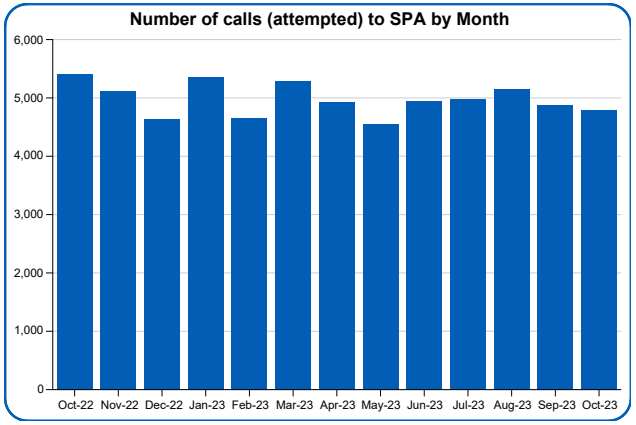
Service Performance - Chief Operating Officer

Services: Access & Responsiveness: Our response in a crisis	Target	Aug 2023	Sep 2023	Oct 2023
Percentage of crisis calls (via the single point of access) answered within 1 minute	-	29.2%	28.0%	31.9%
Percentage of ALPS referrals responded to within 1 hour	-	76.6%	79.2%	78.8%
Percentage of S136 referrals assessed within 3 hours of arrival	-	4.8%	10.3%	20.5%
Number of S136 referrals assessed	-	42	39	44
Number of S136 detentions over 24 hours	0	0	0	0
Percentage of appropriate crisis referrals seen face to face for assessment within 4 hours of referral	90.0%	60.6%	50.0%	41.8%
Percentage of service users who stayed on CRISS caseload for less than 6 weeks	70.0%	94.4%	91.3%	93.4%
Percentage of service users seen or visited at least 5 times within first week of receiving CRISS support	50.0%	50.7%	47.0%	48.4%
Percentage of CRISS caseload where source of referral was acute inpatients	-	10.5%	10.6%	13.4%
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services	**Target**	**Aug 2023**	**Sep 2023**	**Oct 2023**
Gender Identity Service: Number on waiting list	-	4,753	4,851	5,018
Deaf CAMHS: average wait from referral to first face to face (inc. telemedicine) contact in days	-	20.71	166.19	115.26
Community LD: Percentage of referrals seen within 4 weeks of receipt of referral	90.0%	62.9%	73.8%	75.0%
Leeds Autism Diagnostic Service (LADS): Percentage starting assessment within 13 weeks (quarterly)	-	-	15.4%	-
CAMHS inpatients: Proportion of people assessed within 7 days of admission (HoNOSCA / GBO) (quarterly)	100.0%	-	61.5%	-
Perinatal Community: Percentage waiting less than 48 hours for first contact (urgent/emergency) (quarterly)	-	-	95.8%	-
Perinatal Community: Percentage of routine referrals waiting less than 2 weeks for assessment (quarterly)	-	-	94.8%	-
Perinatal Community: Total number of distinct women seen in rolling 12 months (quarterly)	798	-	839	-
Perinatal Community: Face to Face DNA Rate (quarterly)	-	-	15.9%	-
Services: Our acute patient journey	**Target**	**Aug 2023**	**Sep 2023**	**Oct 2023**
Number of admissions to adult facilities of patients who are under 16 years old	-	0	0	0
Crisis Assessment Unit (CAU) bed occupancy	-	90.9%	78.9%	91.4%
Crisis Assessment Unit (CAU) length of stay at discharge	-	8.19	14.17	20.38
Liaison In-Reach: attempted assessment within 24 hours	90.0%	81.0%	77.5%	73.5%
Bed Occupancy rates for (adult acute excluding PICU) inpatient services:	94.0% - 98.0%	101.0%	100.2%	100.2%
Becklin Ward 1 (Female)	-	103.5%	103.8%	102.1%
Becklin Ward 3 (Male)	-	101.6%	99.4%	99.9%
Becklin Ward 4 (Male)	-	99.6%	102.1%	100.3%
Becklin Ward 5 (Female)	-	101.3%	95.9%	99.1%
Newsam Ward 4 (Male)	-	99.1%	99.8%	99.5%
Older adult (total)	-	91.5%	92.9%	98.0%
The Mount Ward 1 (Male Dementia)	-	93.3%	97.1%	103.9%
The Mount Ward 2 (Female Dementia)	-	93.3%	96.4%	102.2%

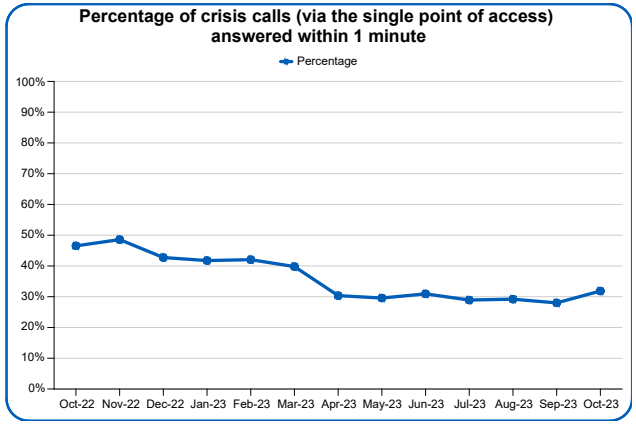
Service Performance - Chief Operating Officer

Services: Our acute patient journey	Target	Aug 2023	Sep 2023	Oct 2023
The Mount Ward 3 (Male)	-	85.6%	82.0%	92.7%
The Mount Ward 4 (Female)	-	94.5%	97.9%	96.2%
Percentage of delayed transfers of care	-	13.6%	15.4%	13.9%
Total: Number of out of area placements beginning in month	-	19	28	25
Total: Total number of bed days out of area (new and existing placements from previous months)	155	660	967	1,057
Acute: Number of out of area placements beginning in month	-	16	25	20
Acute: Total number of bed days out of area (new and existing placements from previous months)	-	525	856	903
PICU: Number of out of area placements beginning in month	-	3	3	5
PICU: Total number of bed days out of area (new and existing placements from previous months)	-	135	111	154
Older people: Number of out of area placements beginning in month	-	0	0	0
Older people: Total number of bed days out of area (new & existing placements from previous months)	-	0	0	0
Cardiometabolic (physical health) assessments completed: Inpatients (quarterly)	80.0%	-	80.2%	-
Services: Our Community Care	**Target**	**Aug 2023**	**Sep 2023**	**Oct 2023**
Percentage of inpatients followed up within 3 days of discharge (Trust Level monthly local tracking)	80.0%	75.4%	82.5%	84.3%
Percentage of inpatients followed up within 3 days of discharge (HCP commissioned services only)	80.0%	75.9%	82.8%	83.6%
Number of service users in community mental health team care (caseload)	-	3,359	3,352	3,389
Percentage of referrals seen within 15 days by a community mental health team	80.0%	79.7%	80.0%	66.4%
Percentage of referrals to memory services seen within 8 weeks (quarter to date)	90.0%	60.8%	59.3%	56.8%
Percentage of referrals to memory services with a diagnosis recorded within 12 weeks (quarter to date)	50.0%	42.2%	41.1%	47.5%
Early intervention in psychosis (EIP) or at risk mental state (ARMS): Percentage starting treatment within 2 weeks	60.0%	66.7%	25.0%	33.3%
Early intervention in psychosis (EIP) : Percentage of people discharged to primary care (quarterly)	-	-	74.3%	-
Cardiometabolic (physical health) assessments completed: Early Intervention in Psychosis Service (quarterly)	90.0%	-	65.2%	-
Services: Clinical Record Keeping	**Target**	**Aug 2023**	**Sep 2023**	**Oct 2023**
Percentage of service users with NHS Number recorded	-	99.2%	99.2%	99.2%
Percentage of service users with ethnicity recorded	-	80.4%	80.6%	81.2%
Percentage of service users with sexual orientation recorded	-	43.8%	44.2%	45.6%
Services: Clinical Record Keeping - DQMI	**Target**	**May 2023**	**Jun 2023**	**Jul 2023**
DQMI (MHSDS) % Quality %	95.0%	91.9%	92.3%	92.4%

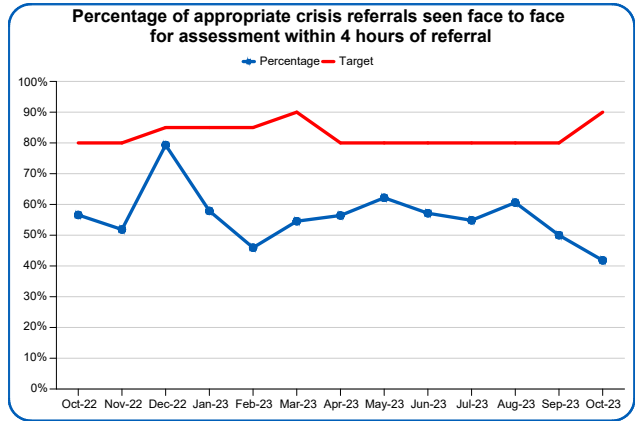
Services: Access & Responsiveness: Our Response in a crisis



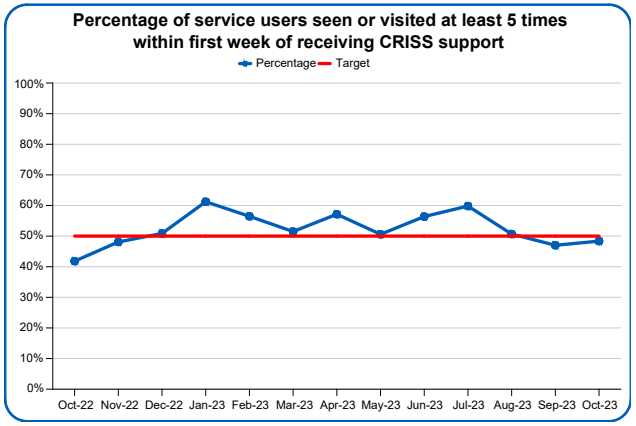
Number of calls : October 4,796



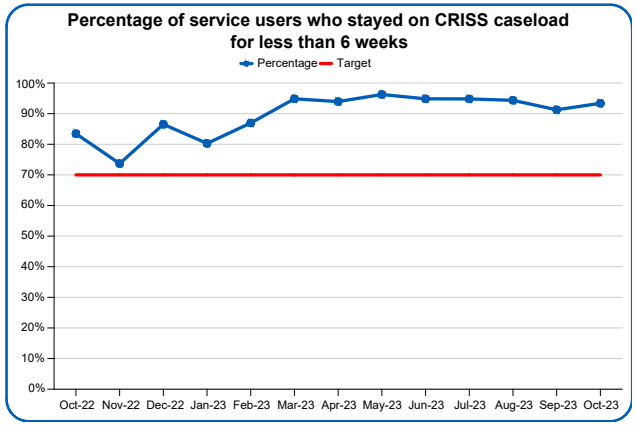
Local target - within 1 minute: October 31.9%



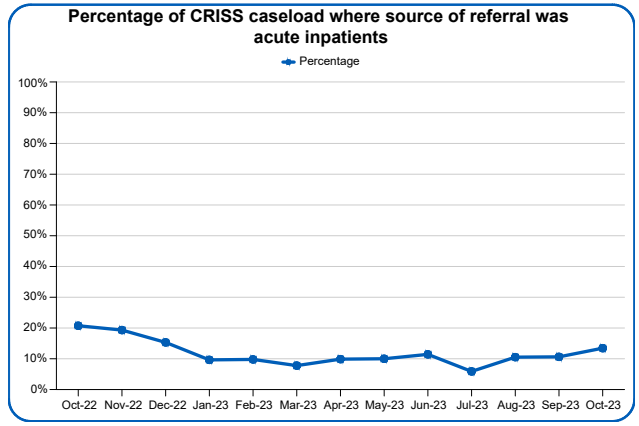
Contactual Target 90%: October 41.8%



Contractual Target 50%: October 48.4%

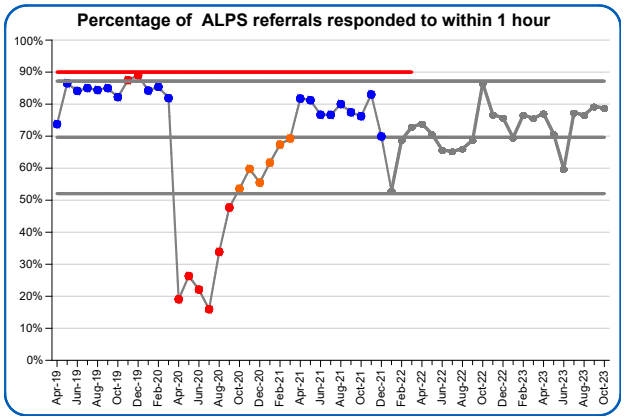


Contractual Target 70%: October 93.4%

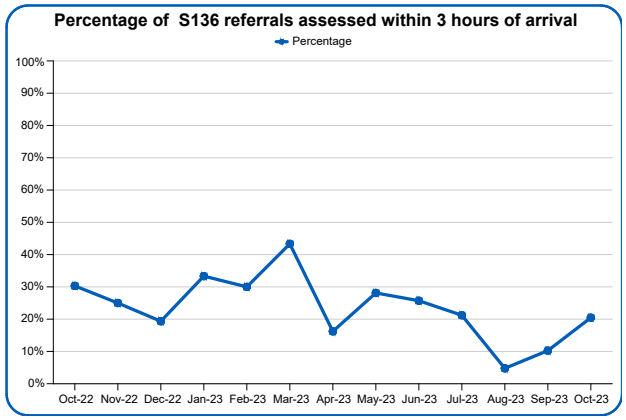


Contractual Target tba: October 13.4%

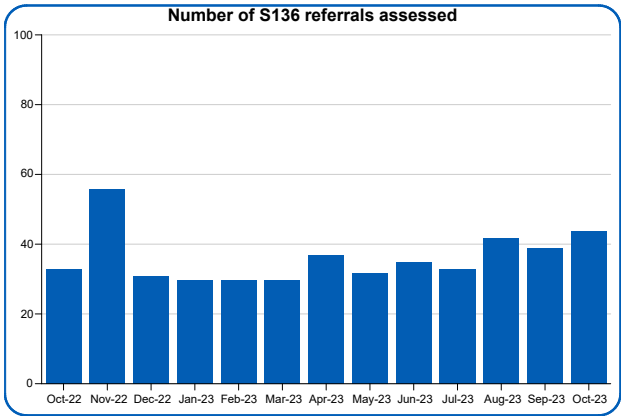
Services: Access & Responsiveness: Our Response in a crisis (continued)



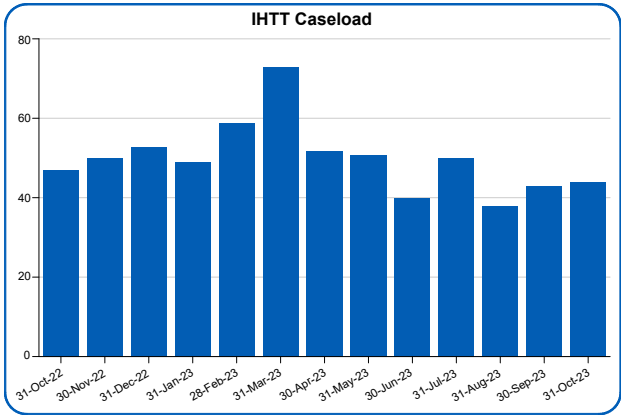
Contractual Target : October 78.8%



Contractual Target : October 20.5%

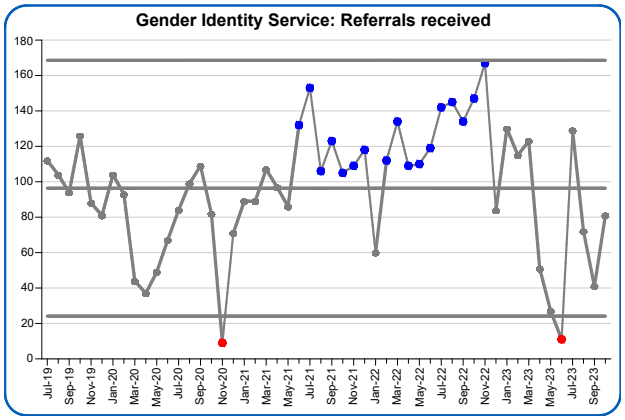


Total referrals assessed: October 44

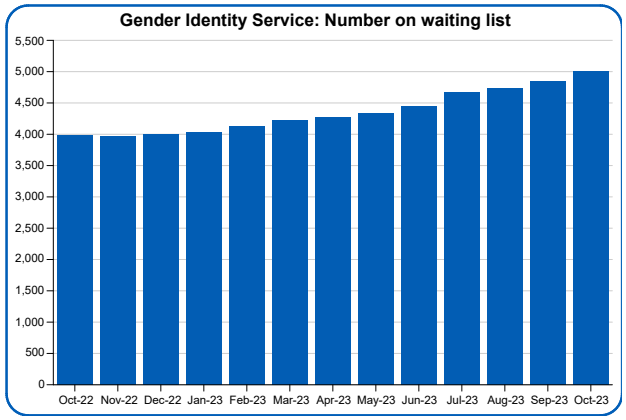


Caseload: October 44

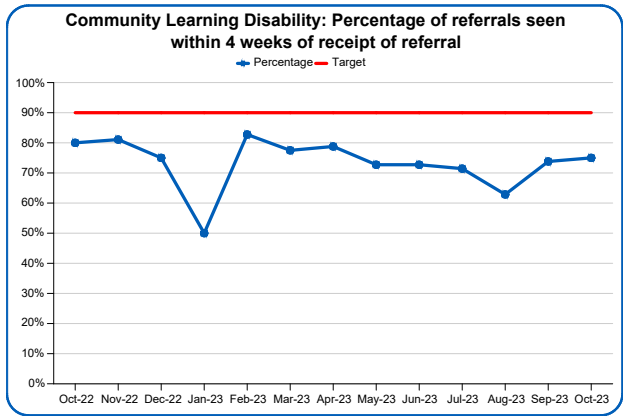
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services



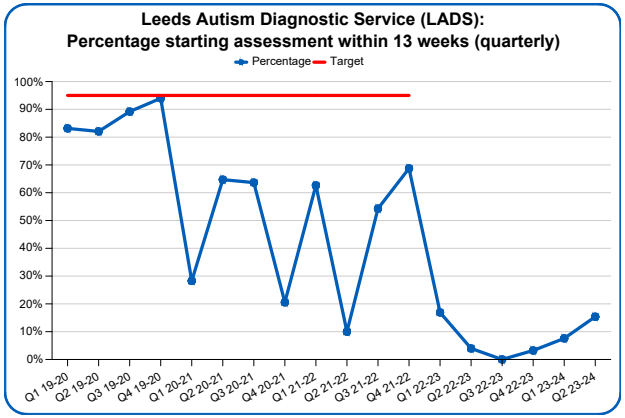
Total referrals: October 81



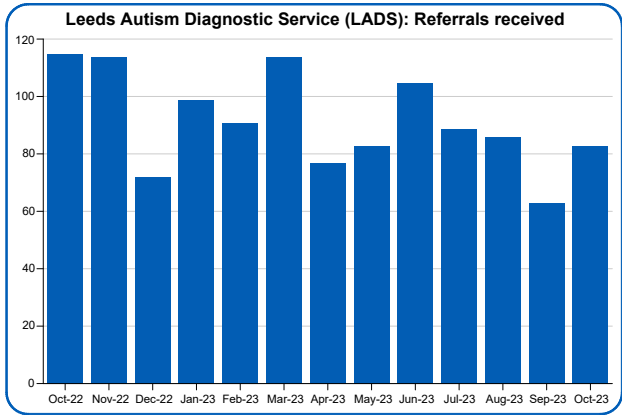
Number on waiting list: October 5,018



Contractual Target 90%: October 75.0%

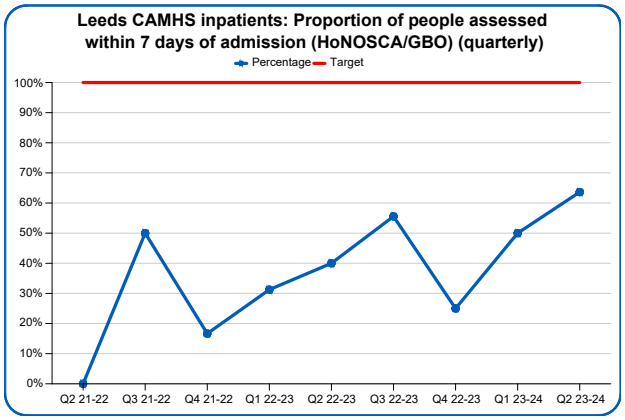


Contractual Target : Q2 15.4%

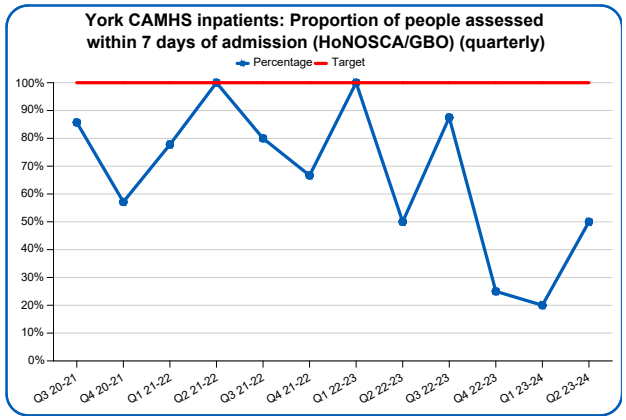


Local measure: October 83

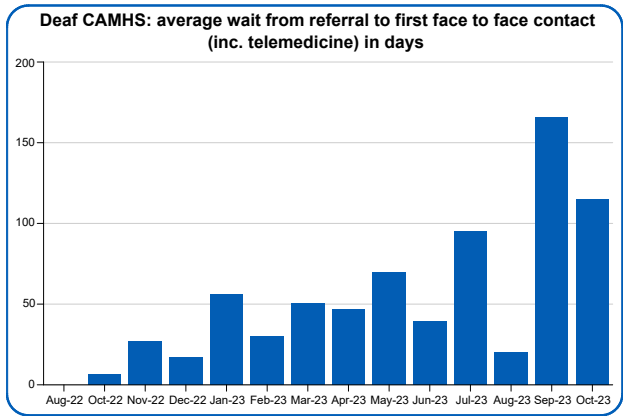
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services (continued)



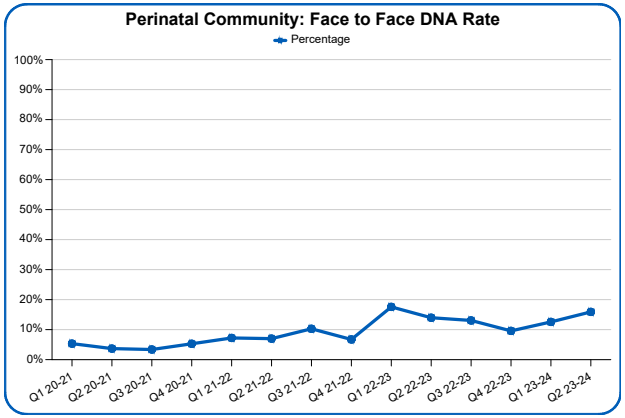
Contractual Target 100%: Q2 63.6%



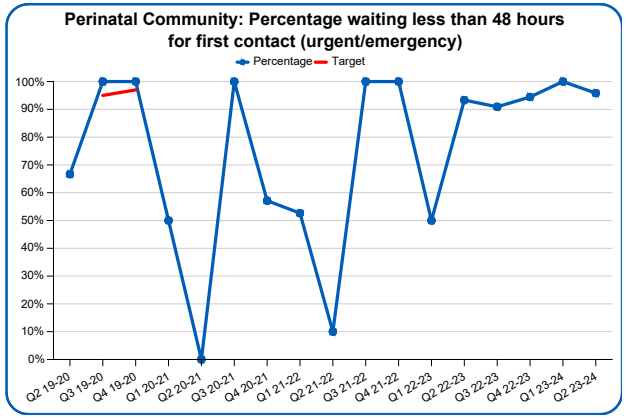
Contractual Target 100%: Q2 50.0%



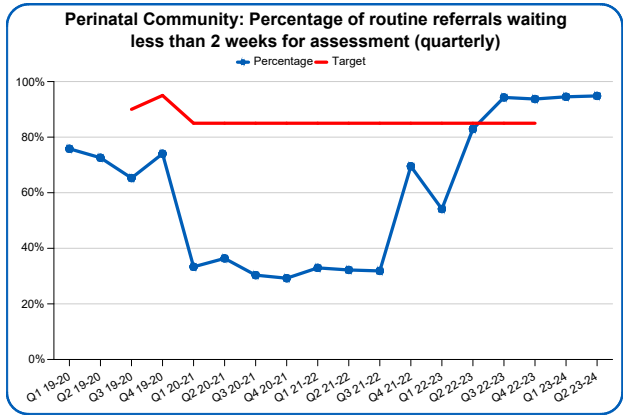
Local measure: October 115



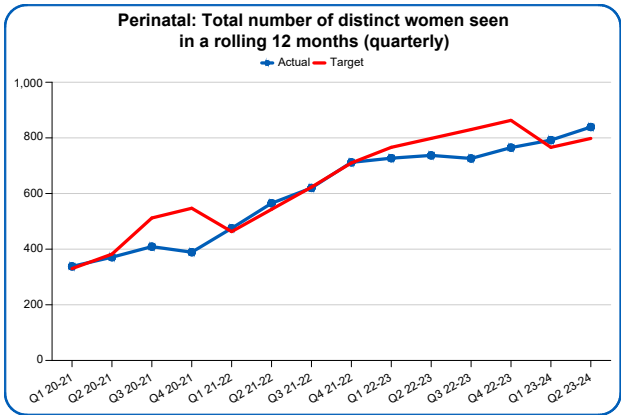
Contractual measure: Q2 15.9%



Contractual Target tba: Q2 95.8%

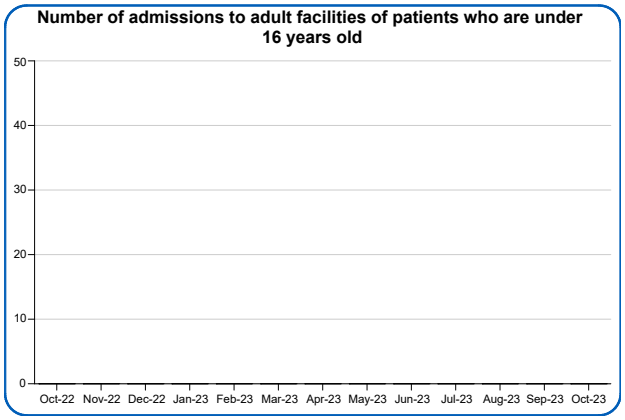


Contractual Target : Q2 94.8%

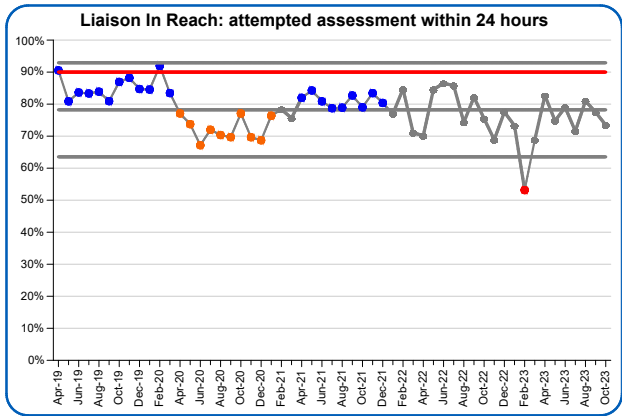


Local measure 798: Q2 839

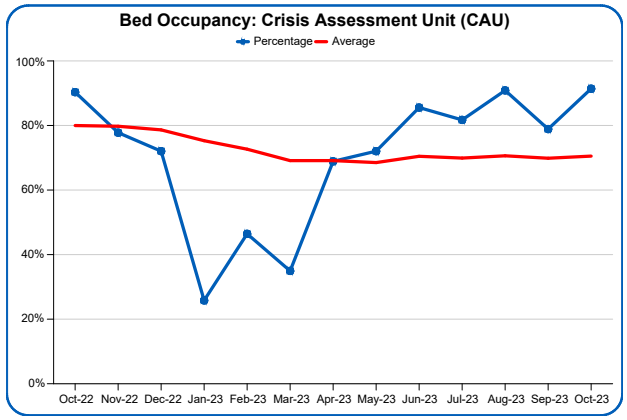
Services: Our acute patient journey



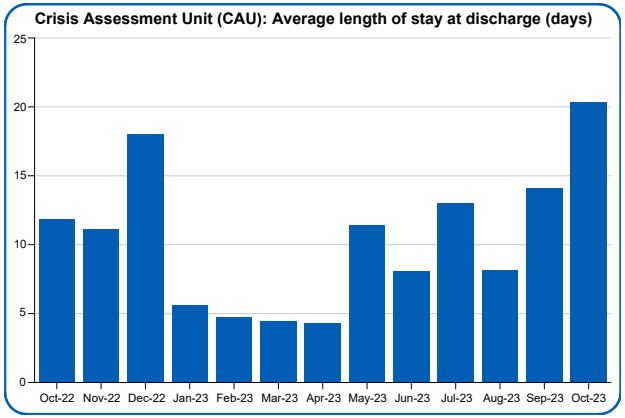
National (NOF) No target : October 0



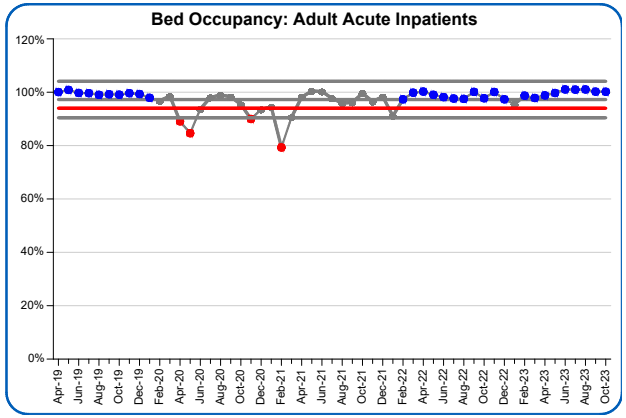
Contractual Target 90%: October 73.5%



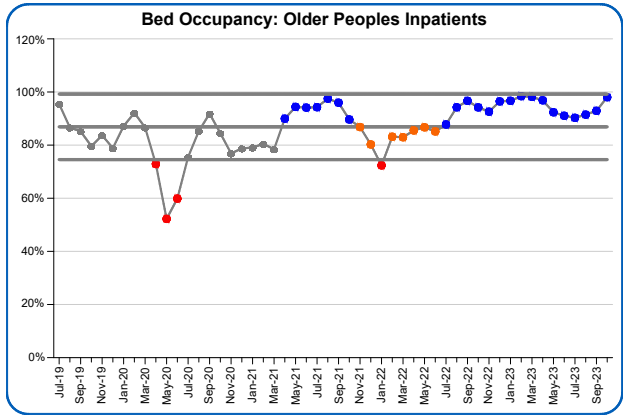
Local measure: October 91.4%



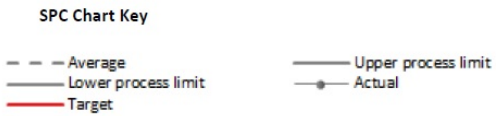
Local measure: October 20 days

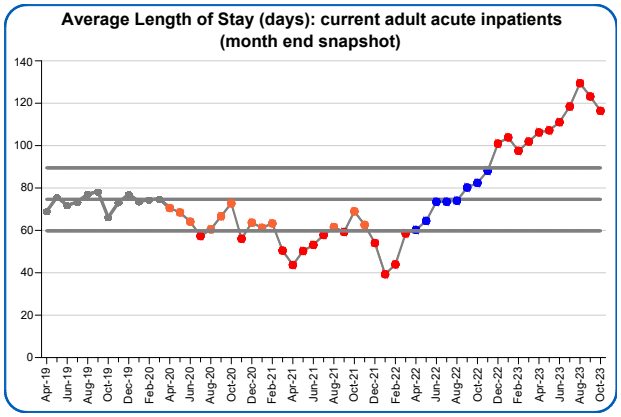


Contractual Target 94%: October 100.2%

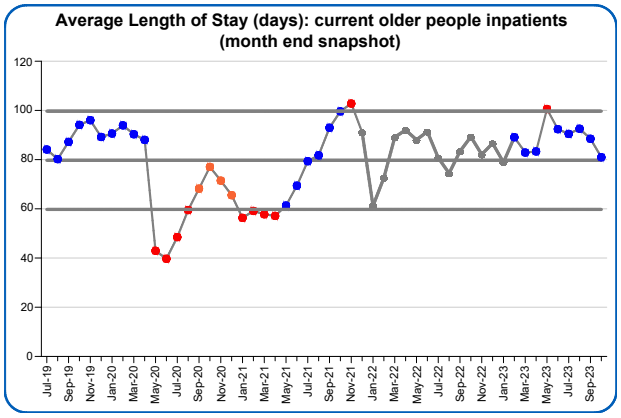


Local measure and target : October 98.0%

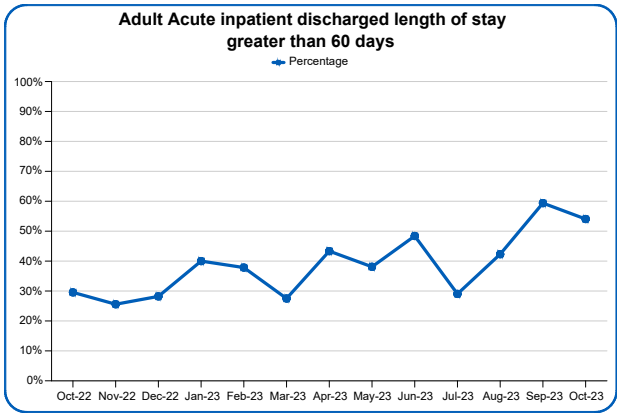




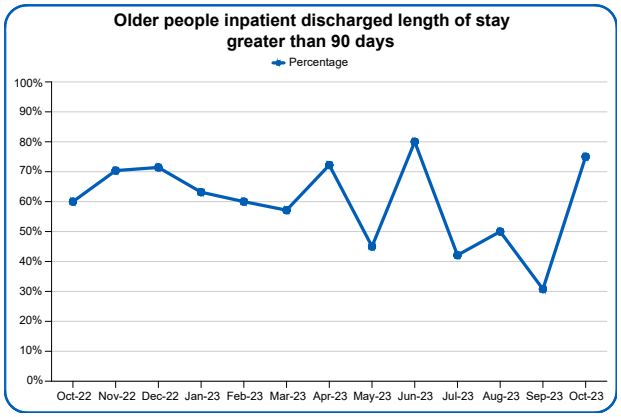
Local tracking measure: October 116 days



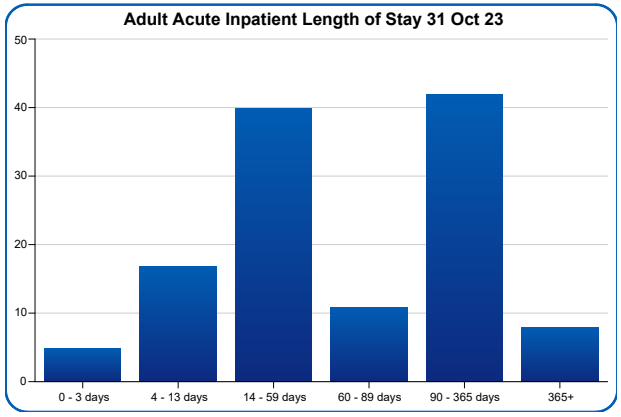
Local tracking measure: October 81 days



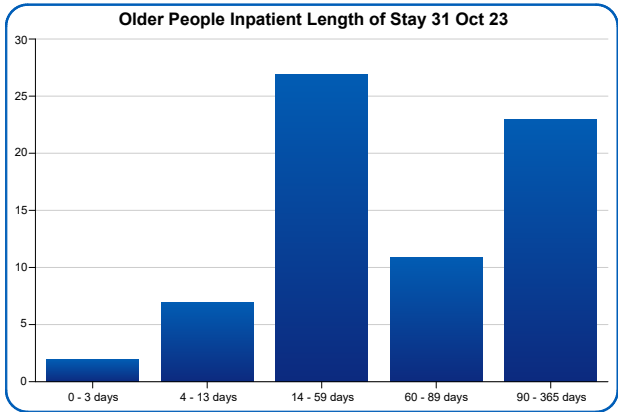
National (LTP): October 54.1%



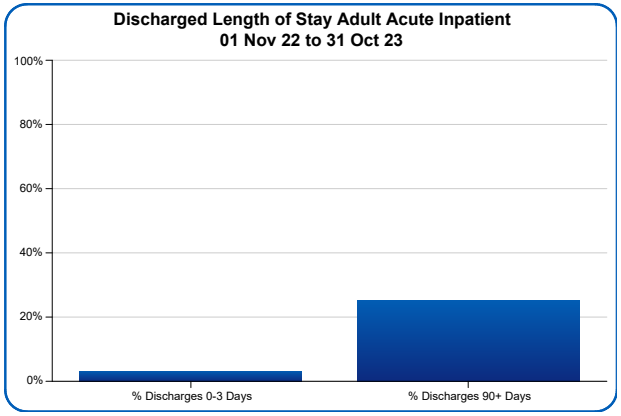
National (LTP): October 75.0%



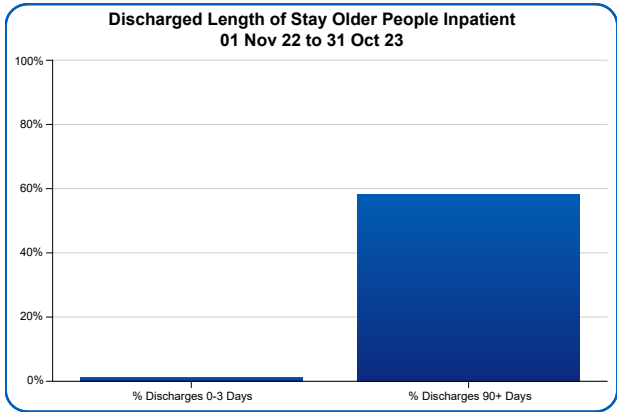
Local activity: 50 people with LOS 90+ days



Local activity: 23 people with LOS 90+ days

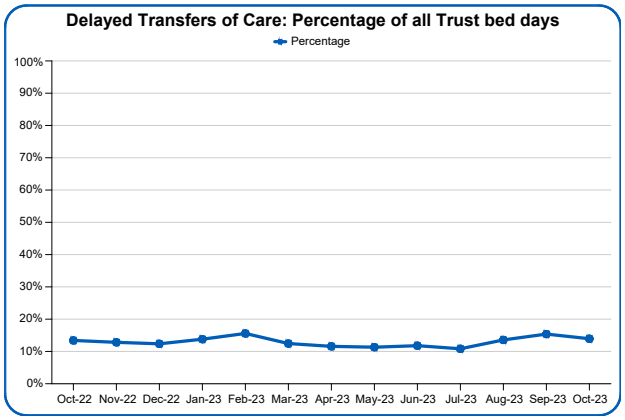


Local activity: % discharged LOS 90+ days = 25.4%

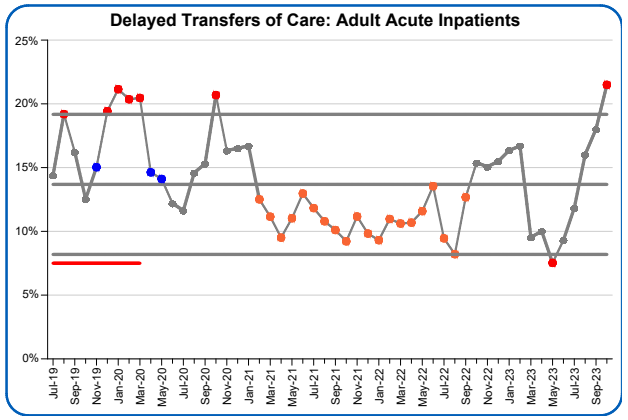


Local activity: % discharged LOS 90+ days = 58.6%

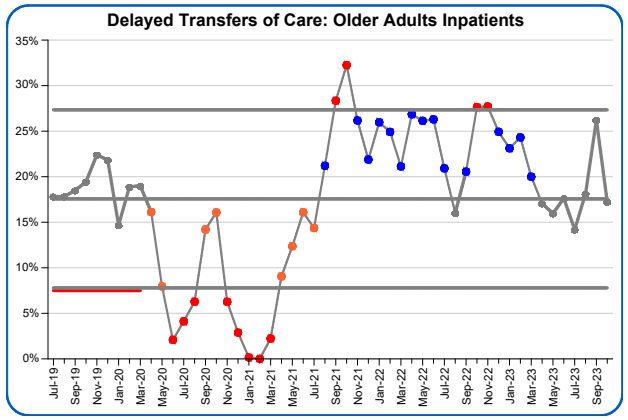
Services: Our acute patient journey (continued)



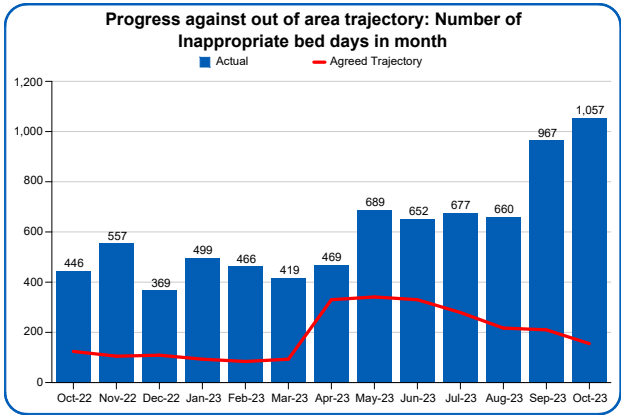
Local tracking measure: October 13.9%



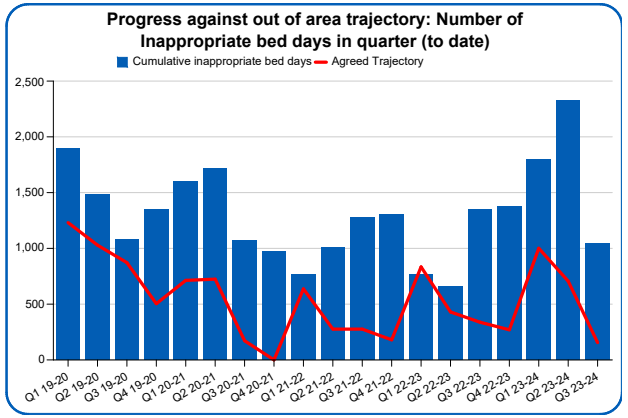
Local tracking measure: October 21.5%



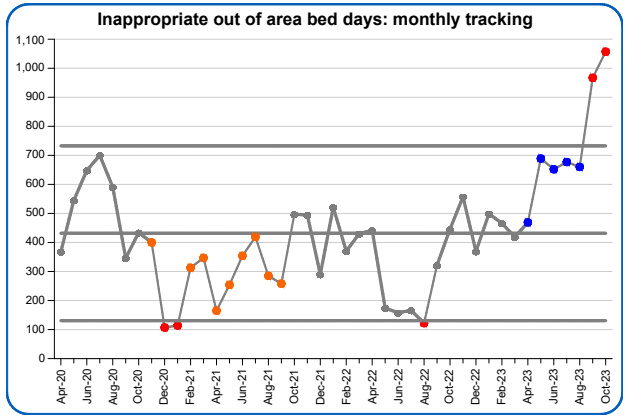
Local tracking measure: October 17.2%



Nationally agreed trajectory (155): October 1,057 bed days



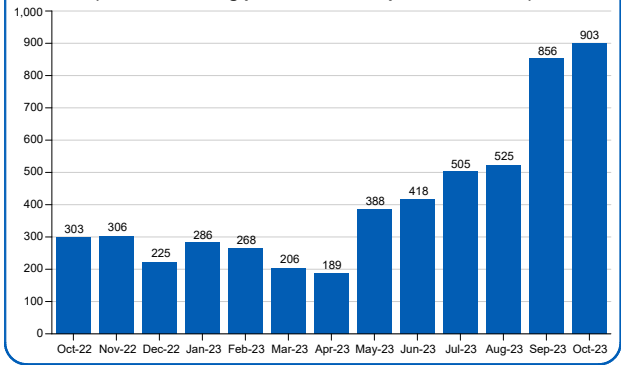
Nationally agreed trajectory (Q3: 155): Q3 1,057 bed days



Local tracking measure: October 1,057 bed days

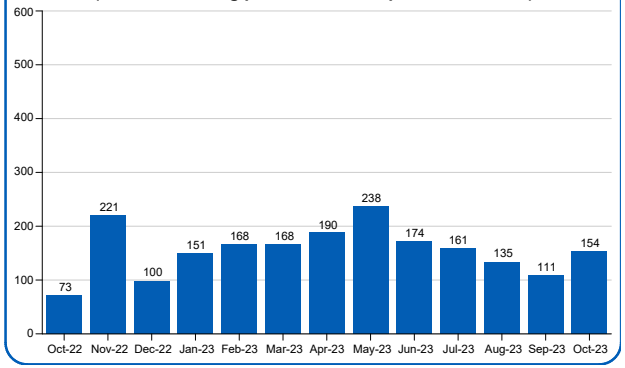
Services: Our acute patient journey (continued)

Acute: Total number of inappropriate bed days out of area (new and existing placements from previous months)



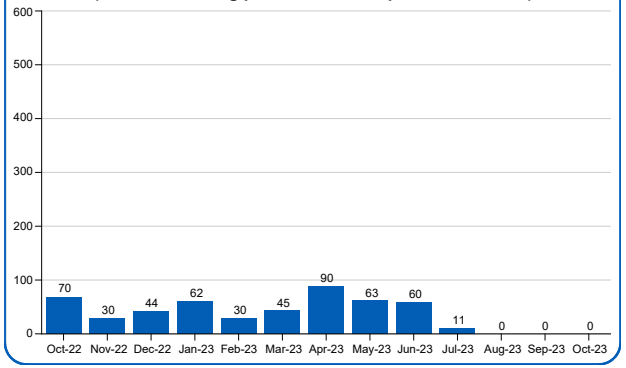
Nationally agreed trajectory (): October 903 days

PICU: Total number of inappropriate bed days out of area (new and existing placements from previous months)



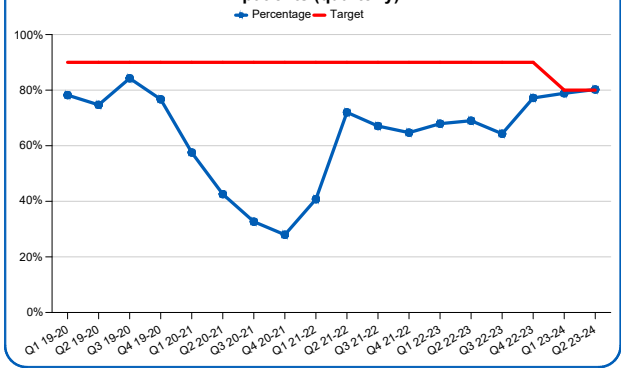
Nationally agreed trajectory (): October 154 days

Older people: Total number of inappropriate bed days out of area (new and existing placements from previous months)



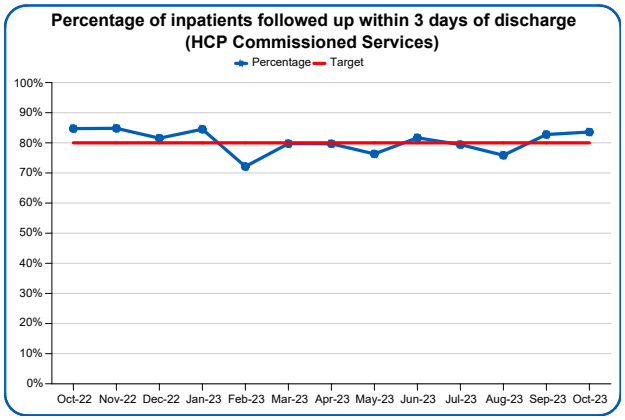
Local measure : October 0 days

Cardiometabolic (physical health) assessments completed: Inpatients (quarterly)

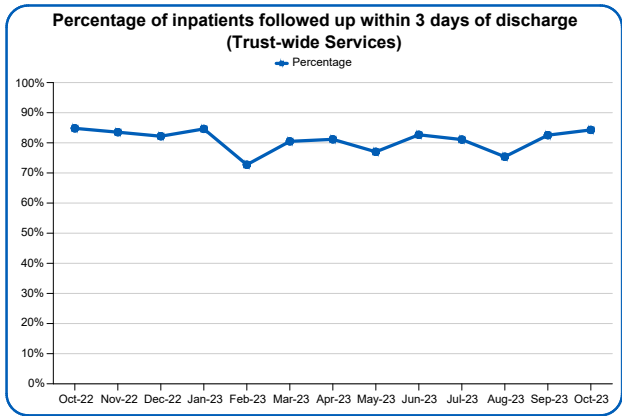


Contractual target 80%: Q2 80.2%

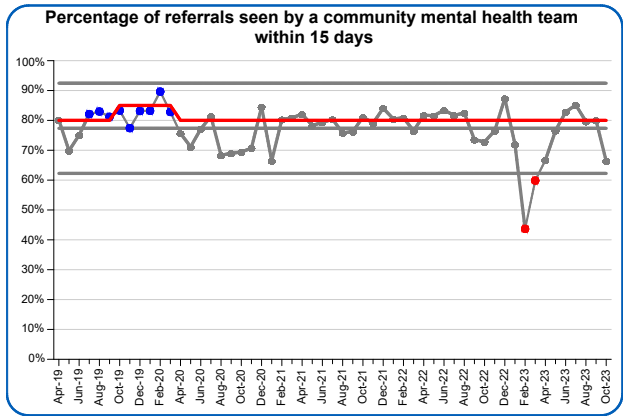
Services: Our community care



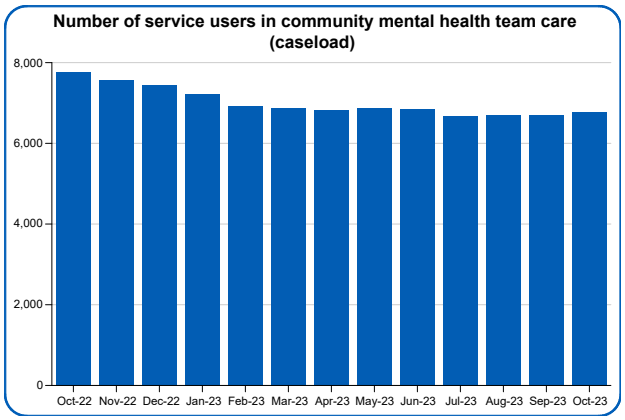
Contractual target 80%: October 83.6%



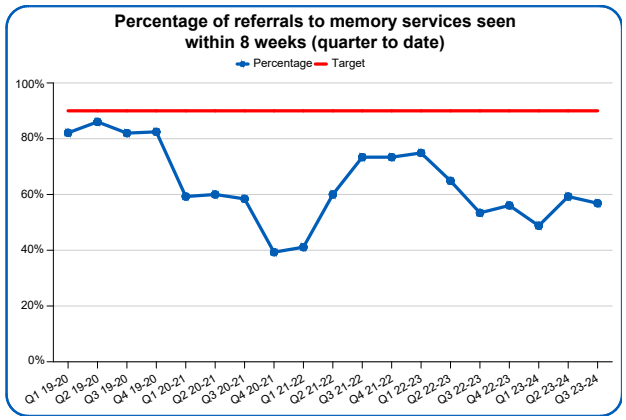
Local Tracking Measure 80%: October 84.3%



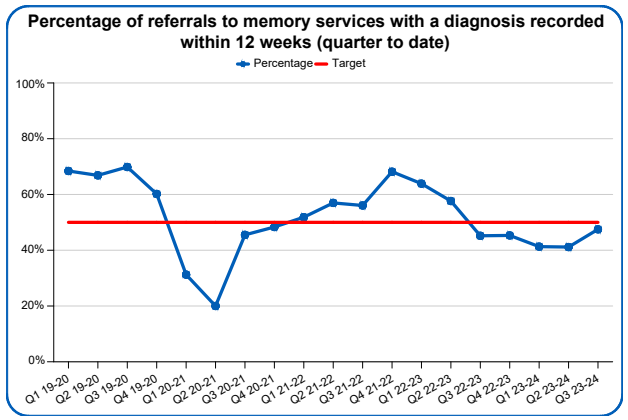
Contractual target 80%: October 66.4%



Local measure : October 3,351



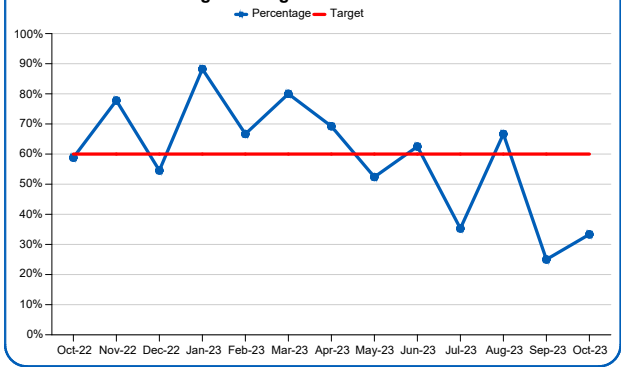
Contractual target 90%: Q3 23-24 56.8%



Contractual target 50%: Q3 23-24 47.5%

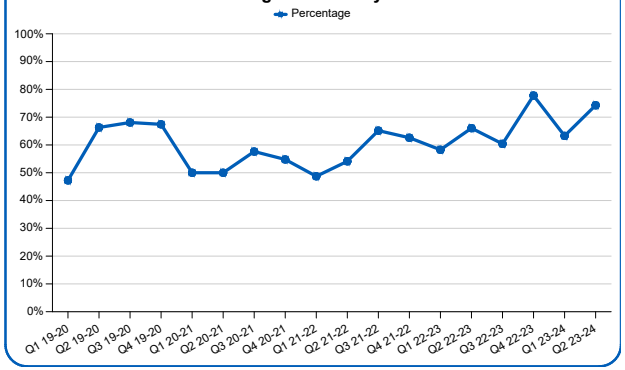
Services: Our community care (continued)

Early Intervention in Psychosis (EIP) or At Risk Mental State (ARMS): Percentage starting treatment within 2 weeks



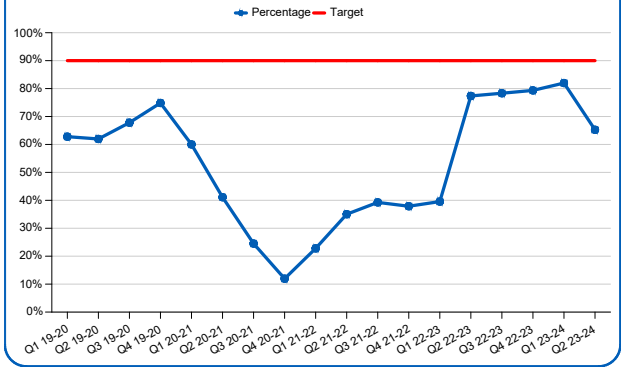
Contractual target 60%: October 33.3%

Early Intervention in Psychosis (EIP): Percentage of people discharged to Primary Care



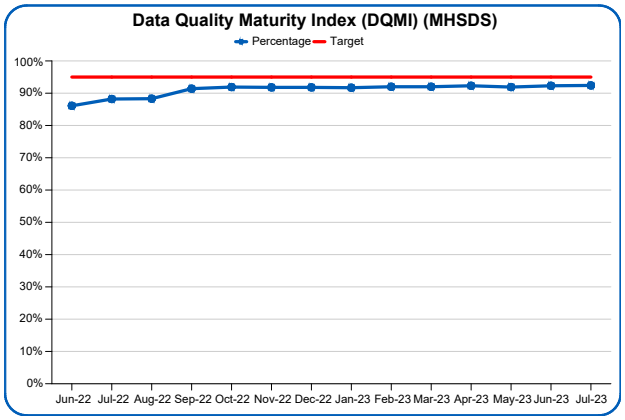
Contractual target tbc: Q2 74.3%

Cardiometabolic (physical health) assessments completed: Early Intervention in Psychosis Service (position at quarter end)

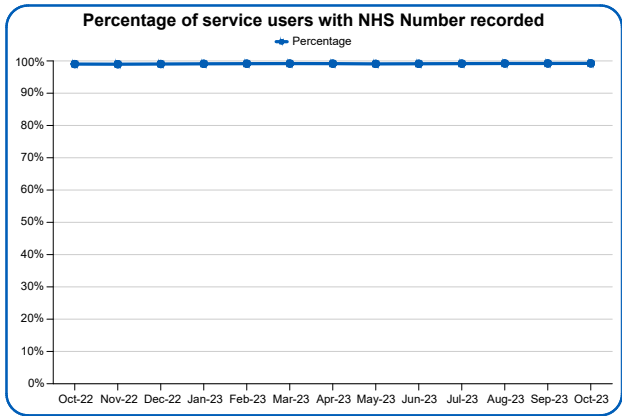


Contractual target 90%: Q2 65.2%

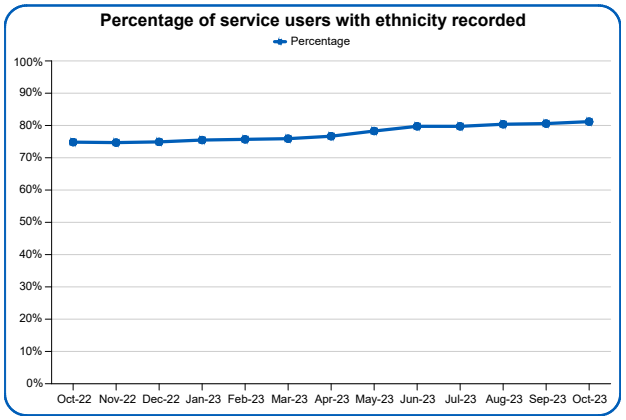
Services: Clinical Record Keeping



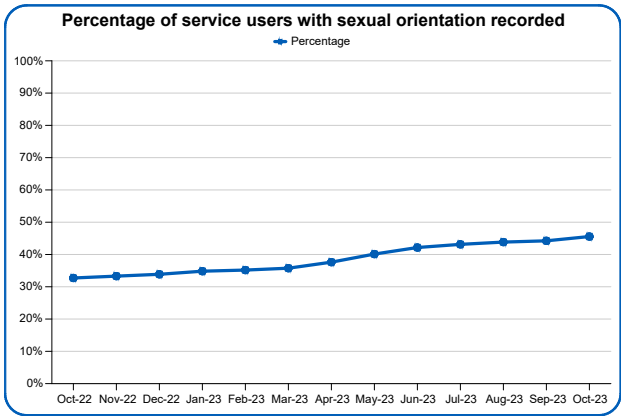
CQUIN / NHSOF Target 95%: July 92.4%



Local measure: October 99.2%



Local measure: October 81.2%



Local measure: October 45.6%