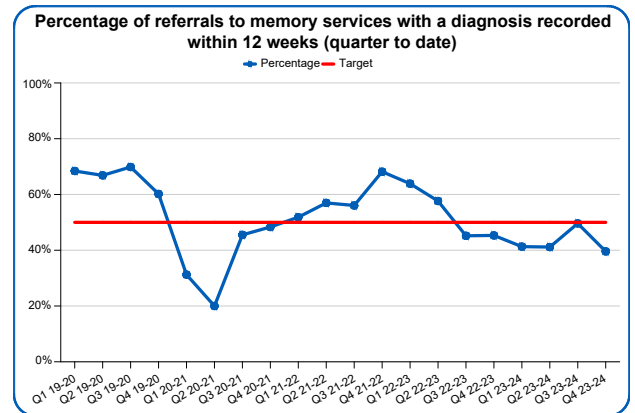
Contractual target 80%: February **84.6%**



Local measure : February **3,275**



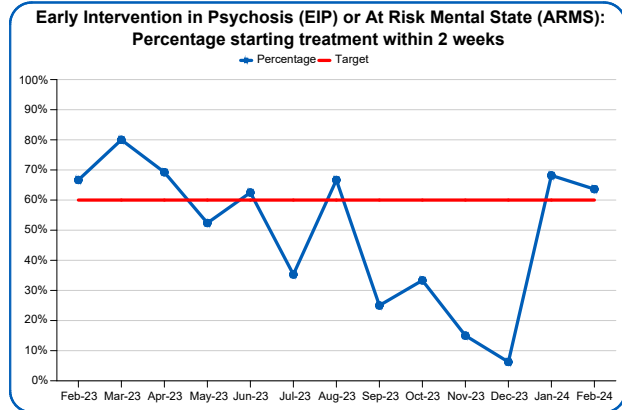
Contractual target 90%: Q4 23-24 **71.6%**



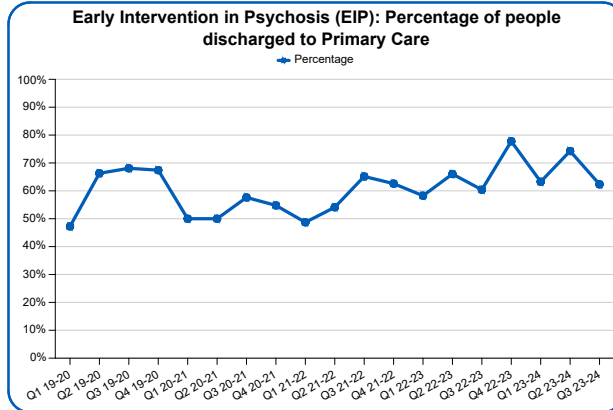
Contractual target 50%: Q4 23-24 **39.6%**

SPC Chart Key

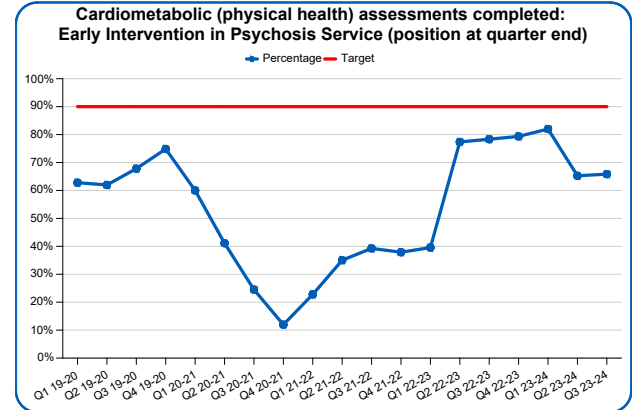
- Average
- Lower process limit
- Target
- Upper process limit
- Actual



Contractual target 60%: February 63.6%

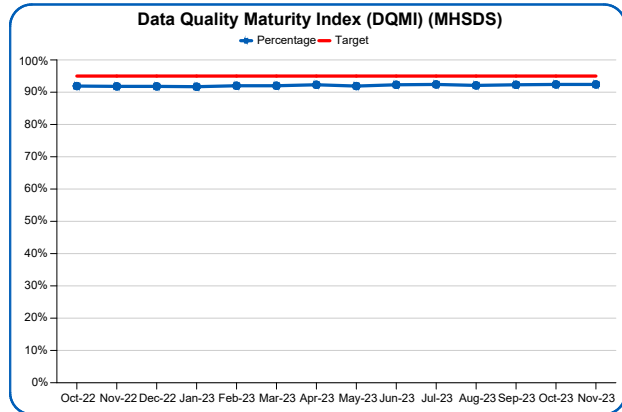


Contractual target tbc: Q3 62.3%

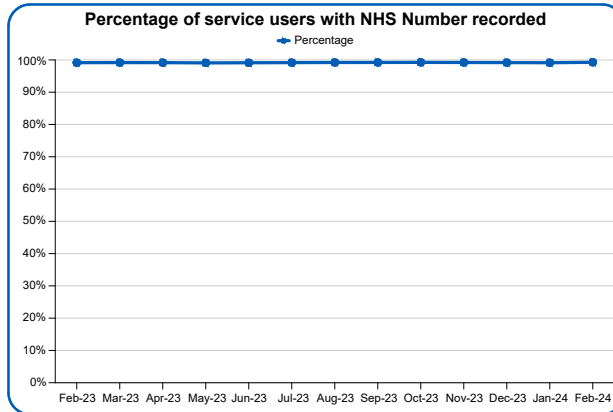


Contractual target 90%: Q3 65.8%

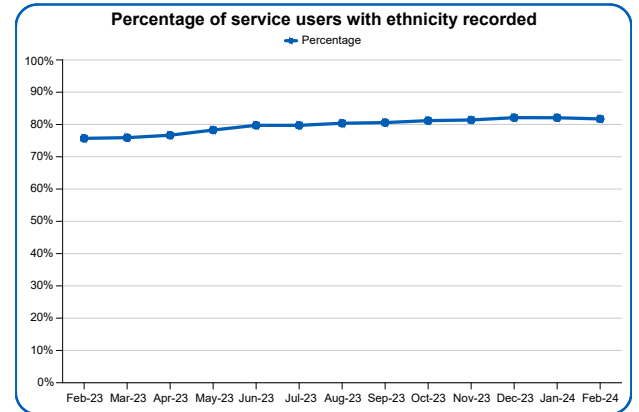
Services: Clinical Record Keeping



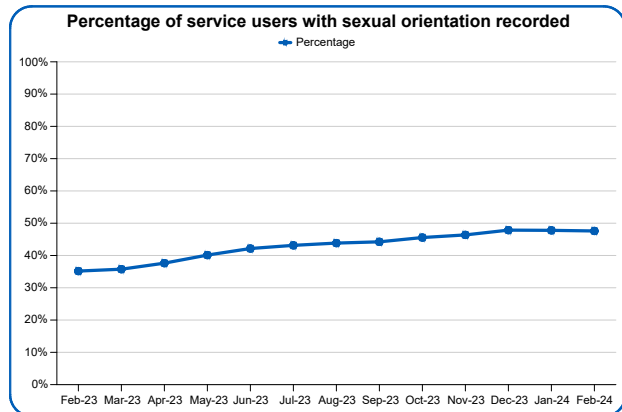
CQUIN / NHSOF Target 95%: November **92.4%**



Local measure: February **99.3%**



Local measure: February **81.7%**



Local measure: February **47.6%**