

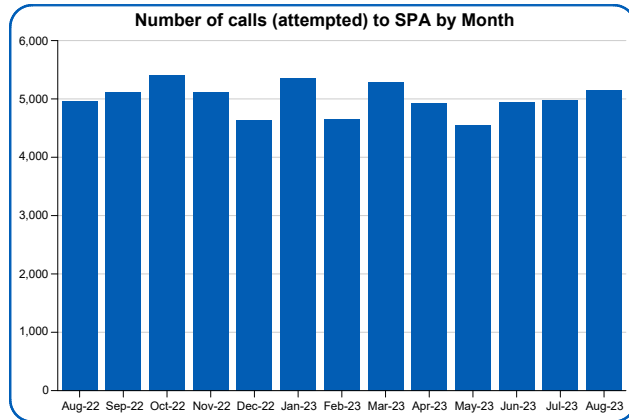
## Service Performance - Chief Operating Officer

Services: Access & Responsiveness: Our response in a crisis	Target	Jun 2023	Jul 2023	Aug 2023
Percentage of crisis calls (via the single point of access) answered within 1 minute	-	30.9%	28.9%	29.2%
Percentage of ALPS referrals responded to within 1 hour	-	59.7%	77.4%	76.6%
Percentage of S136 referrals assessed within 3 hours of arrival	-	25.7%	21.2%	4.8%
Number of S136 referrals assessed	-	35	33	42
Number of S136 detentions over 24 hours	0	0	0	0
Percentage of appropriate crisis referrals seen face to face for assessment within 4 hours of referral	80.0%	57.1%	54.8%	60.6%
Percentage of service users who stayed on CRISS caseload for less than 6 weeks	70.0%	94.8%	94.8%	94.4%
Percentage of service users seen or visited at least 5 times within first week of receiving CRISS support	50.0%	56.4%	59.8%	50.7%
Percentage of CRISS caseload where source of referral was acute inpatients	-	11.4%	5.9%	10.5%
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services	Target	Jun 2023	Jul 2023	Aug 2023
Gender Identity Service: Number on waiting list	-	4,453	4,683	4,753
Deaf CAMHS: average wait from referral to first face to face (inc. telemedicine) contact in days	-	39.64	95.63	20.71
Community LD: Percentage of referrals seen within 4 weeks of receipt of referral	90.0%	72.7%	71.4%	62.9%
Leeds Autism Diagnostic Service (LADS): Percentage starting assessment within 13 weeks (quarterly)	-	7.6%	-	-
CAMHS inpatients: Proportion of people assessed within 7 days of admission (HoNOSCA / GBO) (quarterly)	100.0%	42.9%	-	-
Perinatal Community: Percentage waiting less than 48 hours for first contact (urgent/emergency) (quarterly)	-	100.0%	-	-
Perinatal Community: Percentage of routine referrals waiting less than 2 weeks for assessment (quarterly)	-	94.5%	-	-
Perinatal Community: Total number of distinct women seen in rolling 12 months (quarterly)	766	792	-	-
Perinatal Community: Face to Face DNA Rate (quarterly)	-	12.6%	-	-
Services: Our acute patient journey	Target	Jun 2023	Jul 2023	Aug 2023
Number of admissions to adult facilities of patients who are under 16 years old	-	0	0	0
Crisis Assessment Unit (CAU) bed occupancy	-	85.6%	81.7%	90.9%
Crisis Assessment Unit (CAU) length of stay at discharge	-	8.15	13.07	8.19
Liaison In-Reach: attempted assessment within 24 hours	90.0%	79.0%	71.5%	81.0%
Bed Occupancy rates for (adult acute excluding PICU) inpatient services:	94.0% - 98.0%	101.0%	101.0%	101.0%
Becklin Ward 1 (Female)	-	104.8%	101.6%	103.5%
Becklin Ward 3 (Male)	-	99.7%	99.6%	101.6%
Becklin Ward 4 (Male)	-	100.6%	100.7%	99.6%
Becklin Ward 5 (Female)	-	100.6%	99.4%	101.3%
Newsam Ward 4 (Male)	-	99.4%	103.7%	99.1%
Older adult (total)	-	91.0%	90.3%	91.5%
The Mount Ward 1 (Male Dementia)	-	100.0%	96.3%	93.3%
The Mount Ward 2 (Female Dementia)	-	78.7%	86.0%	93.3%

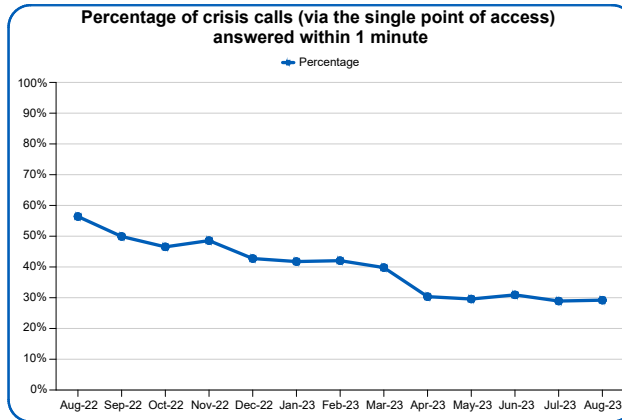
## Service Performance - Chief Operating Officer

Services: Our acute patient journey	Target	Jun 2023	Jul 2023	Aug 2023
The Mount Ward 3 (Male)	-	85.5%	80.5%	85.6%
The Mount Ward 4 (Female)	-	99.2%	98.6%	94.5%
Percentage of delayed transfers of care	-	11.8%	10.8%	13.6%
Total: Number of out of area placements beginning in month	-	16	12	19
Total: Total number of bed days out of area (new and existing placements from previous months)	217	652	677	660
Acute: Number of out of area placements beginning in month	-	15	10	16
Acute: Total number of bed days out of area (new and existing placements from previous months)	-	418	505	525
PICU: Number of out of area placements beginning in month	-	1	2	3
PICU: Total number of bed days out of area (new and existing placements from previous months)	-	174	161	135
Older people: Number of out of area placements beginning in month	-	0	0	0
Older people: Total number of bed days out of area (new & existing placements from previous months)	-	60	11	0
Cardiomatabolic (physical health) assessments completed: Inpatients (quarterly)	80.0%	78.9%	-	-
Services: Our Community Care	Target	Jun 2023	Jul 2023	Aug 2023
Percentage of inpatients followed up within 3 days of discharge (Trust Level monthly local tracking)	80.0%	82.7%	81.1%	75.4%
Percentage of inpatients followed up within 3 days of discharge (HCP commissioned services only)	80.0%	81.7%	79.4%	75.9%
Number of service users in community mental health team care (caseload)	-	3,434	3,351	3,359
Percentage of referrals seen within 15 days by a community mental health team	80.0%	82.8%	85.2%	79.7%
Percentage of referrals to memory services seen within 8 weeks (quarter to date)	90.0%	48.8%	53.6%	60.8%
Percentage of referrals to memory services with a diagnosis recorded within 12 weeks (quarter to date)	50.0%	41.3%	37.5%	42.2%
Early intervention in psychosis (EIP) or at risk mental state (ARMS): Percentage starting treatment within 2 weeks	60.0%	62.5%	35.3%	66.7%
Early intervention in psychosis (EIP) : Percentage of people discharged to primary care (quarterly)	-	63.3%	-	-
Cardiomatabolic (physical health) assessments completed: Early Intervention in Psychosis Service (quarterly)	90.0%	82.0%	-	-
Services: Clinical Record Keeping	Target	Jun 2023	Jul 2023	Aug 2023
Percentage of service users with NHS Number recorded	-	99.1%	99.2%	99.2%
Percentage of service users with ethnicity recorded	-	79.7%	79.7%	80.4%
Percentage of service users with sexual orientation recorded	-	42.2%	43.1%	43.8%
Services: Clinical Record Keeping - DQMI	Target	Mar 2023	Apr 2023	May 2023
DQMI (MHSDS) % Quality %	95.0%	92.0%	92.3%	91.9%

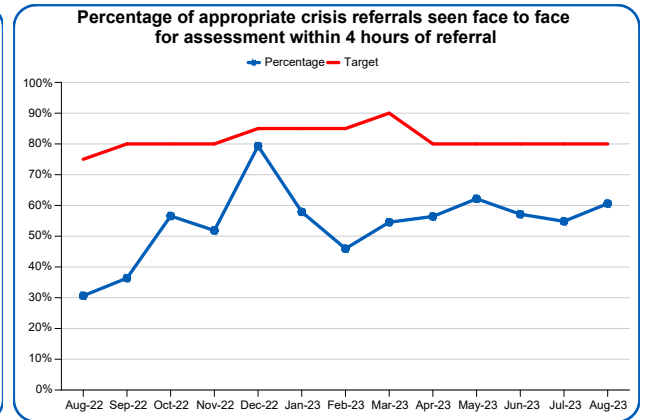
Services: Access & Responsiveness: Our Response in a crisis



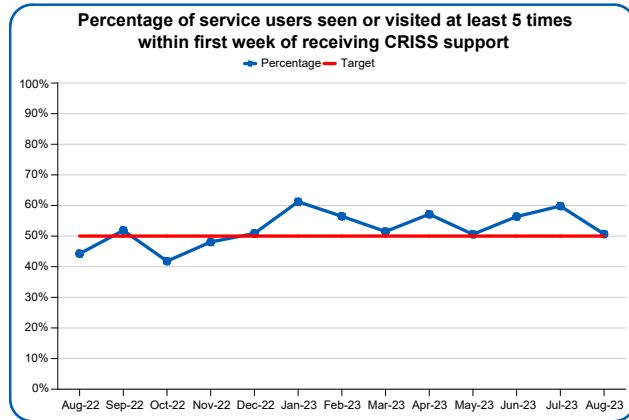
Number of calls : August 5,166



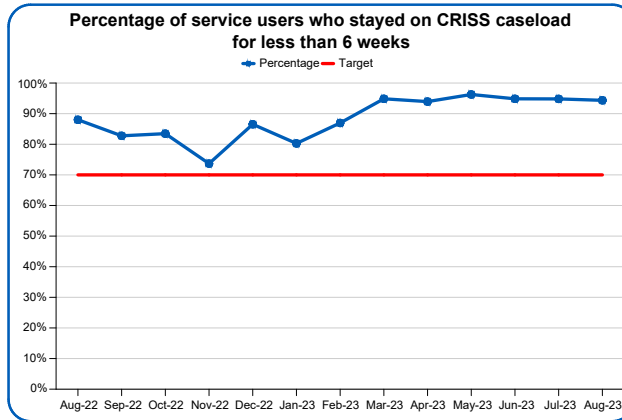
Local target - within 1 minute: August 29.2%



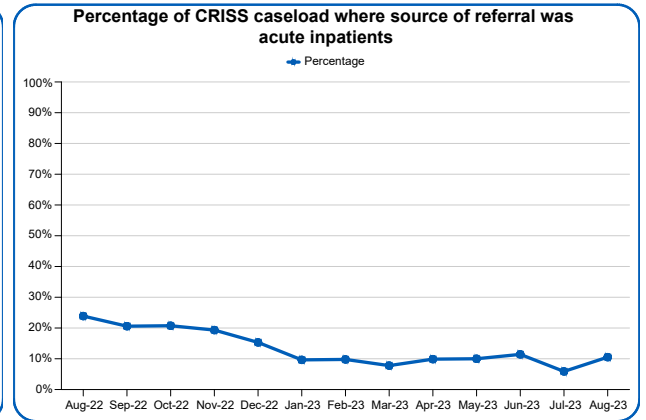
Contactual Target 80%: August 60.6%



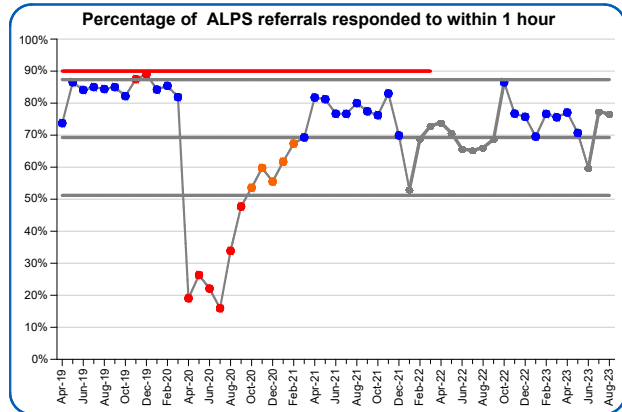
Contractual Target 50%: August 50.7%



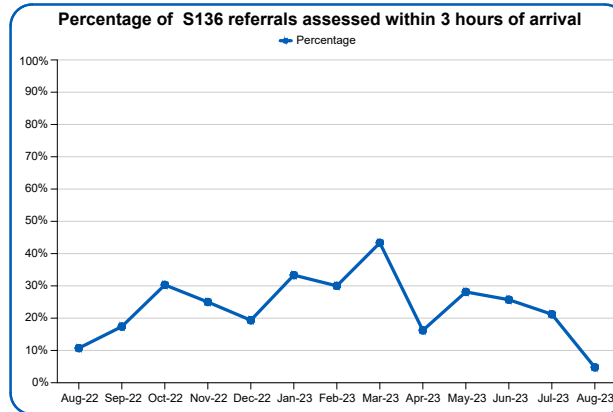
Contractual Target 70%: August 94.4%



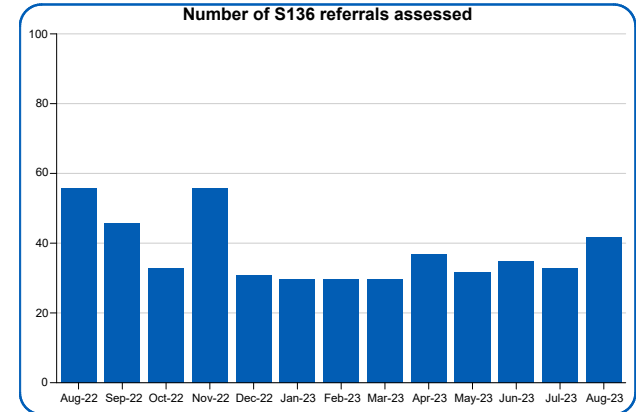
Contractual Target tba: August 10.5%



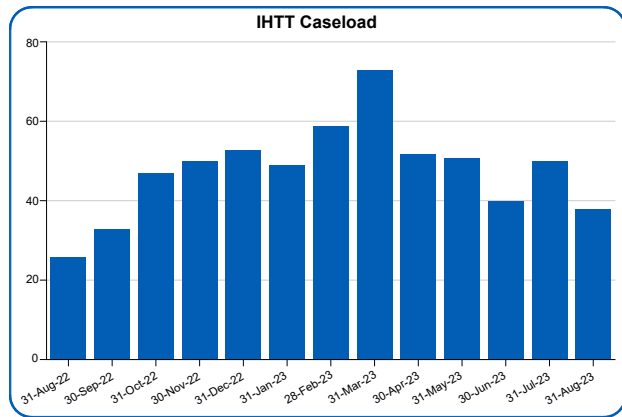
Contractual Target : August 76.6%



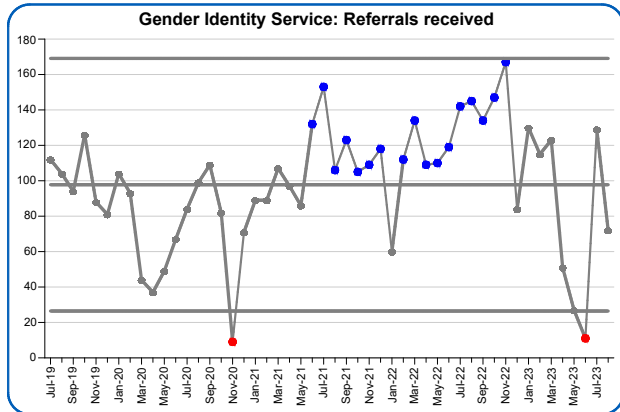
Contractual Target : August 4.8%



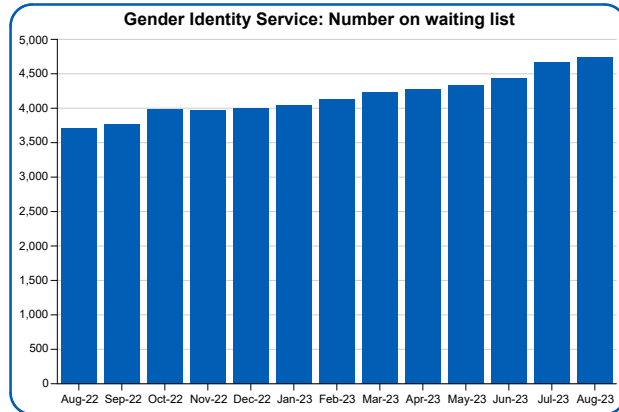
Total referrals assessed: August 42



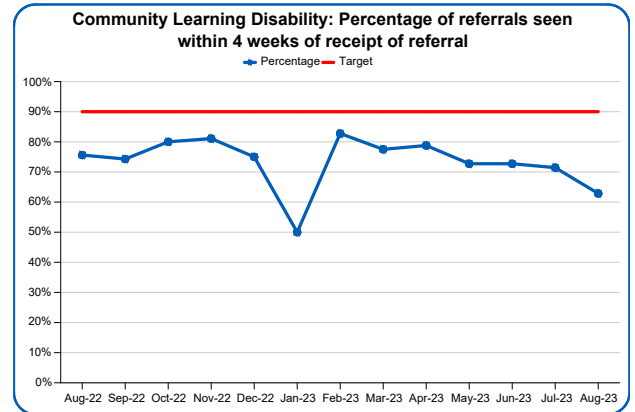
Caseload: August 38



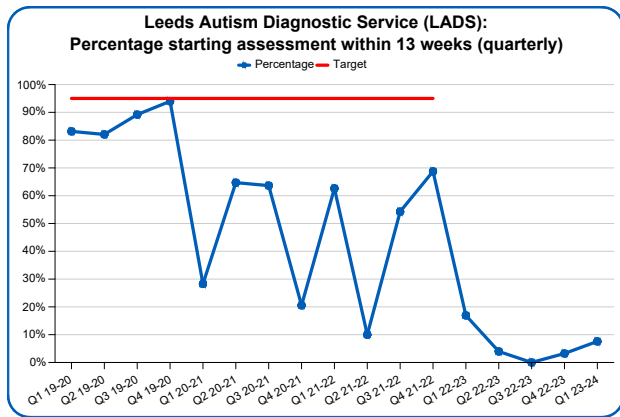
Total referrals: August 72



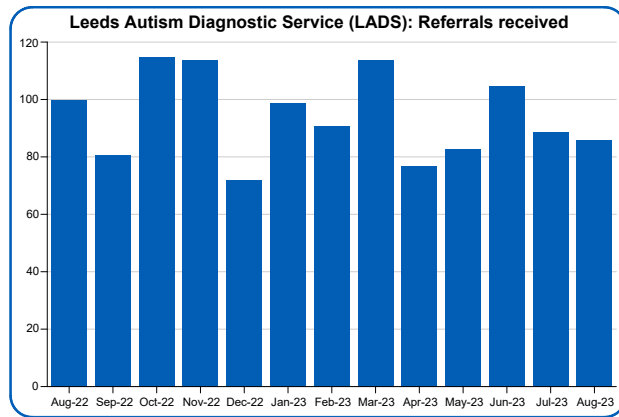
Number on waiting list: August 4,753



Contractual Target 90%: August 62.9%



Contractual Target : Q1 7.6%

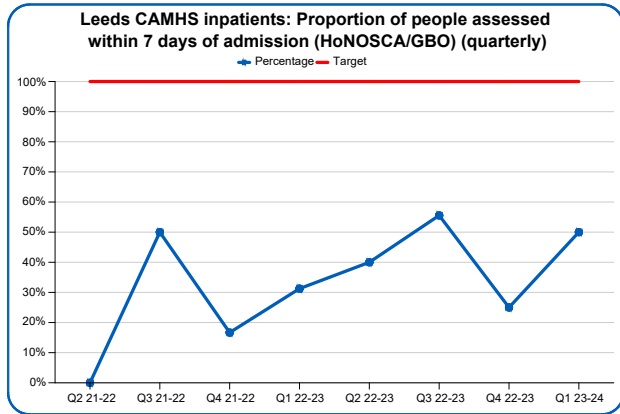


Local measure: August 86

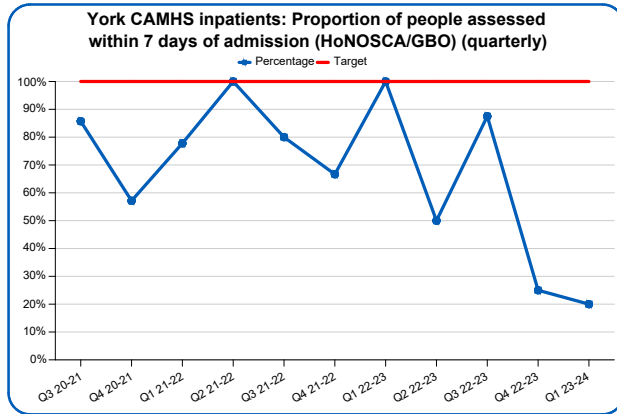
SPC Chart Key

- Average
- Upper process limit
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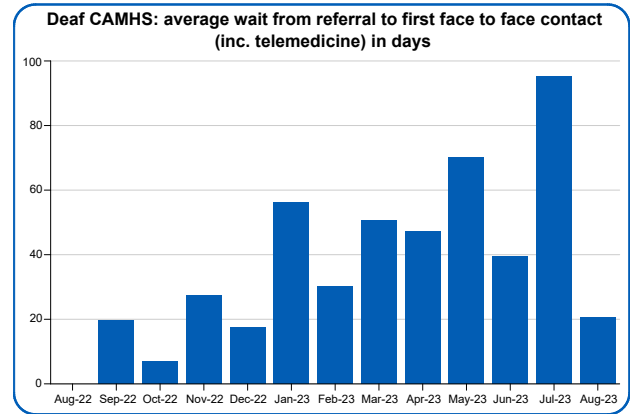
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services (continued)



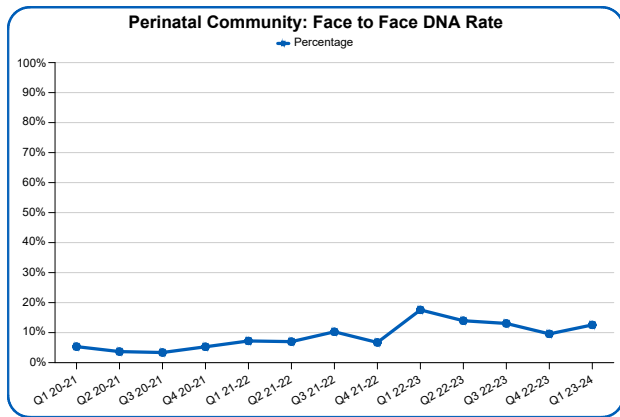
Contractual Target 100%: Q1 50.0%



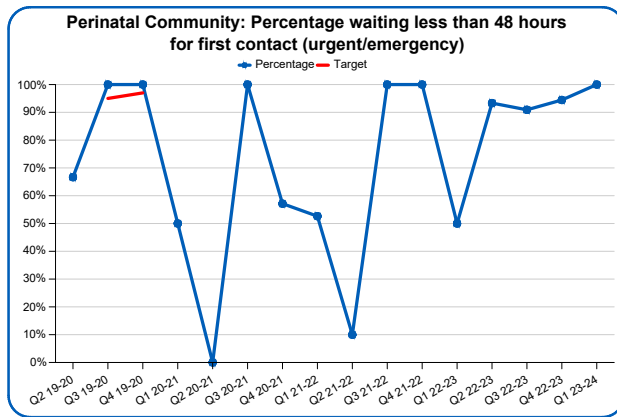
Contractual Target 100%: Q1 20.0%



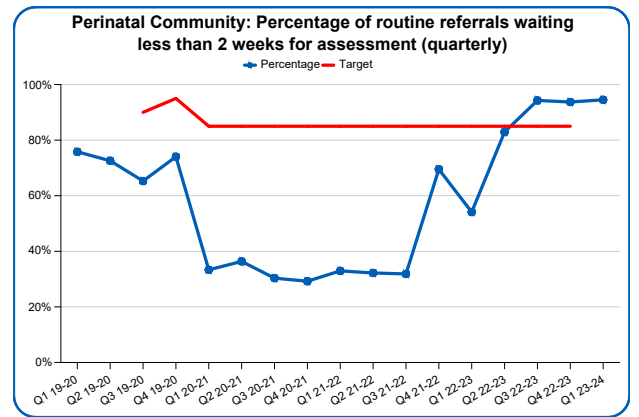
Local measure: August 21



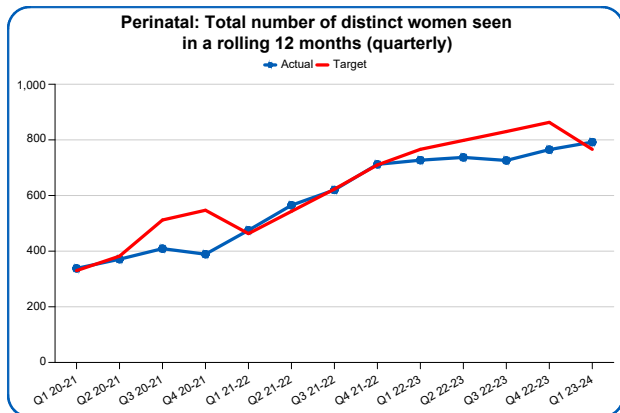
Contractual measure: Q1 12.6%



Contractual Target tba: Q1 100.0%

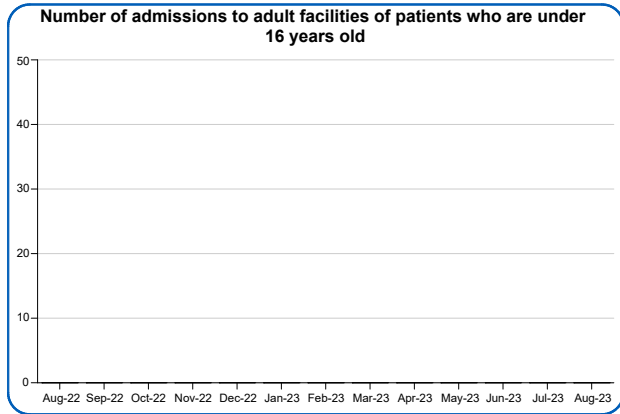


Contractual Target : Q1 94.5%

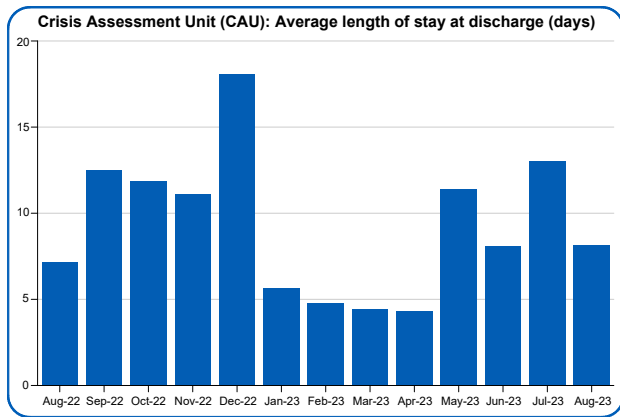


Local measure 766: Q1 792

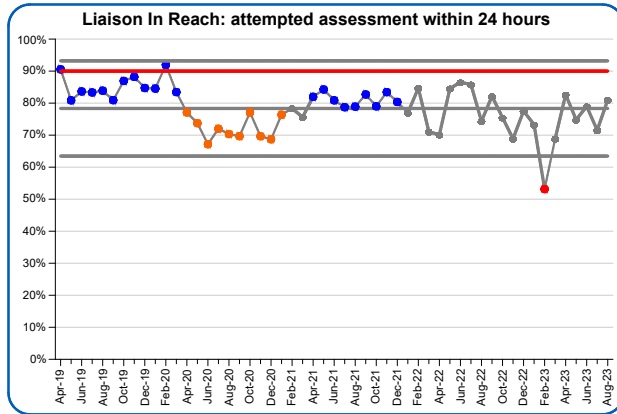
Services: Our acute patient journey



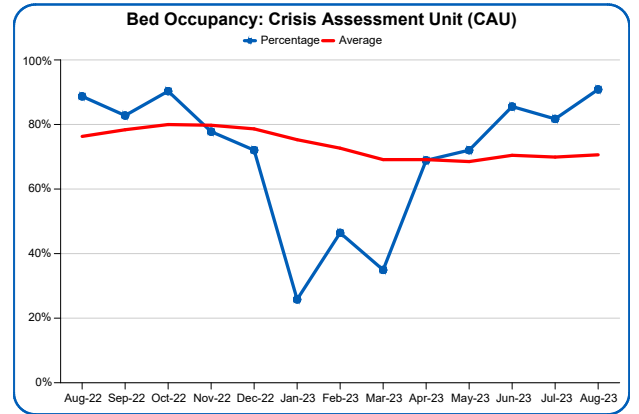
National (NOF) No target : August 0



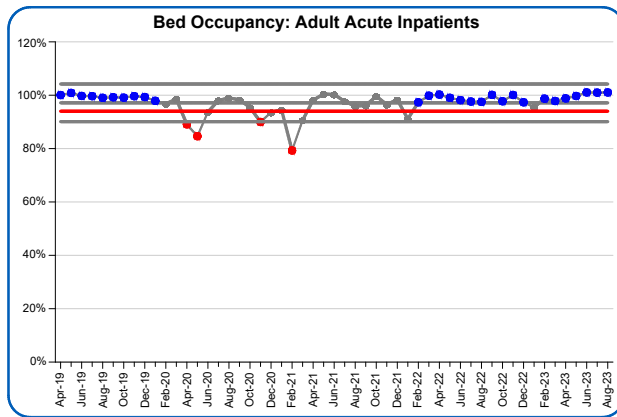
Local measure: August 8 days



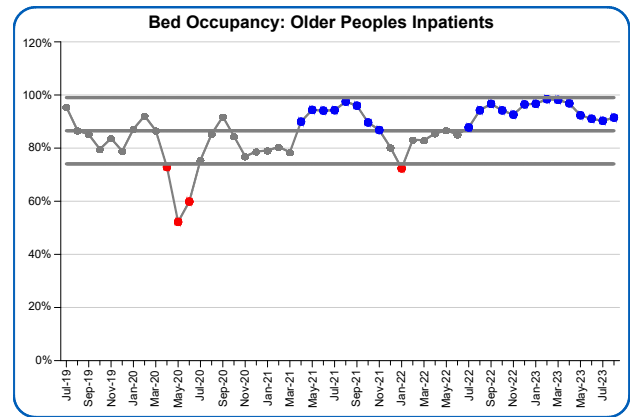
Contractual Target 90%: August 81.0%



Local measure: August 90.9%



Contractual Target 94%: August 101.0%

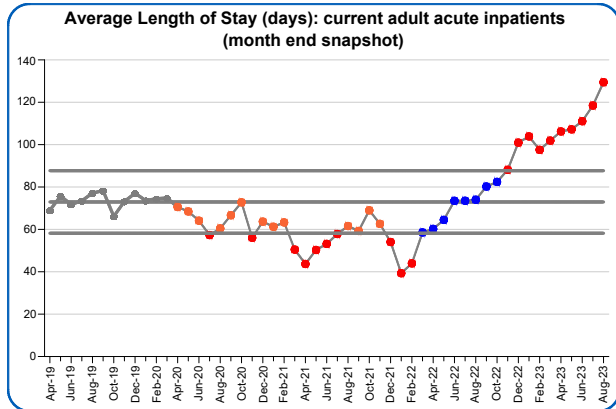


Local measure and target : August 91.5%

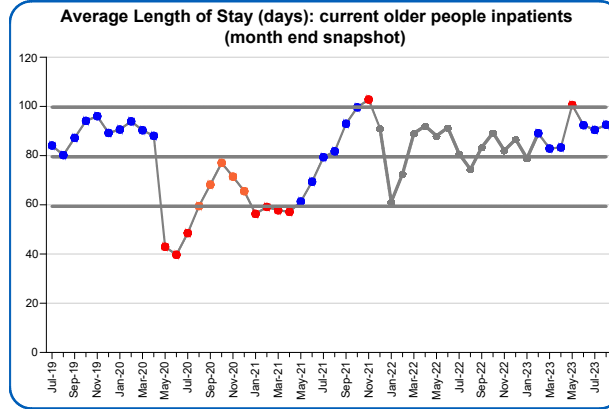
SPC Chart Key

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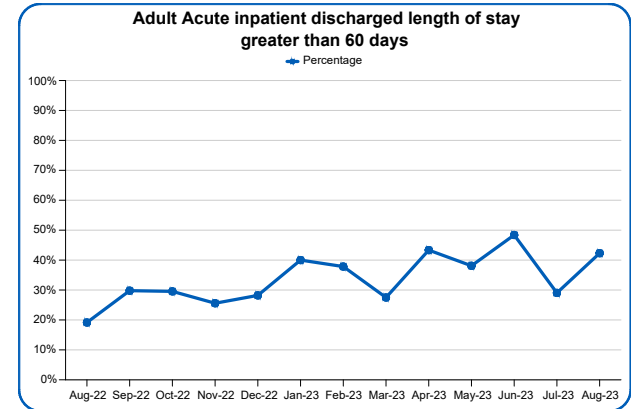
Services: Our acute patient journey (continued)



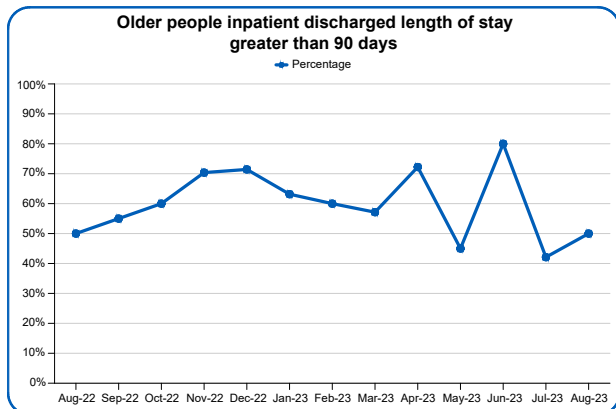
Local tracking measure: August 129 days



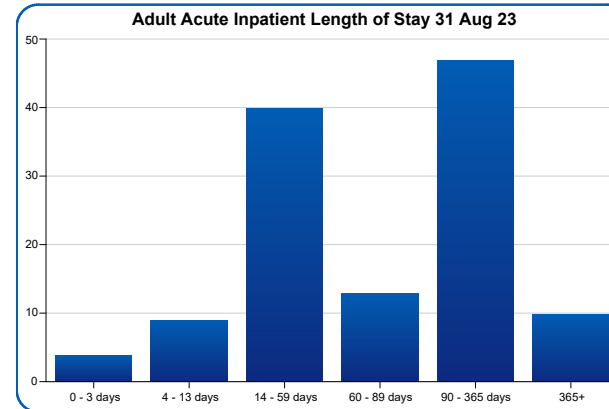
Local tracking measure: August 93 days



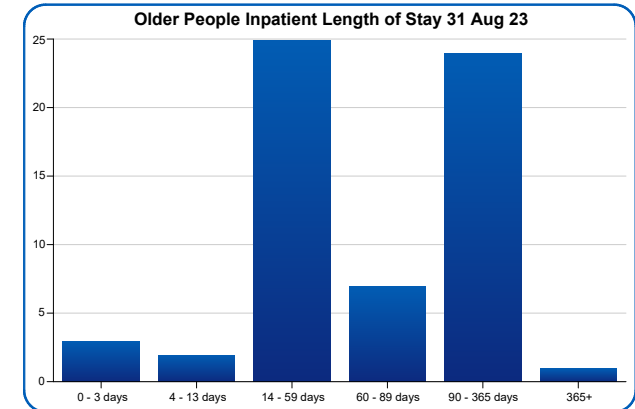
National (LTP): August 42.3%



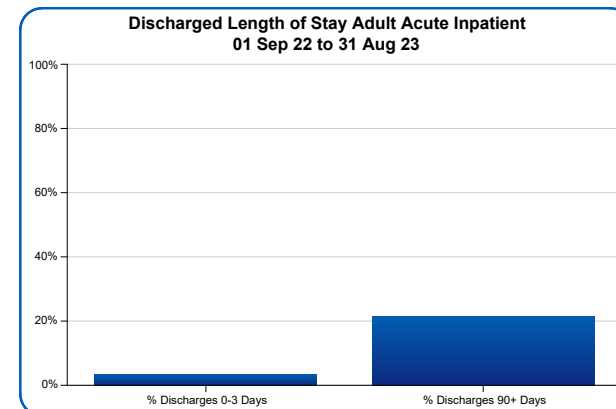
National (LTP): August 50.0%



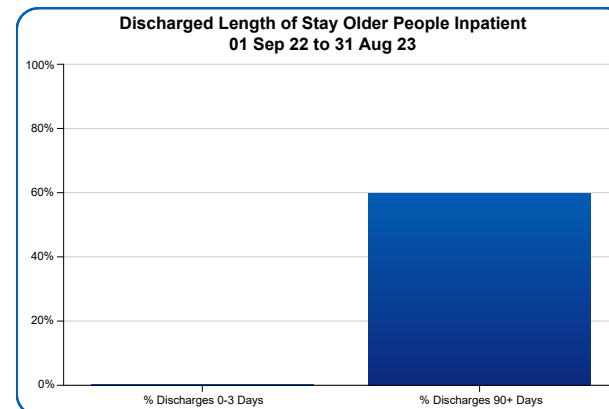
Local activity: 57 people with LOS 90+ days



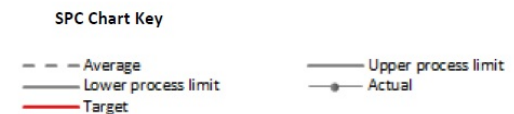
Local activity: 25 people with LOS 90+ days



Local activity: % discharged LOS 90+ days = 21.7%

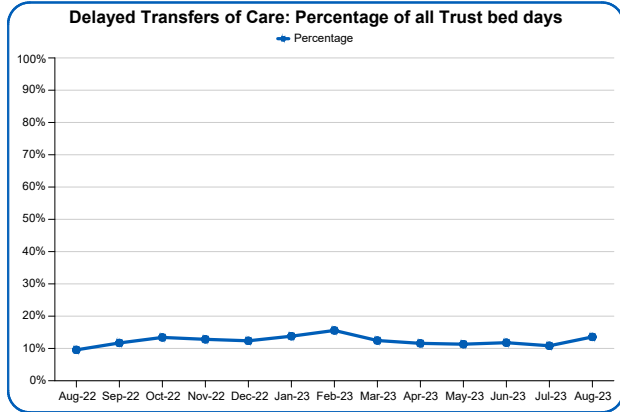


Local activity: % discharged LOS 90+ days = 60.2%

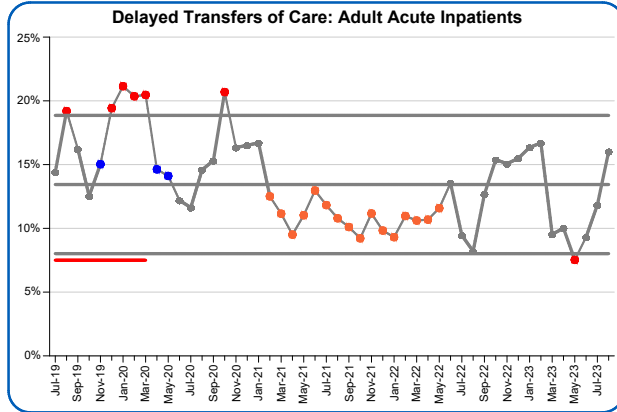




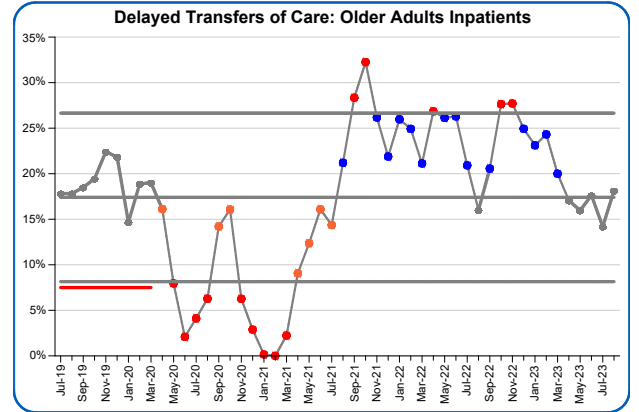
Services: Our acute patient journey (continued)



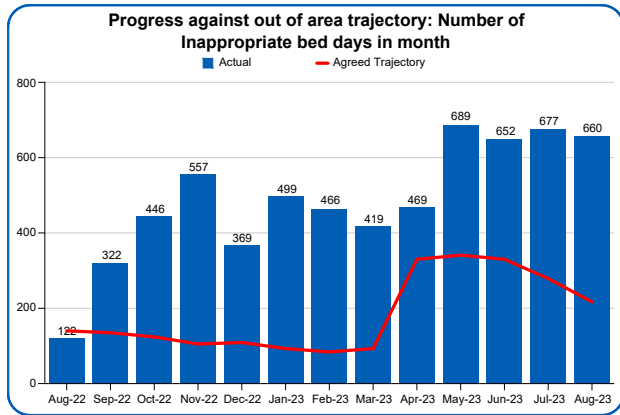
Local tracking measure: August 13.6%



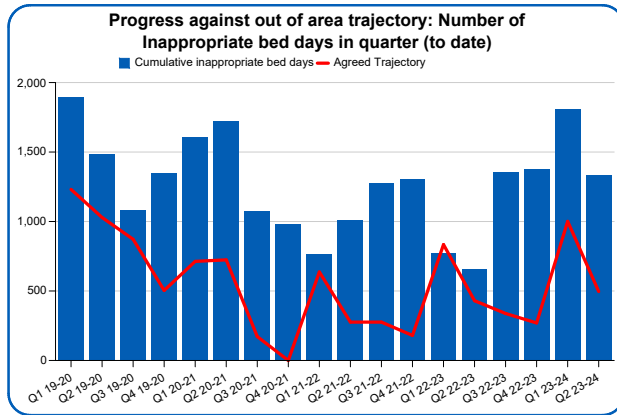
Local tracking measure: August 16.0%



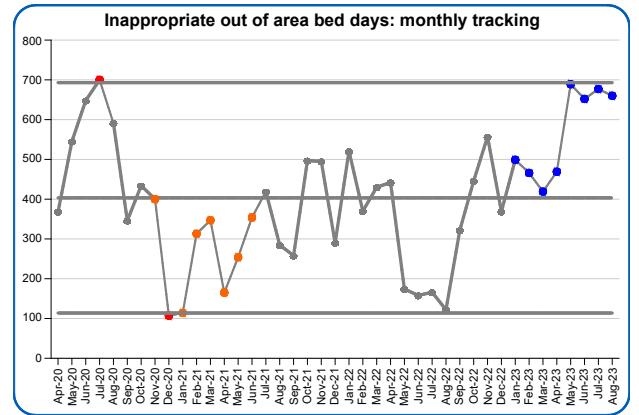
Local tracking measure: August 18.1%



Nationally agreed trajectory (217): August 660 bed days



Nationally agreed trajectory (Q2: 496): Q2 1,337 bed days

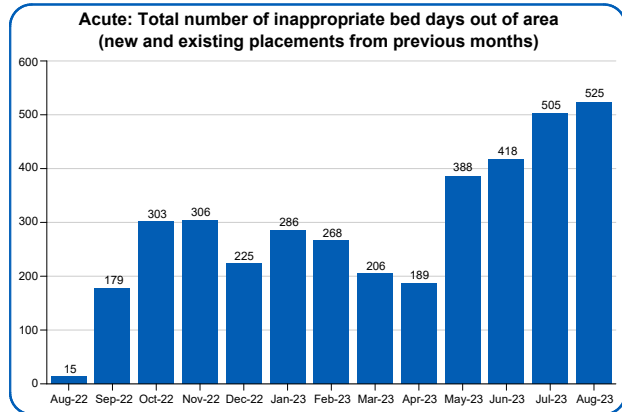


Local tracking measure: August 660 bed days

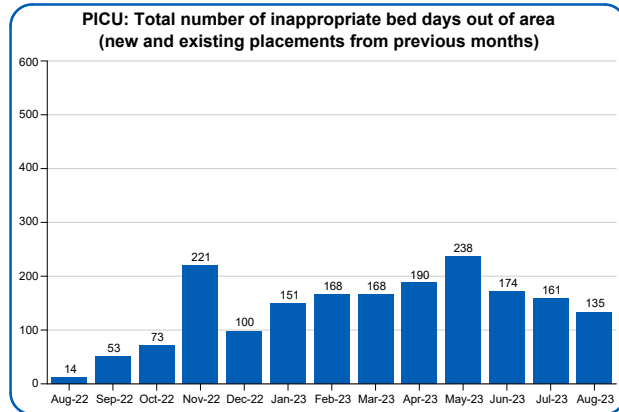
SPC Chart Key

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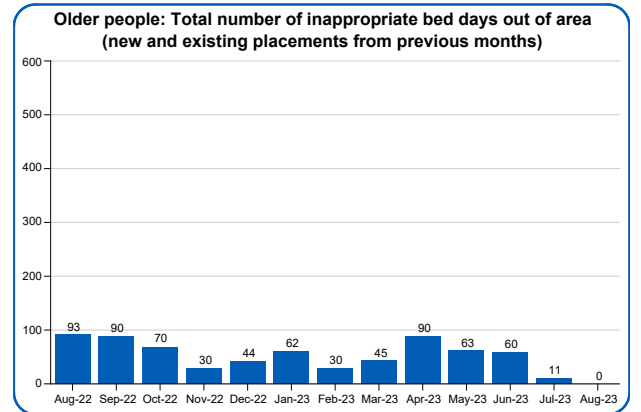
Services: Our acute patient journey (continued)



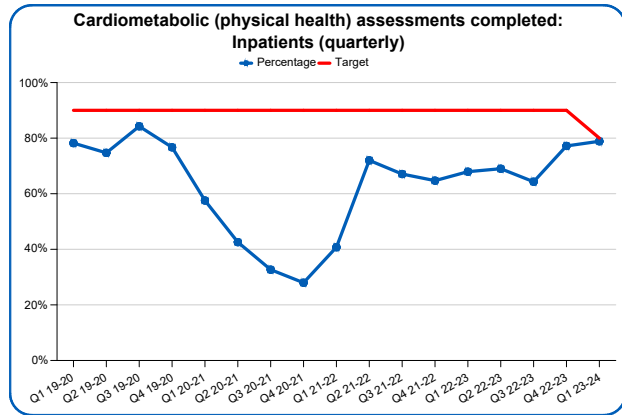
Nationally agreed trajectory (): August 525 days



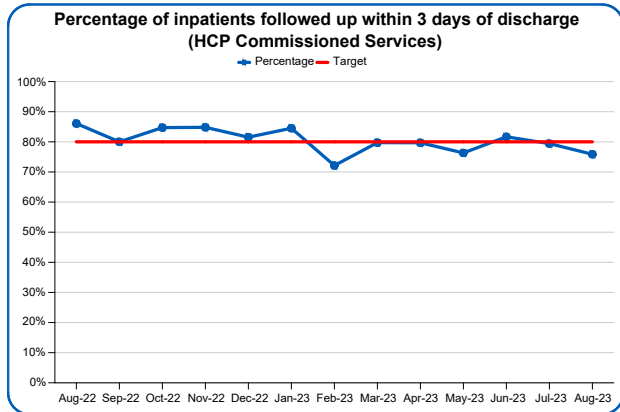
Nationally agreed trajectory (): August 135 days



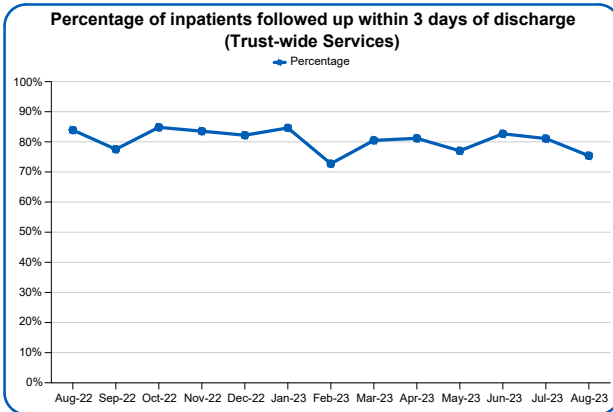
Local measure : August 0 days



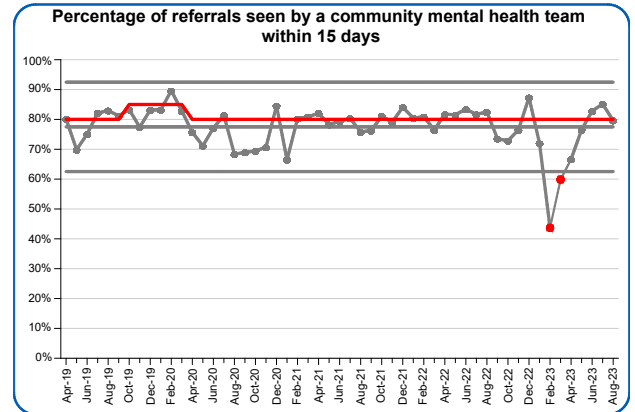
Contractual target 80%: Q1 78.9%



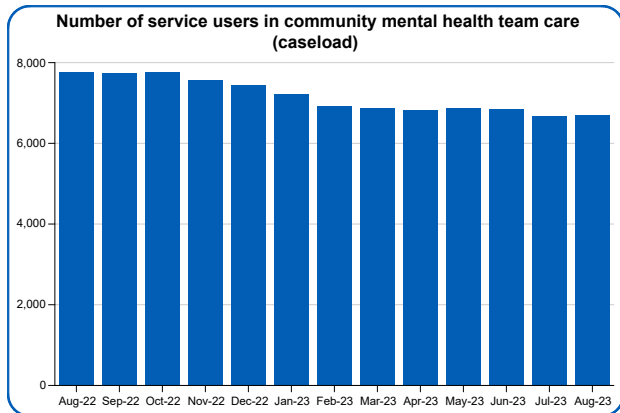
Contractual target 80%: August **75.9%**



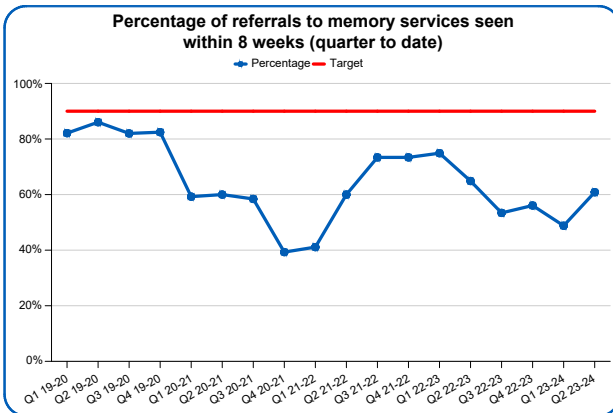
Local Tracking Measure 80%: August **75.4%**



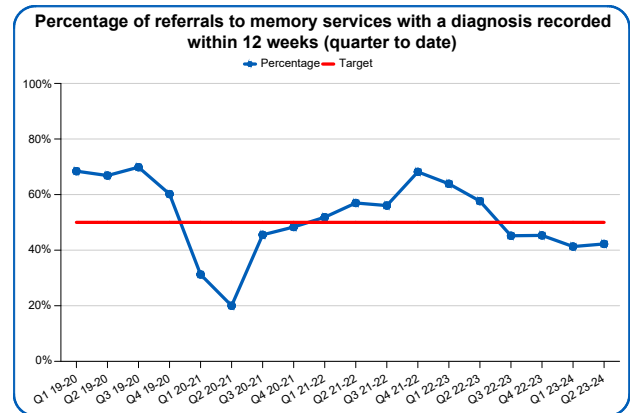
Contractual target 80%: August **79.7%**



Local measure : August **3,351**



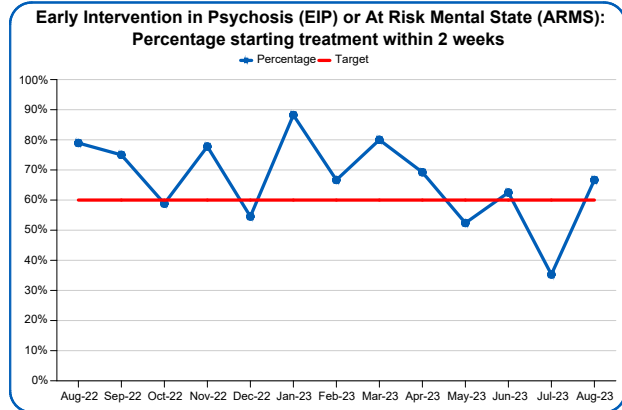
Contractual target 90%: Q2 23-24 **60.8%**



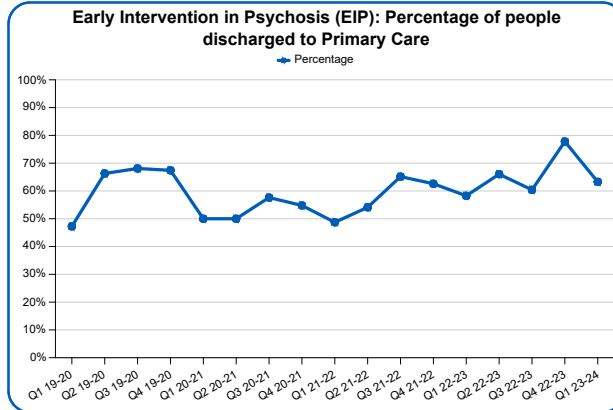
Contractual target 50%: Q2 23-24 **42.2%**

SPC Chart Key

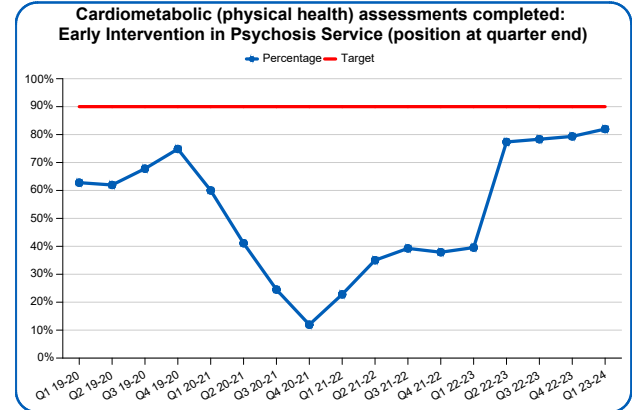
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- Lower process limit
- Target
- Actual



Contractual target 60%: August **66.7%**

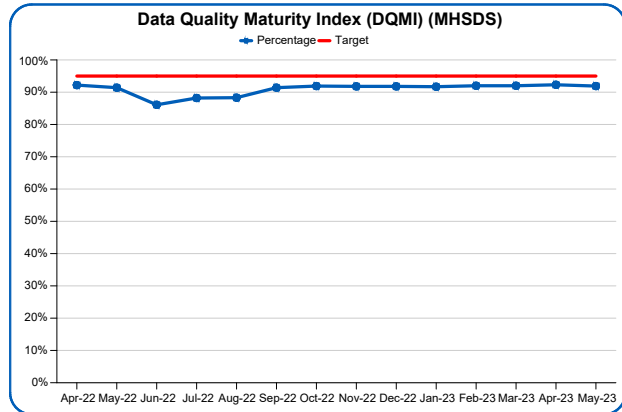


Contractual target tbc: Q1 **63.3%**

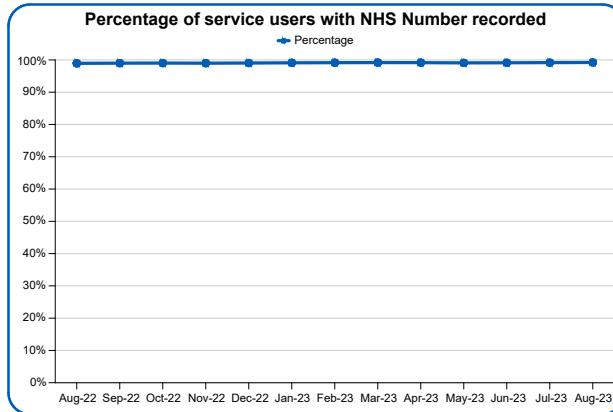


Contractual target 90%: Q1 **82.0%**

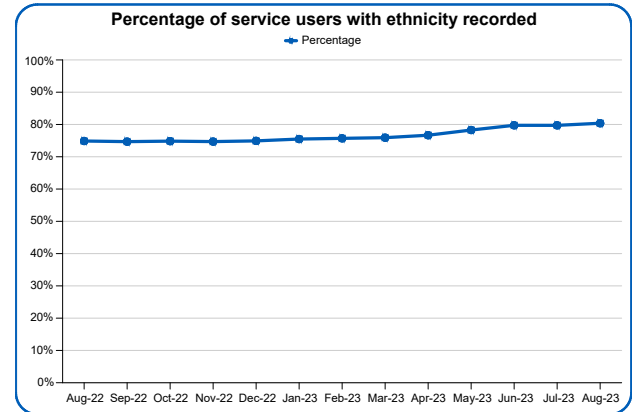
Services: Clinical Record Keeping



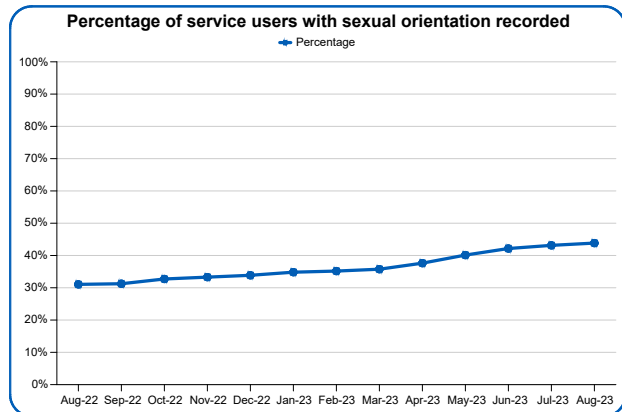
CQUIN / NHSOF Target 95%: May **91.9%**



Local measure: August **99.2%**



Local measure: August **80.4%**



Local measure: August **43.8%**