

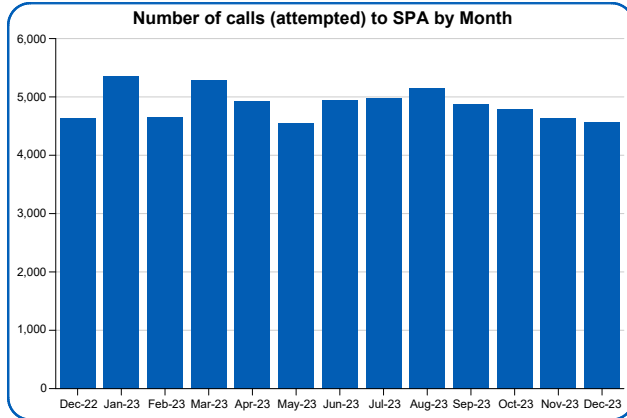
Service Performance - Chief Operating Officer

Services: Access & Responsiveness: Our response in a crisis	Target	Oct 2023	Nov 2023	Dec 2023
Percentage of crisis calls (via the single point of access) answered within 1 minute	-	31.9%	32.9%	32.7%
Percentage of ALPS referrals responded to within 1 hour	-	78.8%	76.7%	84.9%
Percentage of S136 referrals assessed within 3 hours of arrival	-	20.5%	15.4%	11.6%
Number of S136 referrals assessed	-	44	39	43
Number of S136 detentions over 24 hours	0	0	0	0
Percentage of appropriate crisis referrals seen face to face for assessment within 4 hours of referral	90.0%	41.8%	57.1%	66.7%
Percentage of service users who stayed on CRISS caseload for less than 6 weeks	70.0%	93.4%	87.3%	93.4%
Percentage of service users seen or visited at least 5 times within first week of receiving CRISS support	50.0%	48.4%	41.8%	42.9%
Percentage of CRISS caseload where source of referral was acute inpatients	-	13.4%	7.8%	12.3%
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services	Target	Oct 2023	Nov 2023	Dec 2023
Gender Identity Service: Number on waiting list	-	5,018	5,290	5,358
Deaf CAMHS: average wait from referral to first face to face (inc. telemedicine) contact in days	-	115.26	133.25	154.82
Community LD: Percentage of referrals seen within 4 weeks of receipt of referral	90.0%	75.0%	69.4%	95.7%
Leeds Autism Diagnostic Service (LADS): Percentage starting assessment within 13 weeks (quarterly)	-	-	-	13.6%
CAMHS inpatients: Proportion of people assessed within 7 days of admission (HoNOSCA / GBO) (quarterly)	100.0%	-	-	52.9%
Perinatal Community: Percentage waiting less than 48 hours for first contact (urgent/emergency) (quarterly)	-	-	-	85.7%
Perinatal Community: Percentage of routine referrals waiting less than 2 weeks for assessment (quarterly)	-	-	-	96.6%
Perinatal Community: Total number of distinct women seen in rolling 12 months (quarterly)	830	-	-	894
Perinatal Community: Face to Face DNA Rate (quarterly)	-	-	-	11.1%
Services: Our acute patient journey	Target	Oct 2023	Nov 2023	Dec 2023
Number of admissions to adult facilities of patients who are under 16 years old	-	0	0	0
Crisis Assessment Unit (CAU) bed occupancy	-	91.4%	93.3%	98.9%
Crisis Assessment Unit (CAU) length of stay at discharge	-	20.38	21	42.33
Liaison In-Reach: attempted assessment within 24 hours	90.0%	73.5%	84.1%	83.2%
Bed Occupancy rates for (adult acute excluding PICU) inpatient services:	94.0% - 98.0%	100.2%	99.7%	99.5%
Becklin Ward 1 (Female)	-	102.1%	100.0%	99.9%
Becklin Ward 3 (Male)	-	99.9%	99.5%	99.3%
Becklin Ward 4 (Male)	-	100.3%	99.8%	99.9%
Becklin Ward 5 (Female)	-	99.1%	99.2%	98.8%
Newsam Ward 4 (Male)	-	99.5%	99.7%	99.8%
Older adult (total)	-	98.0%	100.0%	99.2%
The Mount Ward 1 (Male Dementia)	-	103.9%	101.2%	98.8%
The Mount Ward 2 (Female Dementia)	-	102.2%	102.7%	99.4%

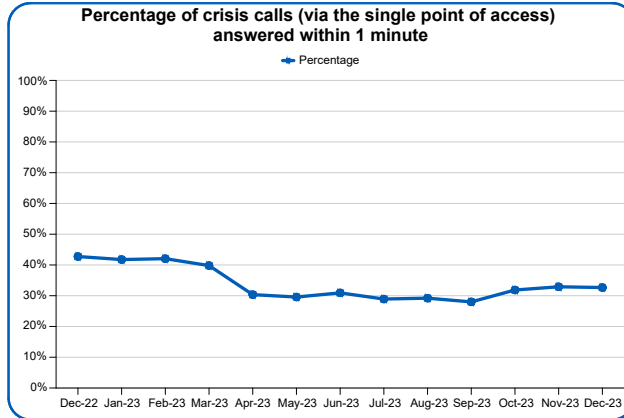
Service Performance - Chief Operating Officer

Services: Our acute patient journey	Target	Oct 2023	Nov 2023	Dec 2023
The Mount Ward 3 (Male)	-	92.7%	98.7%	98.7%
The Mount Ward 4 (Female)	-	96.2%	98.6%	99.7%
Percentage of delayed transfers of care	-	13.9%	12.6%	11.4%
Total: Number of out of area placements beginning in month	-	25	15	20
Total: Total number of bed days out of area (new and existing placements from previous months)	155	1,057	841	860
Acute: Number of out of area placements beginning in month	-	20	10	18
Acute: Total number of bed days out of area (new and existing placements from previous months)	-	903	661	723
PICU: Number of out of area placements beginning in month	-	5	5	2
PICU: Total number of bed days out of area (new and existing placements from previous months)	-	154	180	137
Older people: Number of out of area placements beginning in month	-	0	0	0
Older people: Total number of bed days out of area (new & existing placements from previous months)	-	0	0	0
Cardiomatabolic (physical health) assessments completed: Inpatients (quarterly)	80.0%	-	-	77.8%
Services: Our Community Care	Target	Oct 2023	Nov 2023	Dec 2023
Percentage of inpatients followed up within 3 days of discharge (Trust Level monthly local tracking)	80.0%	84.3%	72.1%	81.7%
Percentage of inpatients followed up within 3 days of discharge (HCP commissioned services only)	80.0%	83.6%	77.4%	85.2%
Number of service users in community mental health team care (caseload)	-	3,389	3,323	3,305
Percentage of referrals seen within 15 days by a community mental health team	80.0%	66.4%	67.0%	79.0%
Percentage of referrals to memory services seen within 8 weeks (quarter to date)	90.0%	56.8%	57.0%	62.3%
Percentage of referrals to memory services with a diagnosis recorded within 12 weeks (quarter to date)	50.0%	47.5%	47.7%	49.6%
Early intervention in psychosis (EIP) or at risk mental state (ARMS): Percentage starting treatment within 2 weeks	60.0%	33.3%	15.0%	6.2%
Early intervention in psychosis (EIP) : Percentage of people discharged to primary care (quarterly)	-	-	-	62.3%
Cardiomatabolic (physical health) assessments completed: Early Intervention in Psychosis Service (quarterly)	90.0%	-	-	65.8%
Services: Clinical Record Keeping	Target	Oct 2023	Nov 2023	Dec 2023
Percentage of service users with NHS Number recorded	-	99.2%	99.2%	99.2%
Percentage of service users with ethnicity recorded	-	81.2%	81.4%	82.1%
Percentage of service users with sexual orientation recorded	-	45.6%	46.4%	47.9%
Services: Clinical Record Keeping - DQMI	Target	Jul 2023	Aug 2023	Sep 2023
DQMI (MHSDS) % Quality %	95.0%	92.4%	92.1%	92.3%

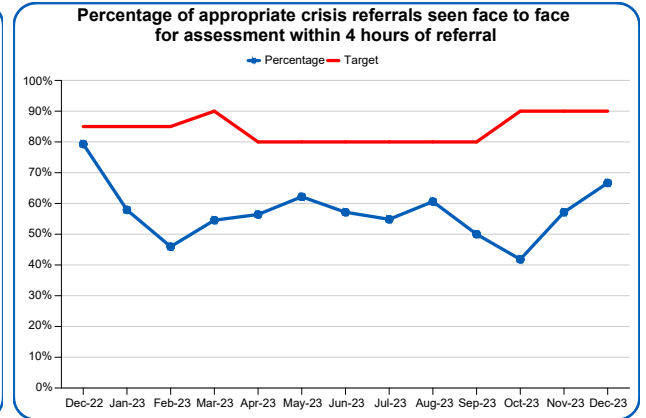
Services: Access & Responsiveness: Our Response in a crisis



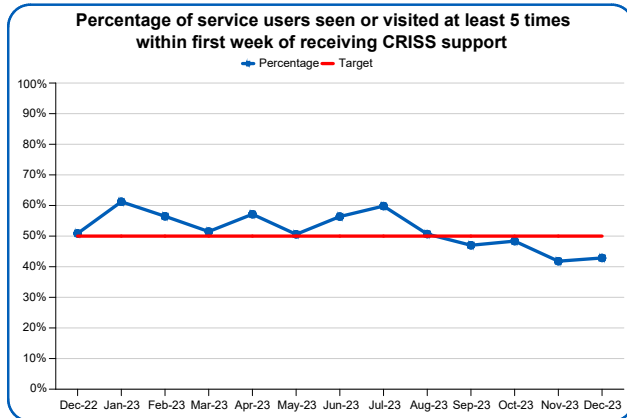
Number of calls : December 4,587



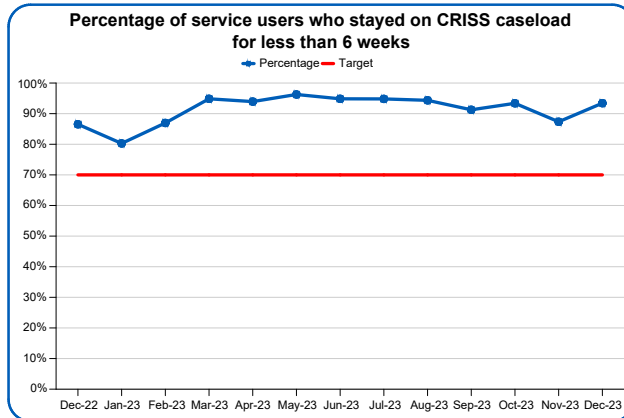
Local target - within 1 minute: December 32.7%



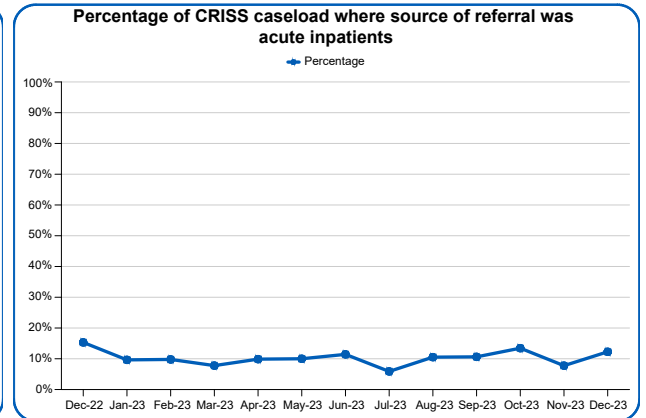
Contactual Target 90%: December 66.7%



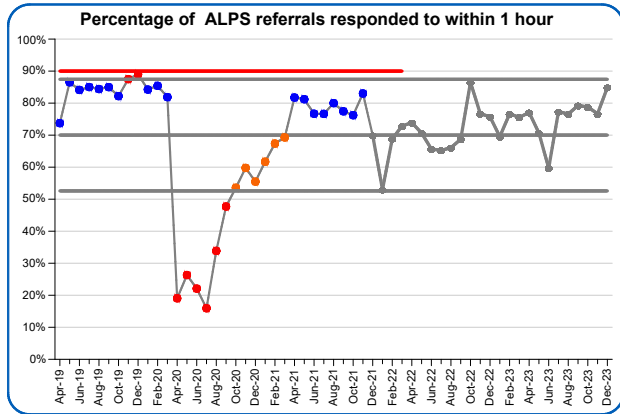
Contractual Target 50%: December 42.9%



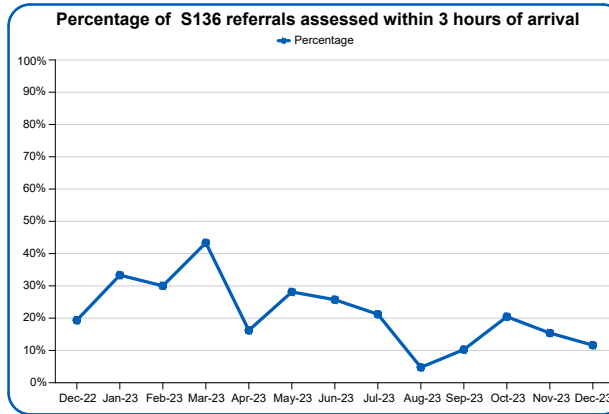
Contractual Target 70%: December 93.4%



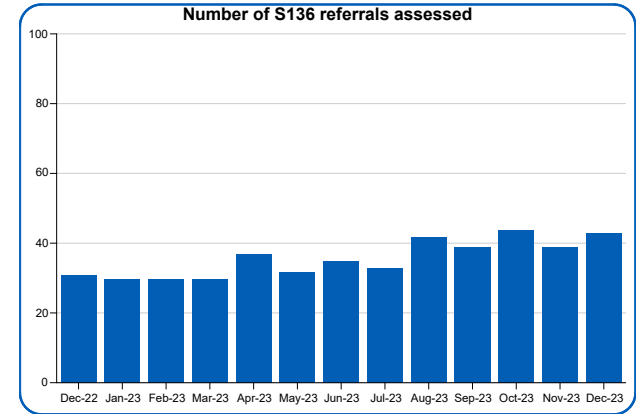
Contractual Target tba: December 12.3%



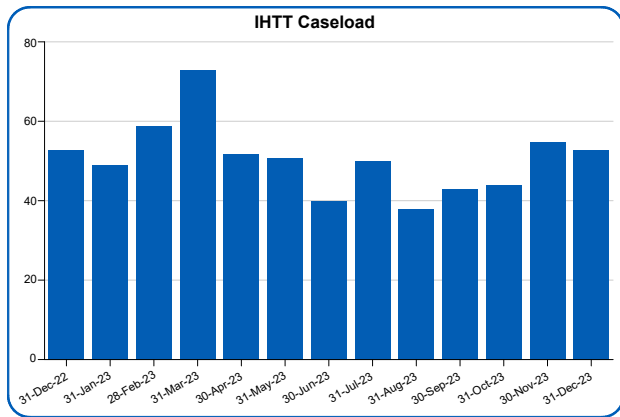
Contractual Target : December 84.9%



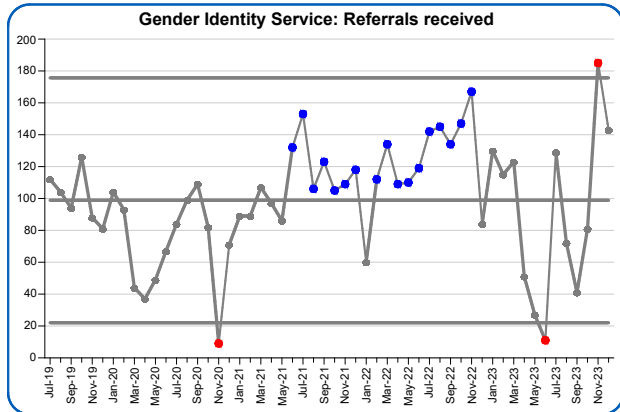
Contractual Target : December 11.6%



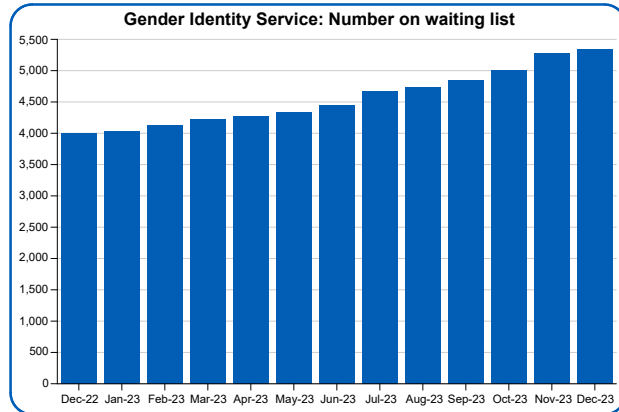
Total referrals assessed: December 43



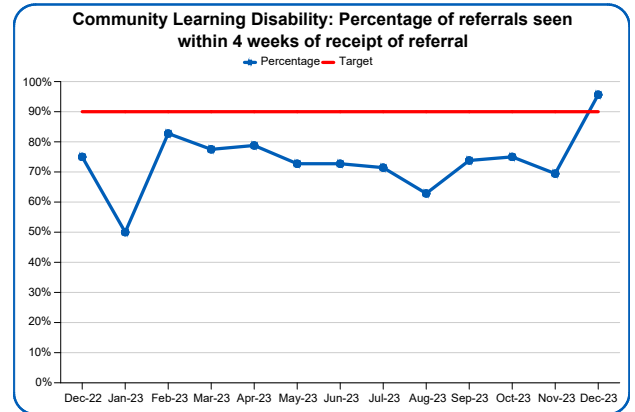
Caseload: December 53



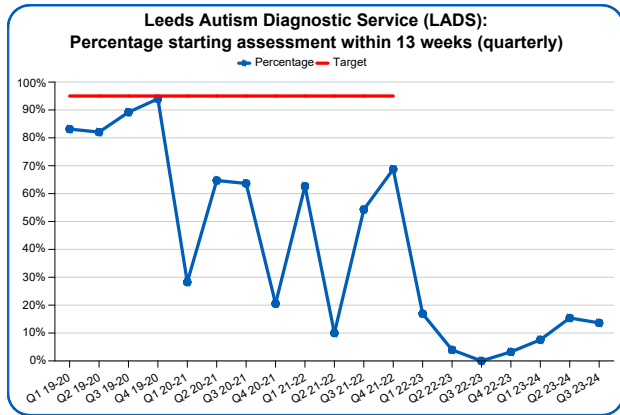
Total referrals: December 143



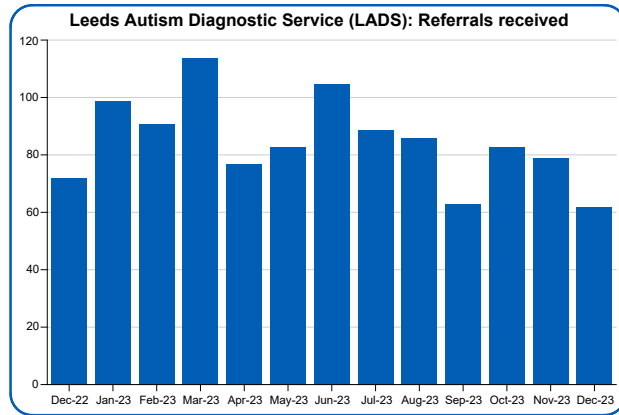
Number on waiting list: December 5,358



Contractual Target 90%: December 95.7%



Contractual Target : Q3 13.6%

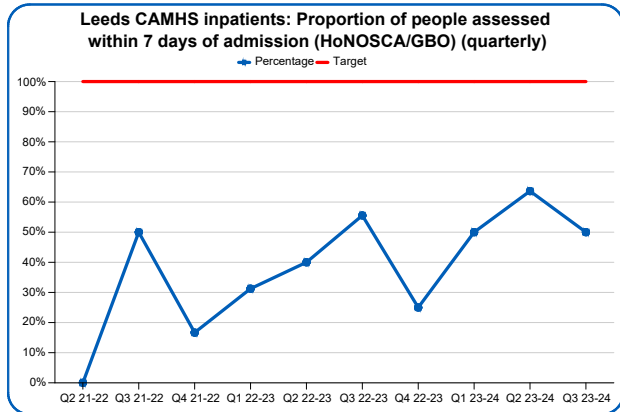


Local measure: December 62

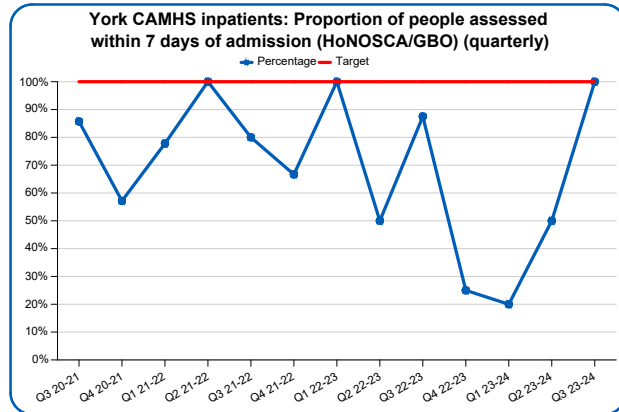
SPC Chart Key

- Average
- Upper process limit
- Lower process limit
- Actual
- Target

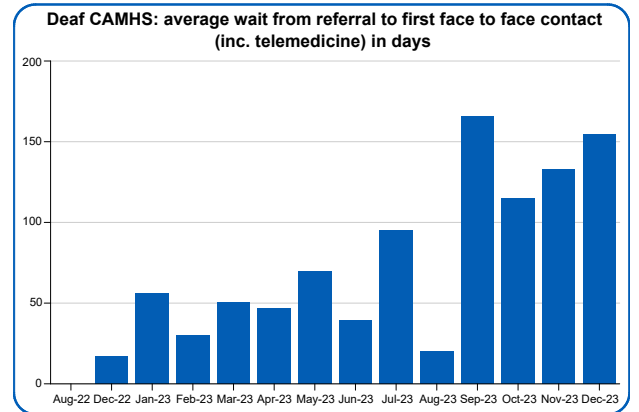
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services (continued)



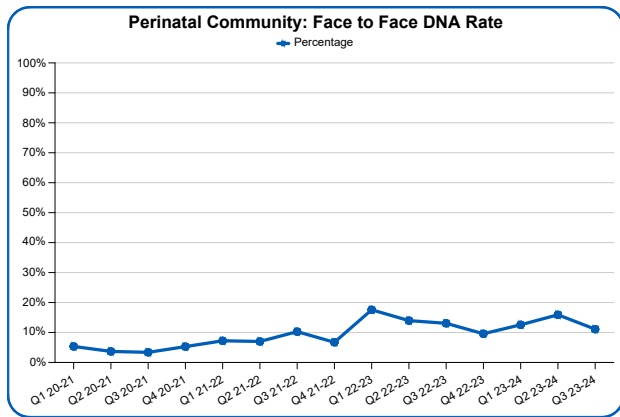
Contractual Target 100%: Q3 50.0%



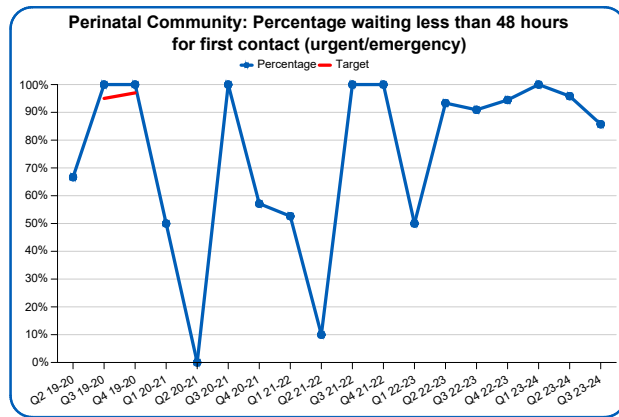
Contractual Target 100%: Q3 100.0%



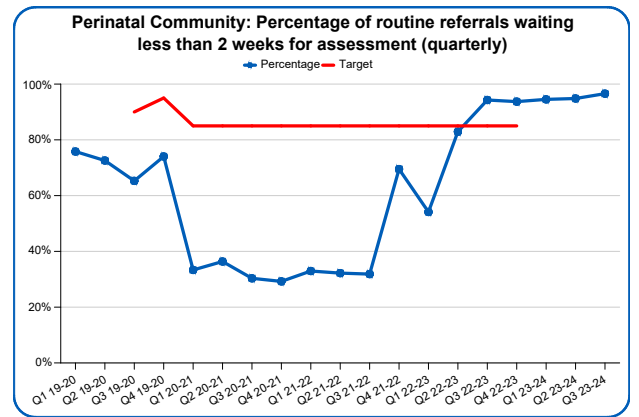
Local measure: December 155



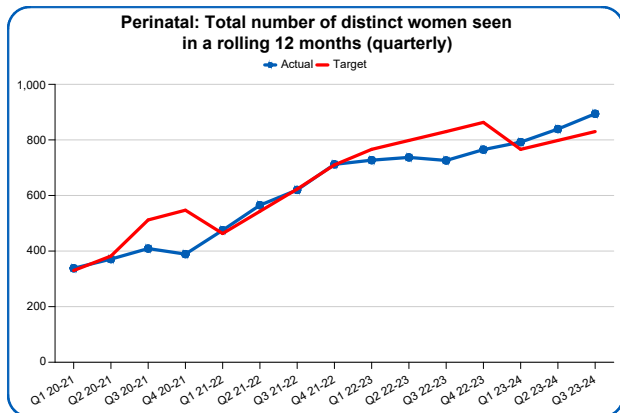
Contractual measure: Q3 11.1%



Contractual Target tba: Q3 85.7%

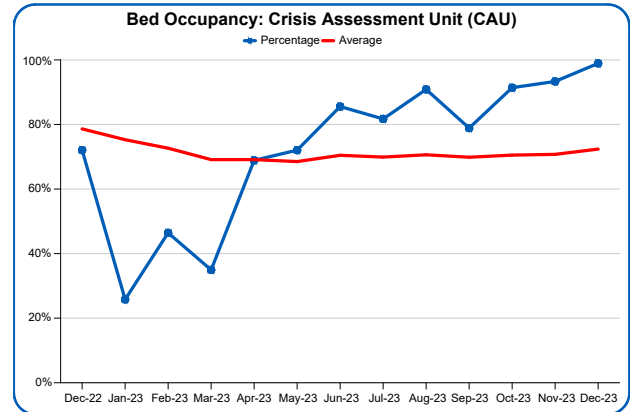
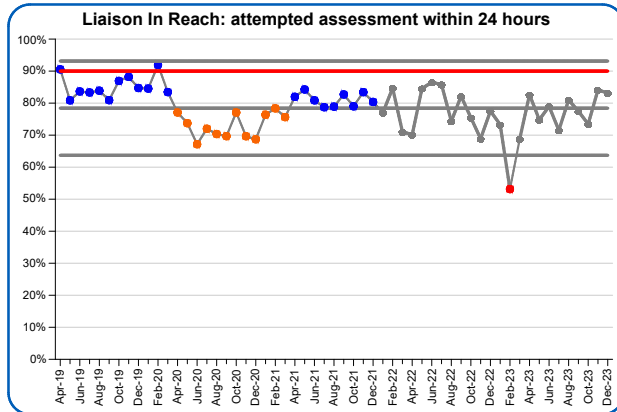
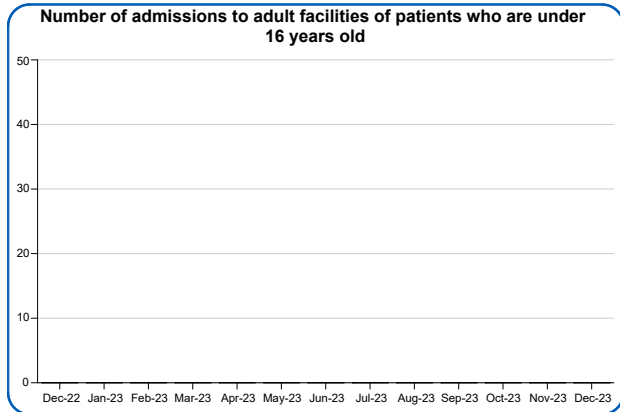


Contractual Target : Q3 96.6%



Local measure 830: Q3 894

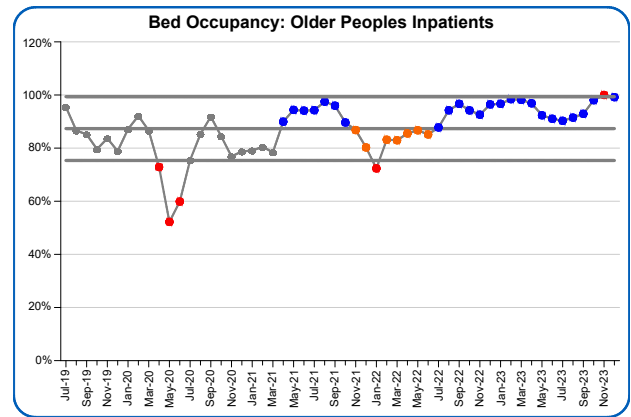
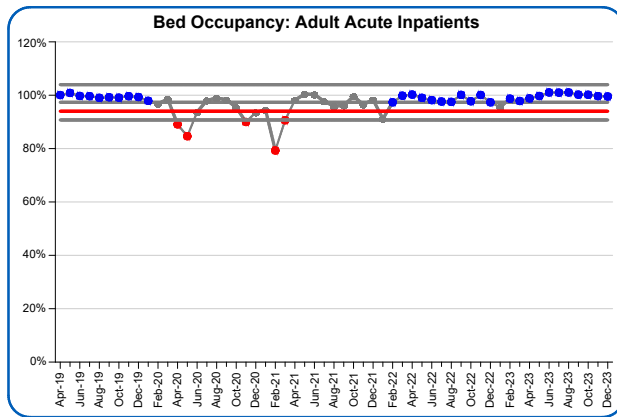
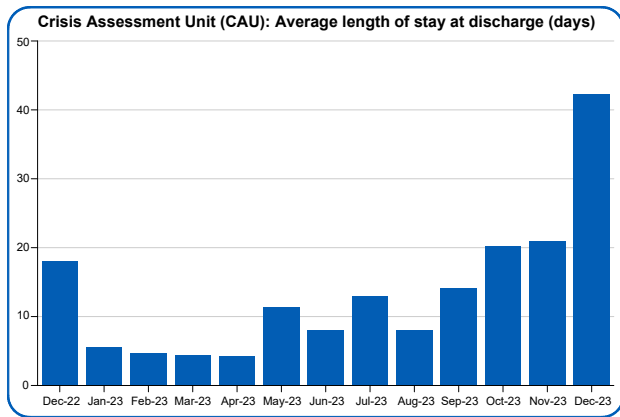
Services: Our acute patient journey



National (NOF) No target : December 0

Contractual Target 90%: December 83.2%

Local measure: December 98.9%



Local measure: December 42 days

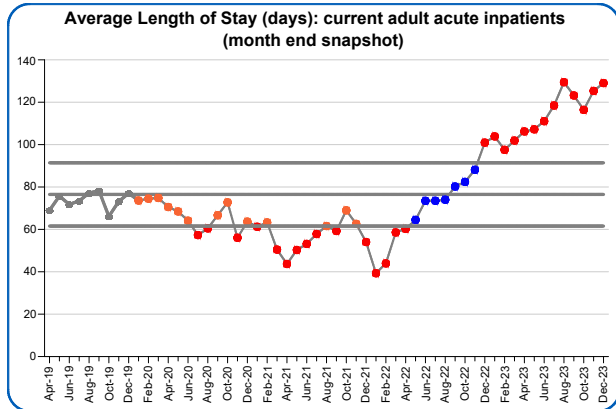
Contractual Target 94%: December 99.5%

Local measure and target : December 99.2%

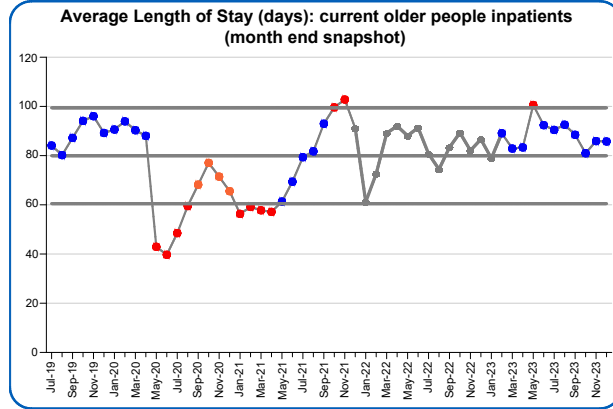
SPC Chart Key

- Average
- Upper process limit
- Lower process limit
- Actual
- Target

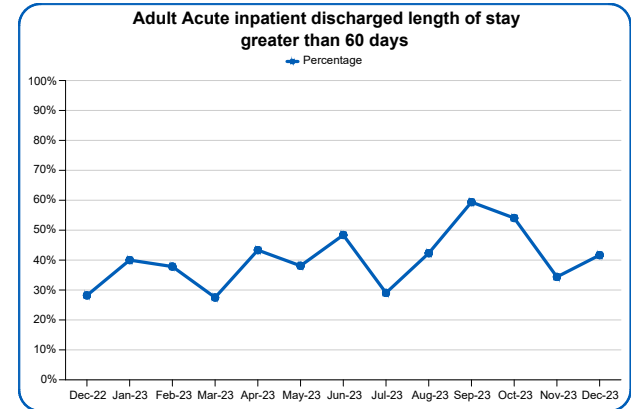
Services: Our acute patient journey (continued)



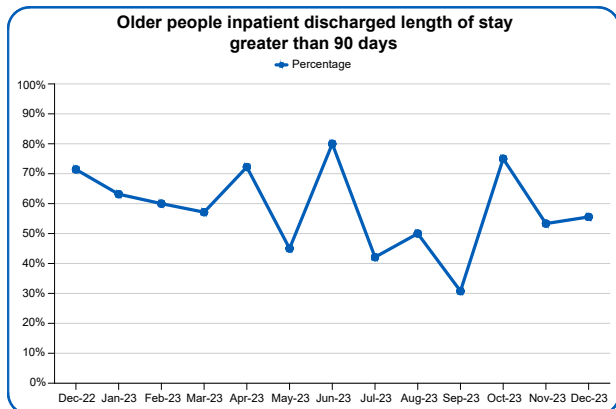
Local tracking measure: December 129 days



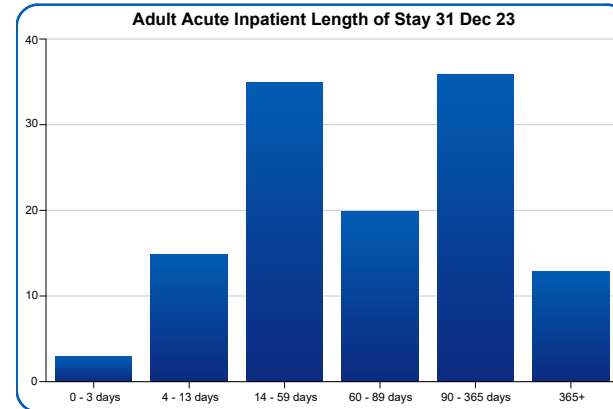
Local tracking measure: December 86 days



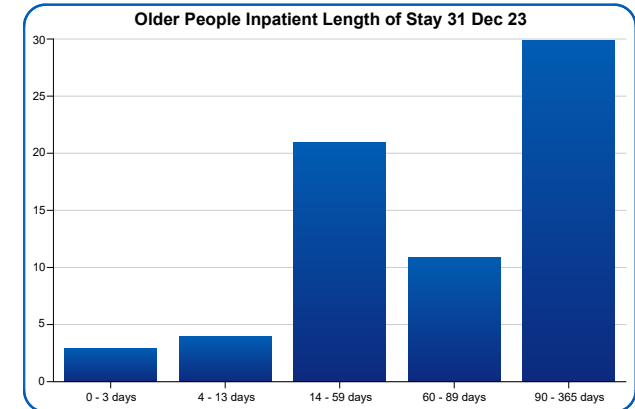
National (LTP): December 41.7%



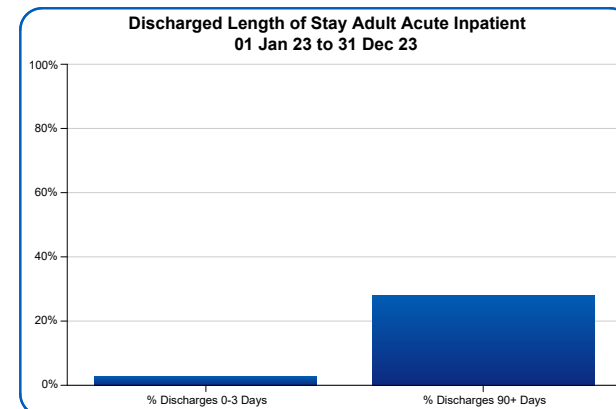
National (LTP): December 55.6%



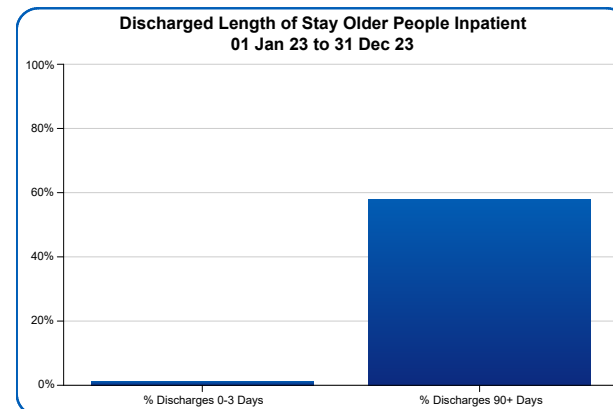
Local activity: 49 people with LOS 90+ days



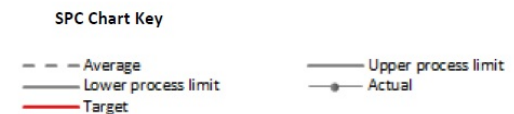
Local activity: 30 people with LOS 90+ days

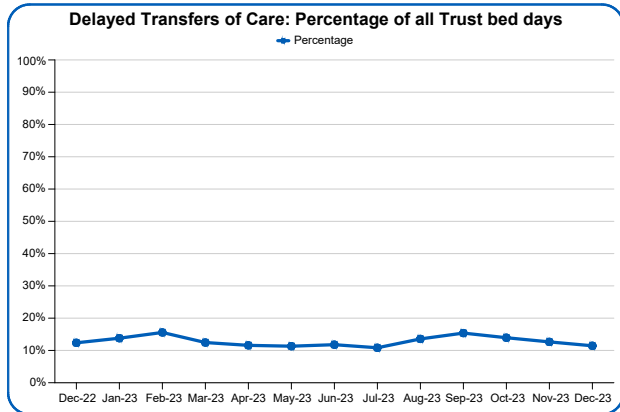


Local activity: % discharged LOS 90+ days = 28.3%

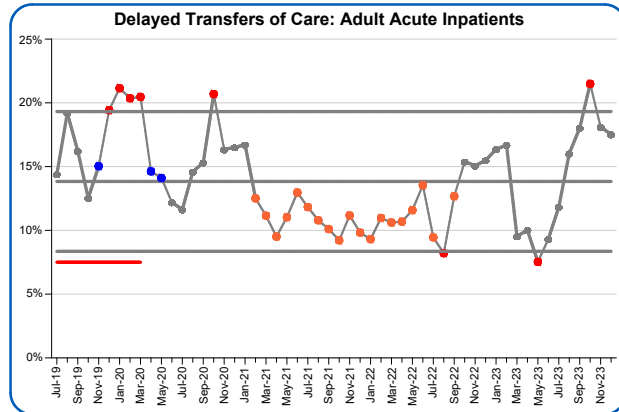


Local activity: % discharged LOS 90+ days = 58.0%

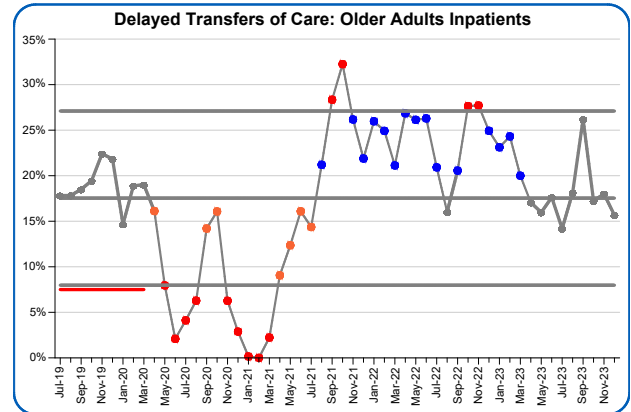




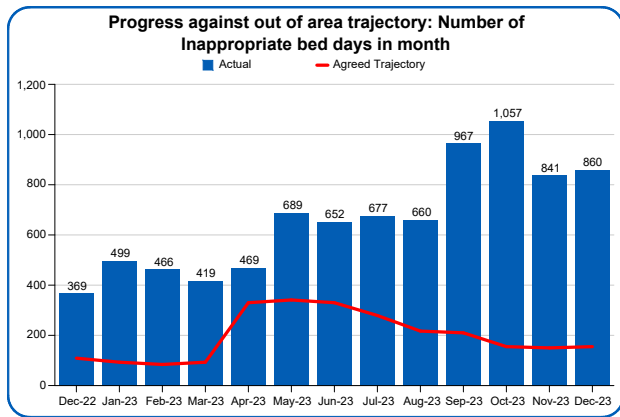
Local tracking measure: December 11.4%



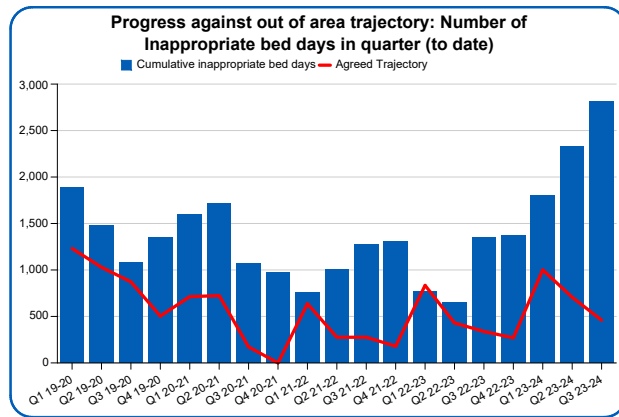
Local tracking measure: December 17.5%



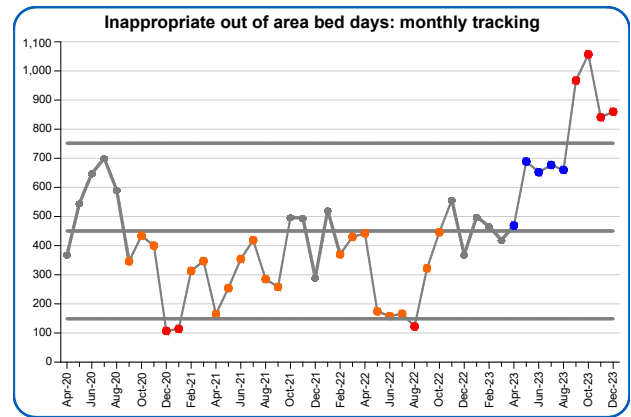
Local tracking measure: December 15.7%



Nationally agreed trajectory (155): December 860 bed days



Nationally agreed trajectory (Q3: 460): Q3 2,819 bed days

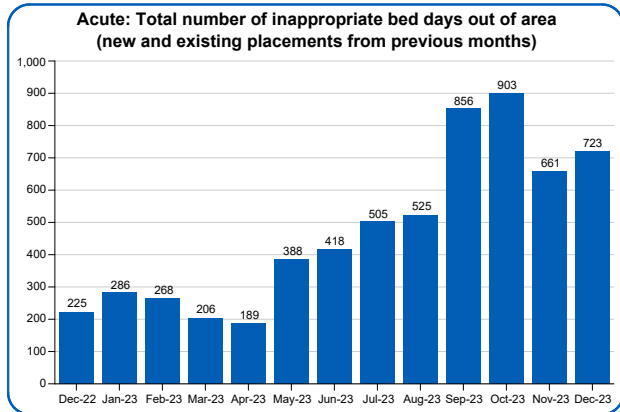


Local tracking measure: December 860 bed days

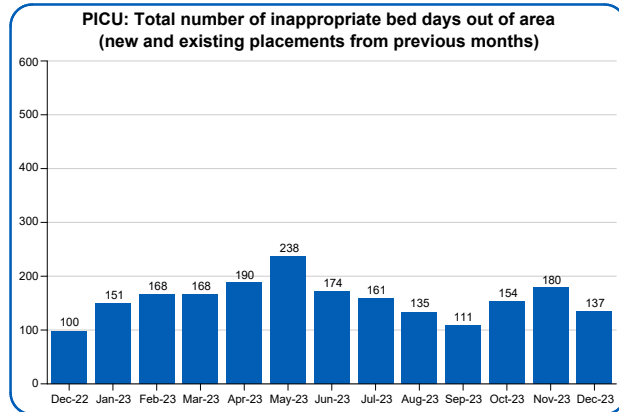
SPC Chart Key

- Average
- Lower process limit
- Upper process limit
- Actual
- Target

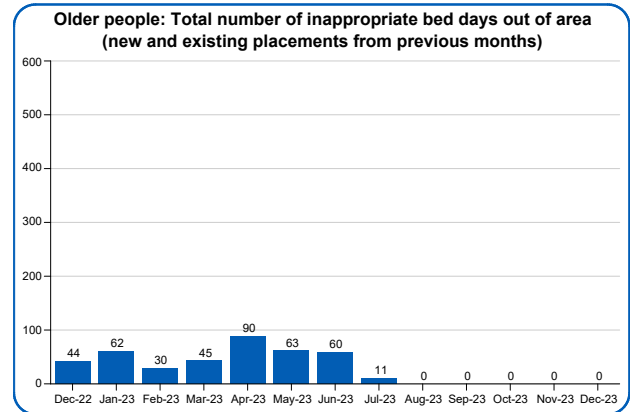
Services: Our acute patient journey (continued)



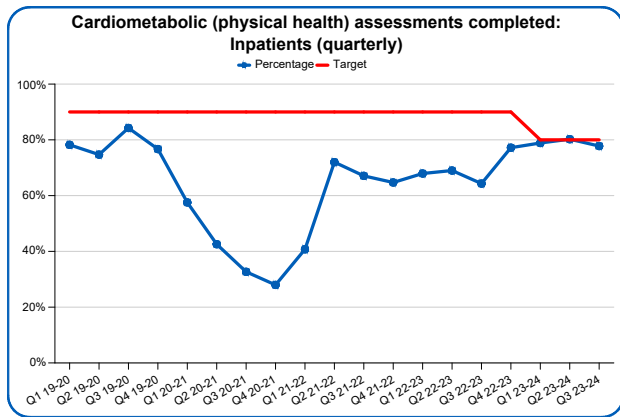
Nationally agreed trajectory (): December 723 days



Nationally agreed trajectory (): December 137 days

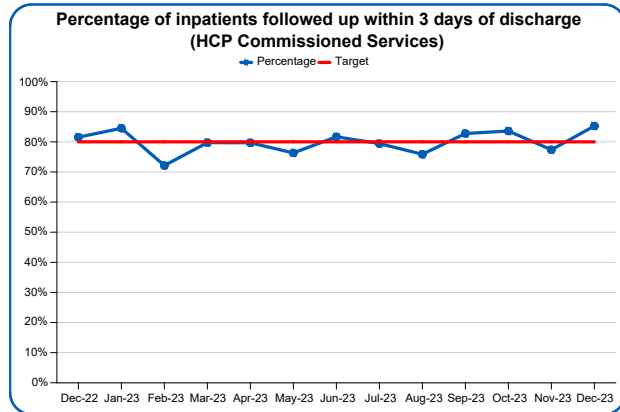


Local measure : December 0 days

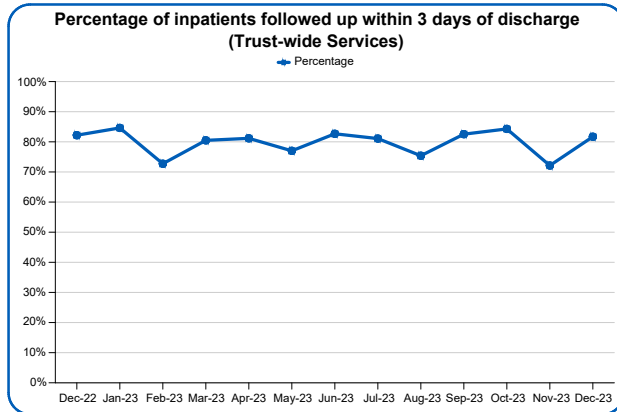


Contractual target 80%: Q3 77.8%

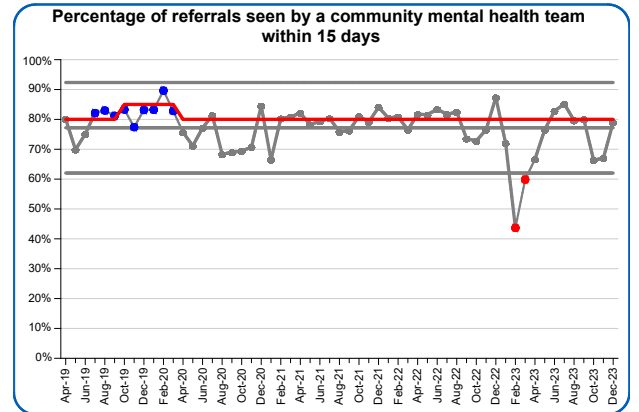
Services: Our community care



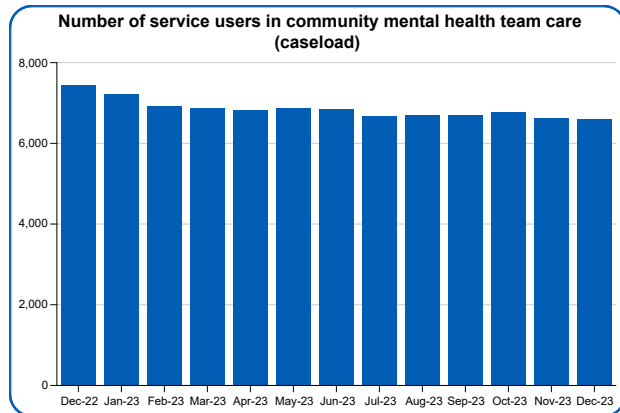
Contractual target 80%: December **85.2%**



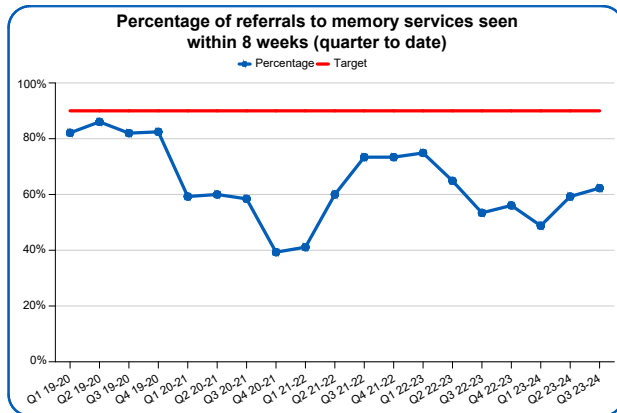
Local Tracking Measure 80%: December **81.7%**



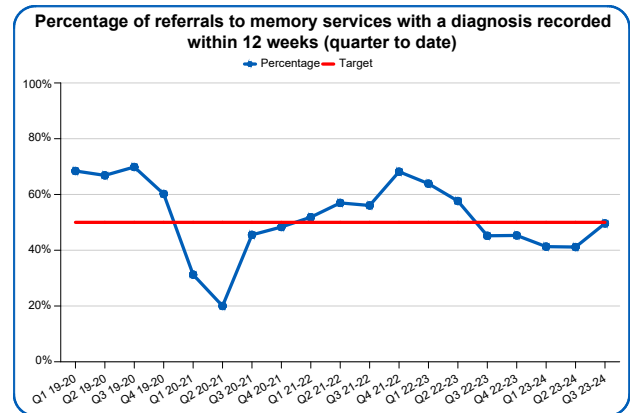
Contractual target 80%: December **79.0%**



Local measure : December **3,305**



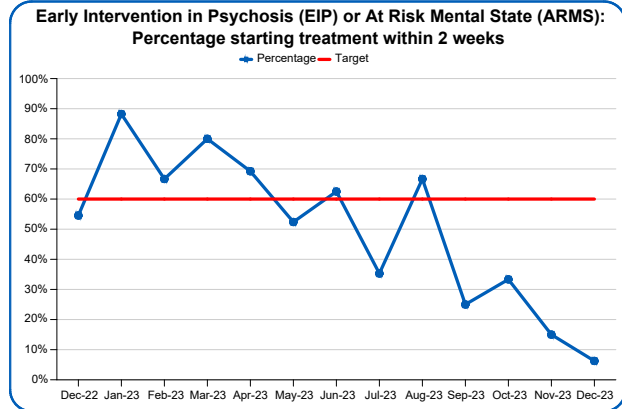
Contractual target 90%: Q3 23-24 **62.3%**



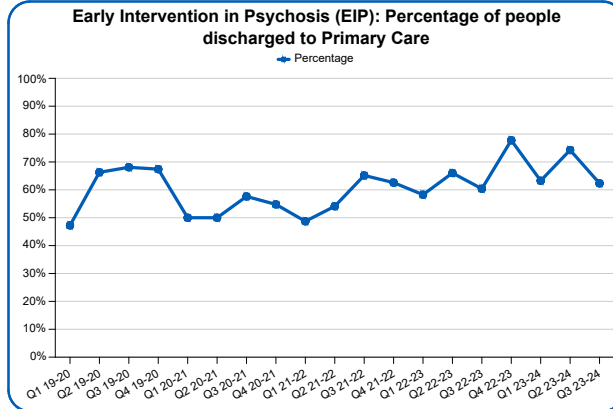
Contractual target 50%: Q3 23-24 **49.6%**

SPC Chart Key

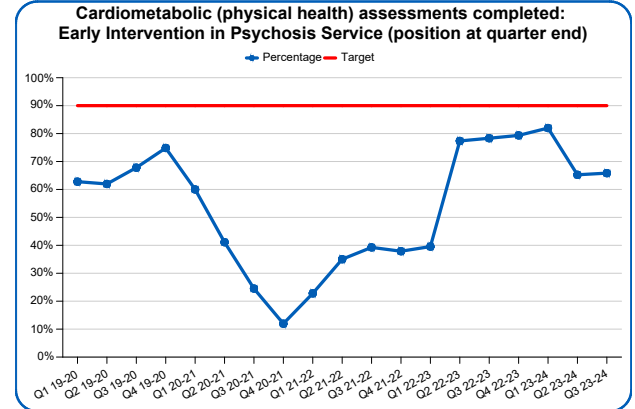
- Average
- Lower process limit
- Target
- Upper process limit
- Actual



Contractual target 60%: December **6.2%**

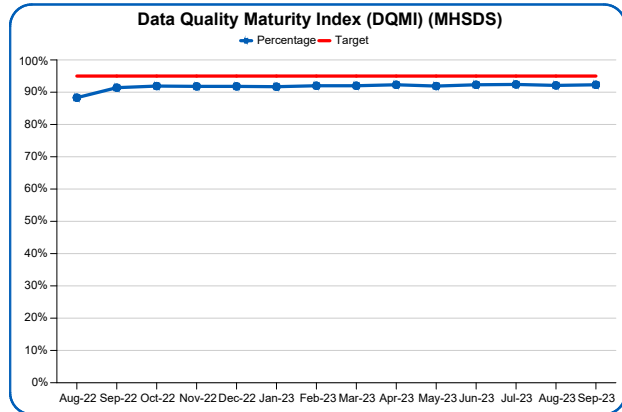


Contractual target tbc: Q3 **62.3%**

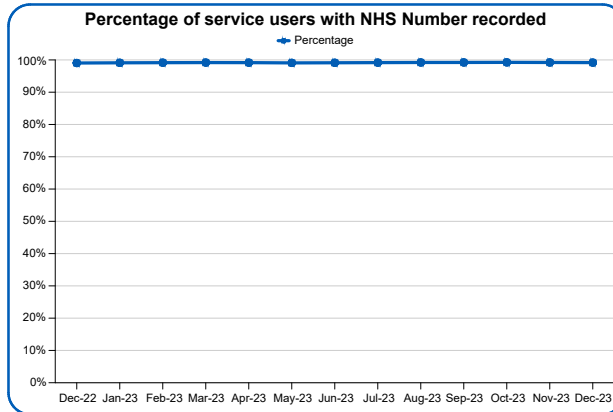


Contractual target 90%: Q3 **65.8%**

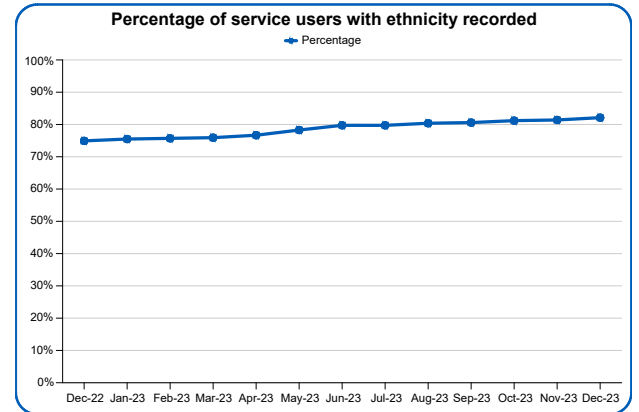
Services: Clinical Record Keeping



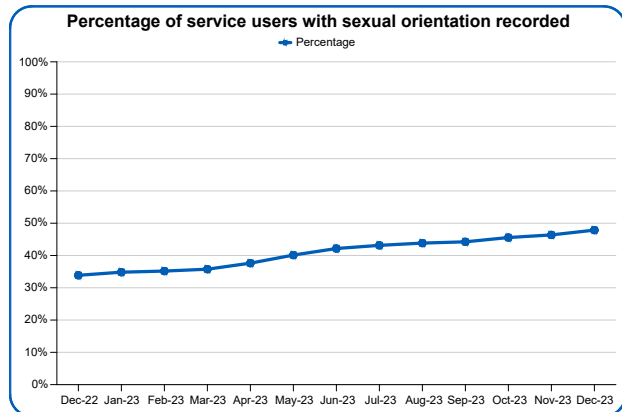
CQUIN / NHSOF Target 95%: September **92.3%**



Local measure: December **99.2%**



Local measure: December **82.1%**



Local measure: December **47.9%**