

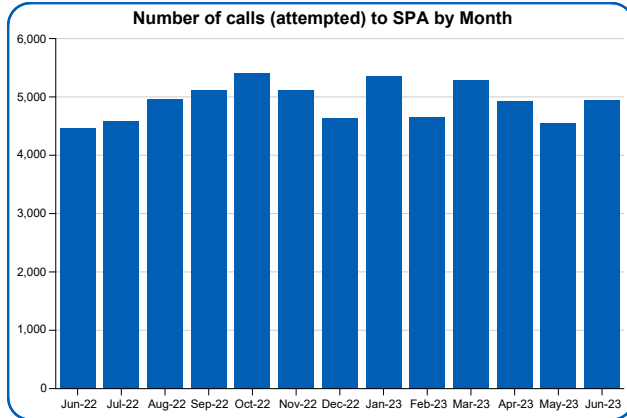
## Service Performance - Chief Operating Officer

Services: Access & Responsiveness: Our response in a crisis	Target	Apr 2023	May 2023	Jun 2023
Percentage of crisis calls (via the single point of access) answered within 1 minute	-	30.4%	29.6%	30.9%
Percentage of ALPS referrals responded to within 1 hour	-	77.1%	70.7%	59.7%
Percentage of S136 referrals assessed within 3 hours of arrival	-	16.2%	28.1%	25.7%
Number of S136 referrals assessed	-	37	32	35
Number of S136 detentions over 24 hours	0	0	0	0
Percentage of appropriate crisis referrals seen face to face for assessment within 4 hours of referral	80.0%	56.4%	62.2%	57.1%
Percentage of service users who stayed on CRISS caseload for less than 6 weeks	70.0%	93.9%	96.3%	94.8%
Percentage of service users seen or visited at least 5 times within first week of receiving CRISS support	50.0%	57.1%	50.6%	56.4%
Percentage of CRISS caseload where source of referral was acute inpatients	-	9.9%	10.0%	11.4%
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services	Target	Apr 2023	May 2023	Jun 2023
Gender Identity Service: Number on waiting list	-	4,284	4,346	4,453
Deaf CAMHS: average wait from referral to first face to face (inc. telemedicine) contact in days	-	47.38	70.4	39.64
Community LD: Percentage of referrals seen within 4 weeks of receipt of referral	90.0%	78.8%	72.7%	72.7%
Leeds Autism Diagnostic Service (LADS): Percentage starting assessment within 13 weeks (quarterly)	-	-	-	7.6%
CAMHS inpatients: Proportion of people assessed within 7 days of admission (HoNOSCA / GBO) (quarterly)	100.0%	-	-	42.9%
Perinatal Community: Percentage waiting less than 48 hours for first contact (urgent/emergency) (quarterly)	-	-	-	100.0%
Perinatal Community: Percentage of routine referrals waiting less than 2 weeks for assessment (quarterly)	-	-	-	94.5%
Perinatal Community: Total number of distinct women seen in rolling 12 months (quarterly)	766	-	-	792
Perinatal Community: Face to Face DNA Rate (quarterly)	-	-	-	12.6%
Services: Our acute patient journey	Target	Apr 2023	May 2023	Jun 2023
Number of admissions to adult facilities of patients who are under 16 years old	-	0	0	0
Crisis Assessment Unit (CAU) bed occupancy	-	68.9%	72.0%	85.6%
Crisis Assessment Unit (CAU) length of stay at discharge	-	4.38	11.44	8.15
Liaison In-Reach: attempted assessment within 24 hours	90.0%	82.7%	74.8%	79.0%
Bed Occupancy rates for (adult acute excluding PICU) inpatient services:	94.0% - 98.0%	98.8%	99.7%	101.0%
Becklin Ward 1 (Female)	-	99.7%	98.5%	104.8%
Becklin Ward 3 (Male)	-	100.0%	99.1%	99.7%
Becklin Ward 4 (Male)	-	96.5%	102.3%	100.6%
Becklin Ward 5 (Female)	-	100.0%	99.1%	100.6%
Newsam Ward 4 (Male)	-	97.8%	99.4%	99.4%
Older adult (total)	-	96.9%	92.4%	91.0%
The Mount Ward 1 (Male Dementia)	-	97.6%	99.3%	100.0%
The Mount Ward 2 (Female Dementia)	-	93.1%	88.4%	78.7%

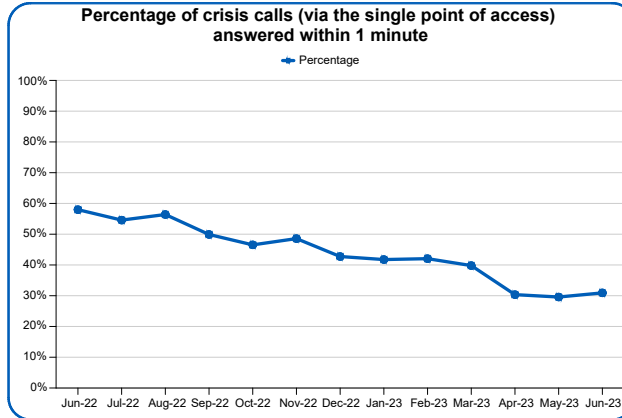
## Service Performance - Chief Operating Officer

Services: Our acute patient journey	Target	Apr 2023	May 2023	Jun 2023
The Mount Ward 3 (Male)	-	97.7%	84.8%	85.5%
The Mount Ward 4 (Female)	-	98.3%	97.7%	99.2%
Percentage of delayed transfers of care	-	11.6%	11.3%	11.8%
Total: Number of out of area placements beginning in month	-	10	7	13
Total: Total number of bed days out of area (new and existing placements from previous months)	330	469	682	633
Acute: Number of out of area placements beginning in month	-	7	3	12
Acute: Total number of bed days out of area (new and existing placements from previous months)	-	189	381	399
PICU: Number of out of area placements beginning in month	-	3	4	1
PICU: Total number of bed days out of area (new and existing placements from previous months)	-	190	238	174
Older people: Number of out of area placements beginning in month	-	0	0	0
Older people: Total number of bed days out of area (new & existing placements from previous months)	-	90	63	60
Cardiometabolic (physical health) assessments completed: Inpatients (quarterly)	80.0%	-	-	78.9%
Services: Our Community Care	Target	Apr 2023	May 2023	Jun 2023
Percentage of inpatients followed up within 3 days of discharge (Trust Level monthly local tracking)	80.0%	81.2%	77.0%	82.7%
Percentage of inpatients followed up within 3 days of discharge (HCP commissioned services only)	80.0%	79.7%	76.3%	81.7%
Number of service users in community mental health team care (caseload)	-	3,421	3,440	3,434
Percentage of referrals seen within 15 days by a community mental health team	80.0%	66.7%	76.6%	82.8%
Percentage of referrals to memory services seen within 8 weeks (quarter to date)	90.0%	49.3%	51.0%	48.8%
Percentage of referrals to memory services with a diagnosis recorded within 12 weeks (quarter to date)	50.0%	52.1%	43.9%	41.3%
Early intervention in psychosis (EIP) or at risk mental state (ARMS): Percentage starting treatment within 2 weeks	60.0%	69.2%	52.4%	62.5%
Early intervention in psychosis (EIP) : Percentage of people discharged to primary care (quarterly)	-	-	-	63.3%
Cardiometabolic (physical health) assessments completed: Early Intervention in Psychosis Service (quarterly)	90.0%	-	-	82.0%
Services: Clinical Record Keeping	Target	Apr 2023	May 2023	Jun 2023
Percentage of service users with NHS Number recorded	-	99.2%	99.1%	99.1%
Percentage of service users with ethnicity recorded	-	76.7%	78.3%	79.7%
Percentage of service users with sexual orientation recorded	-	37.6%	40.1%	42.2%
Services: Clinical Record Keeping - DQMI	Target	Jan 2023	Feb 2023	Mar 2023
DQMI (MHSDS) % Quality %	95.0%	91.7%	92.0%	92.0%

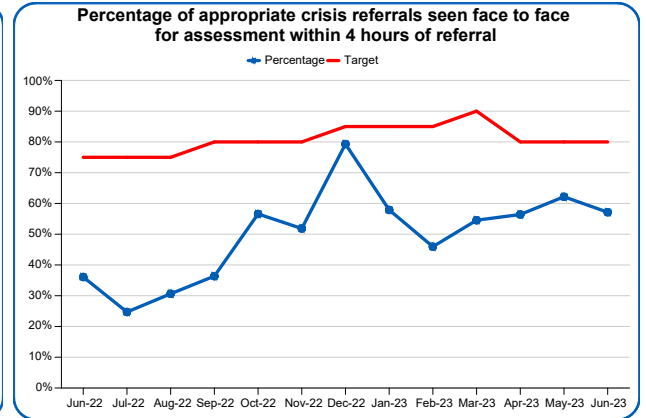
Services: Access & Responsiveness: Our Response in a crisis



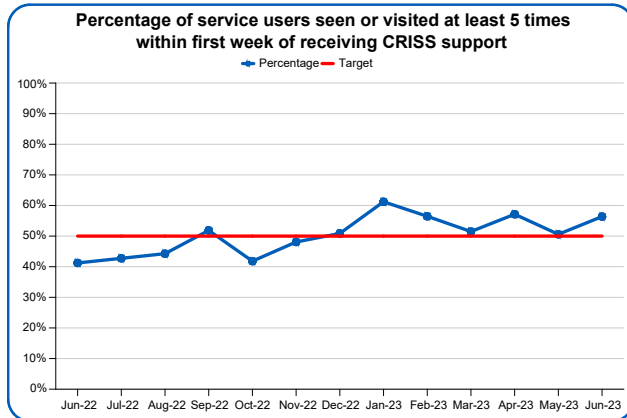
Number of calls : June 4,948



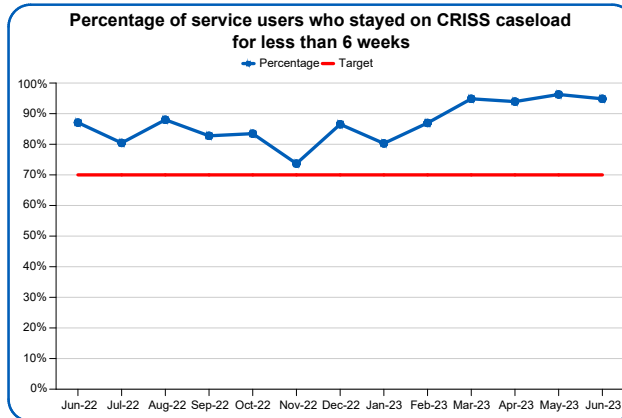
Local target - within 1 minute: June 30.9%



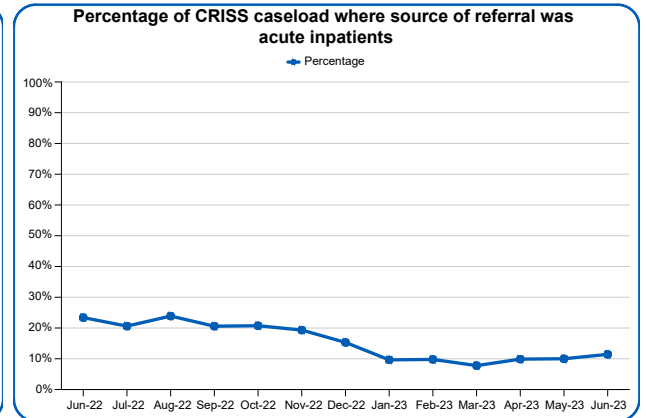
Contactual Target 80%: June 57.1%



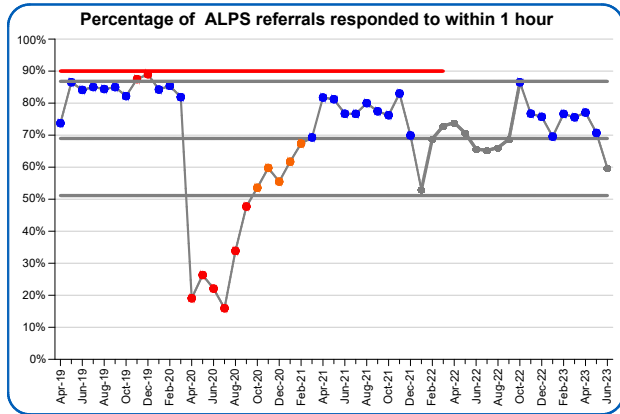
Contractual Target 50%: June 56.4%



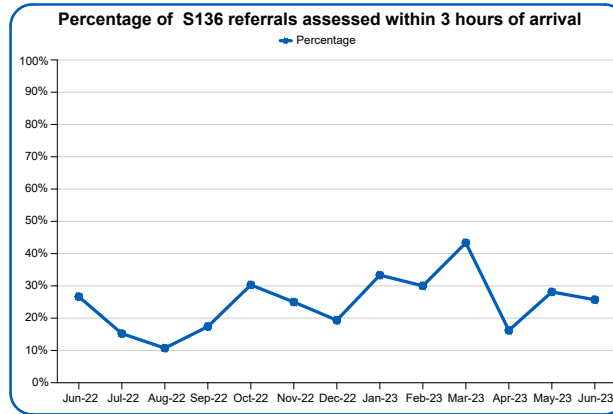
Contractual Target 70%: June 94.8%



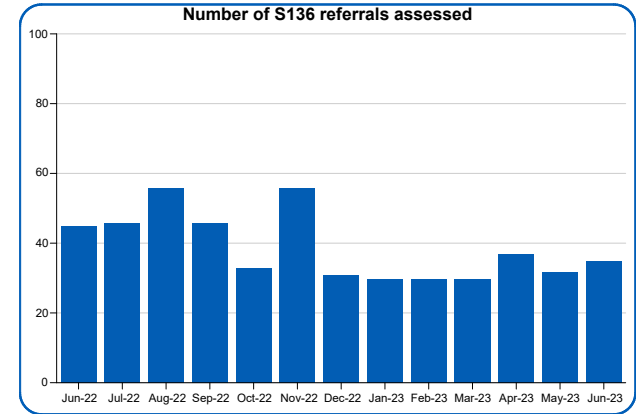
Contractual Target tba: June 11.4%



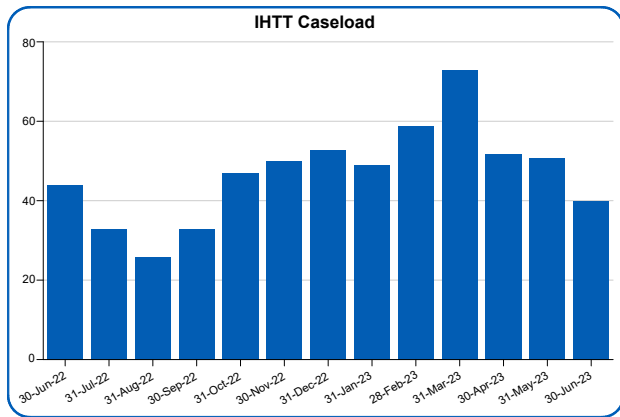
Contractual Target : June 59.7%



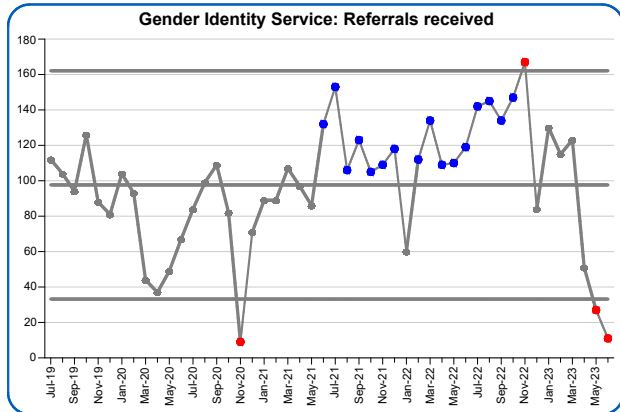
Contractual Target : June 25.7%



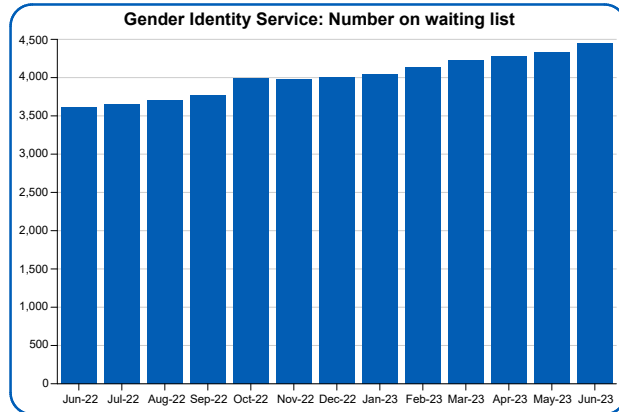
Total referrals assessed: June 35



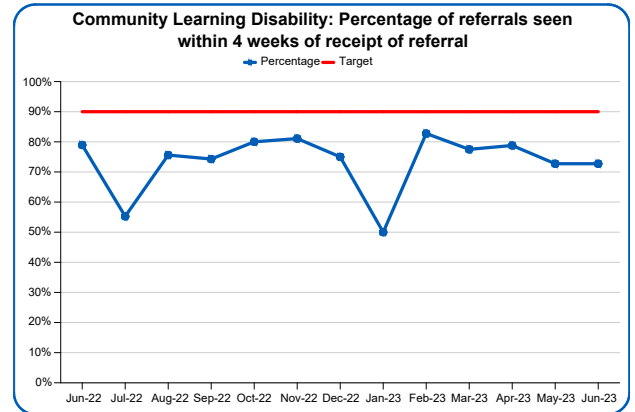
Caseload: June 40



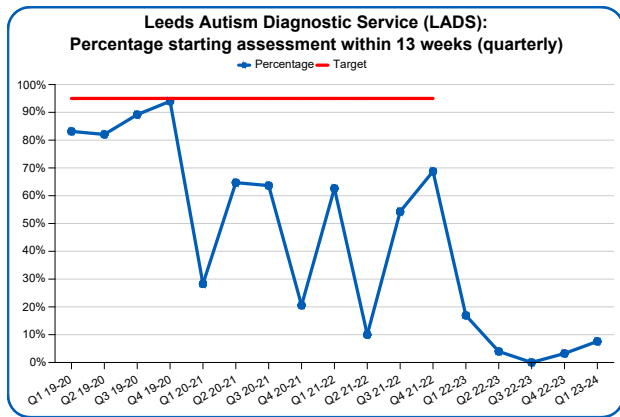
Total referrals: June 11



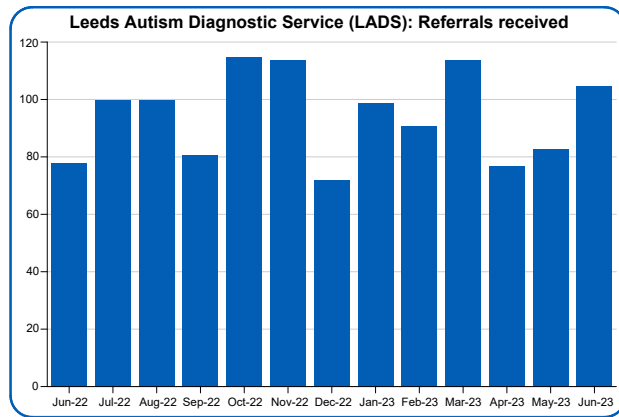
Number on waiting list: June 4,453



Contractual Target 90%: June 72.7%



Contractual Target : Q1 7.6%

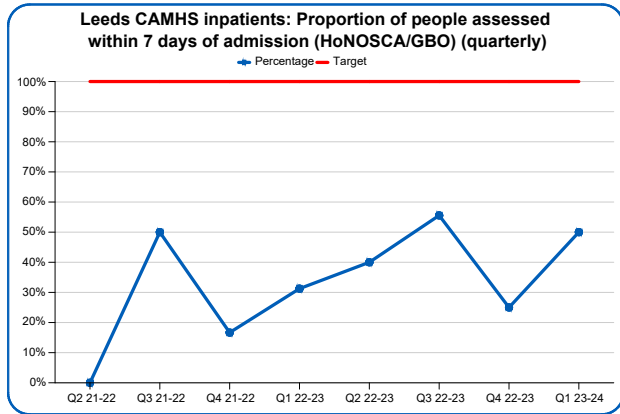


Local measure: June 105

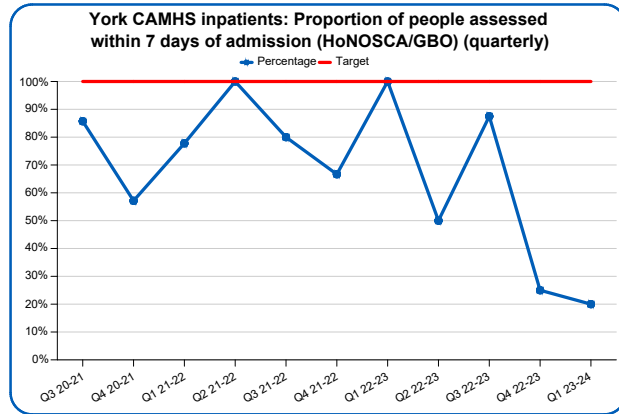
SPC Chart Key

- Average
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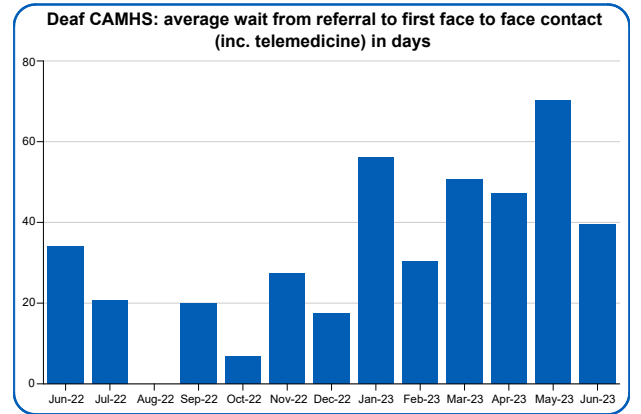
Services: Access & Responsiveness to Learning Disabilities, Regional & Specialist Services (continued)



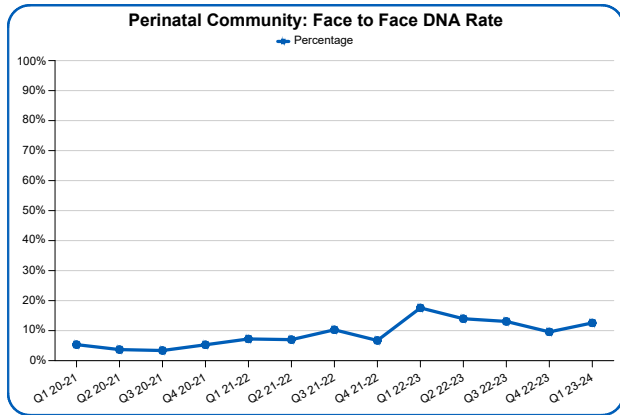
Contractual Target 100%: Q1 50.0%



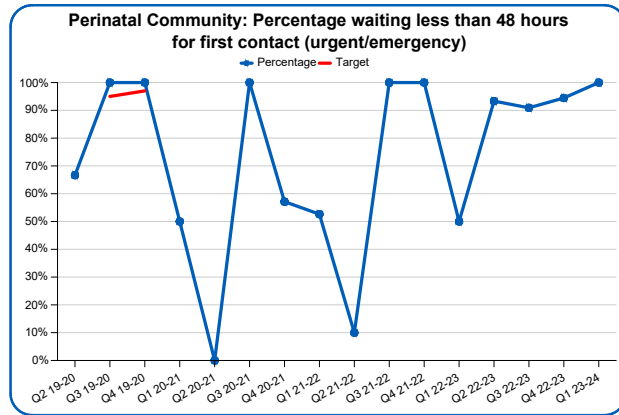
Contractual Target 100%: Q1 20.0%



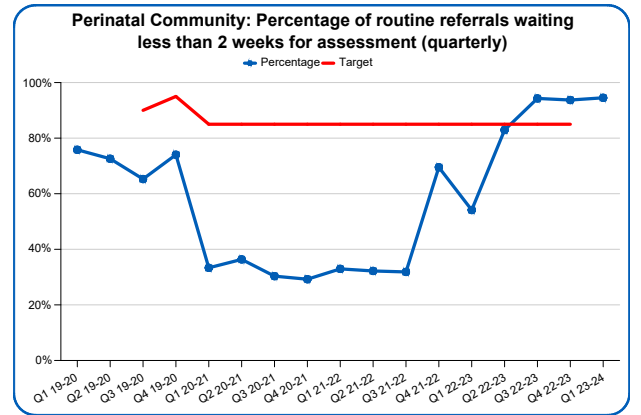
Local measure: June 40



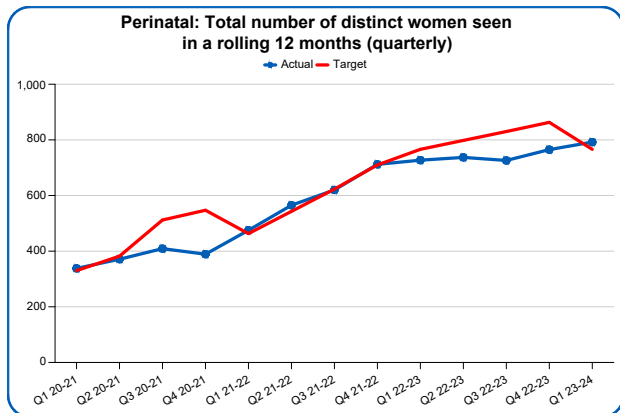
Contractual measure: Q1 12.6%



Contractual Target tba: Q1 100.0%

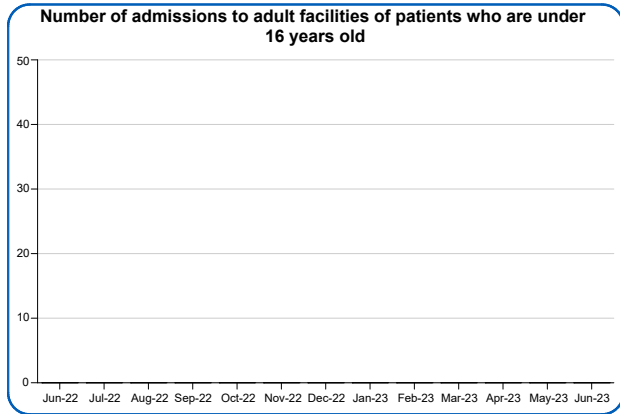


Contractual Target : Q1 94.5%

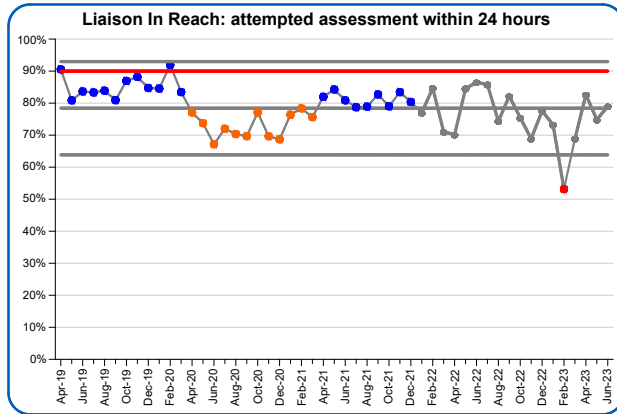


Local measure 766: Q1 792

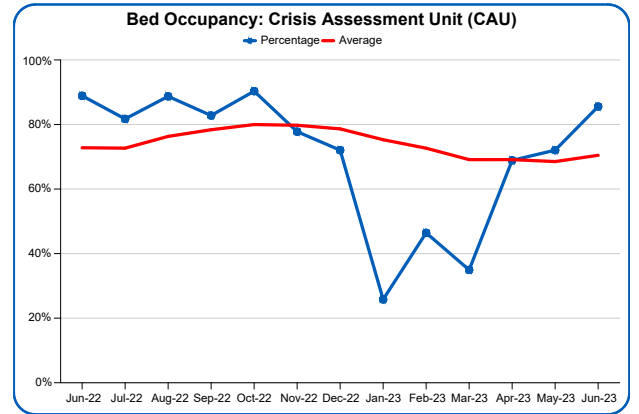
Services: Our acute patient journey



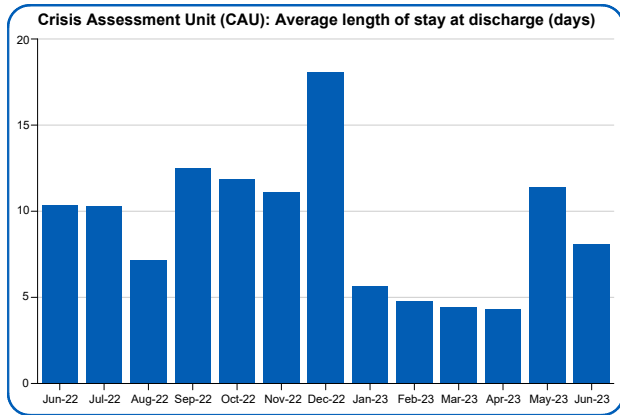
National (NOF) No target : June 0



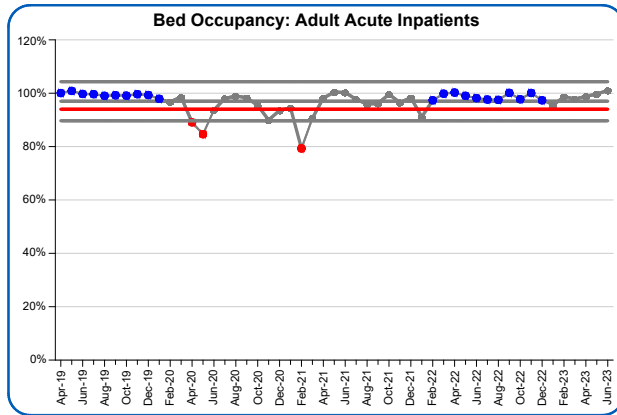
Contractual Target 90%: June 79.0%



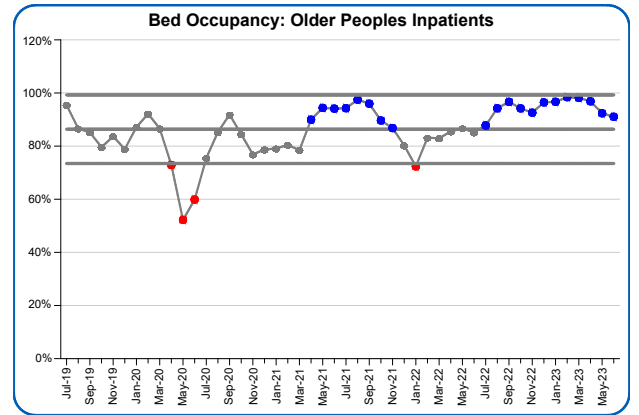
Local measure: June 85.6%



Local measure: June 8 days



Contractual Target 94%: June 101.0%

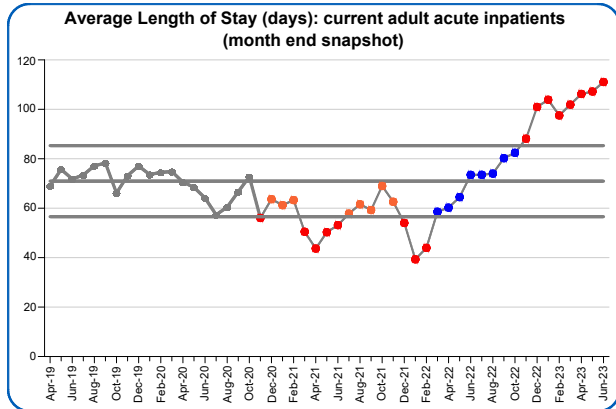


Local measure and target : June 91.0%

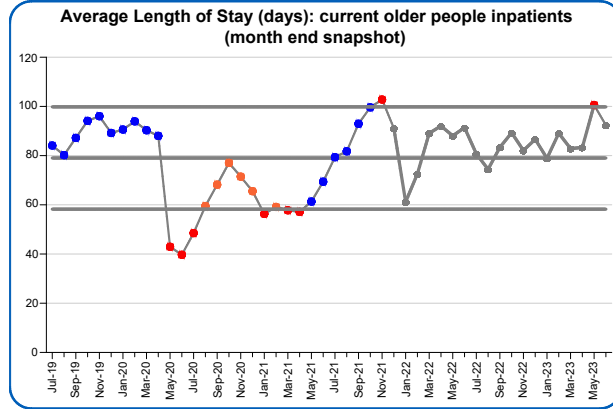
SPC Chart Key

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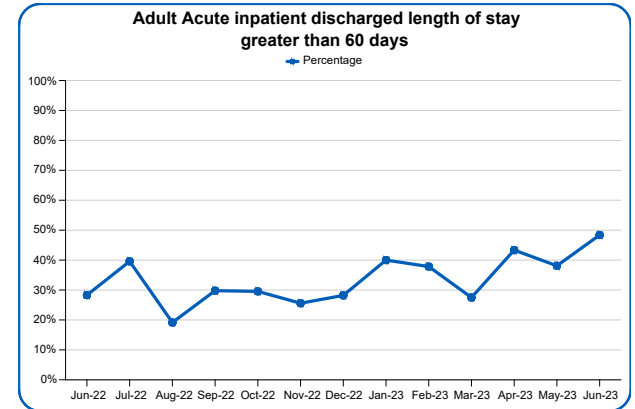
Services: Our acute patient journey (continued)



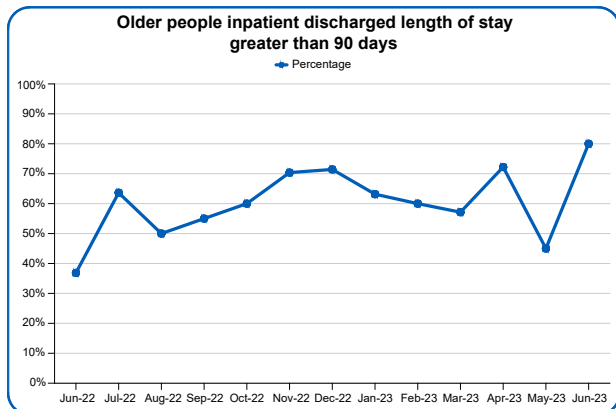
Local tracking measure: June 111 days



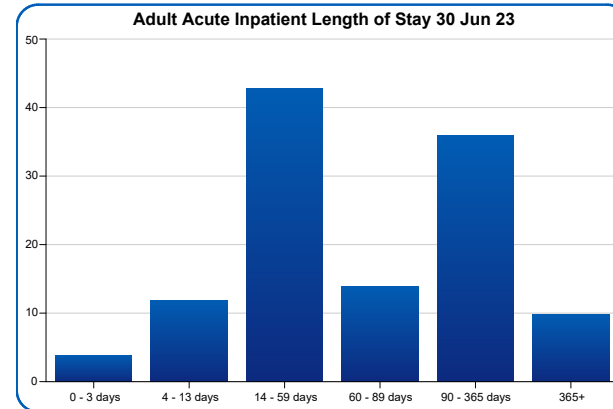
Local tracking measure: June 92 days



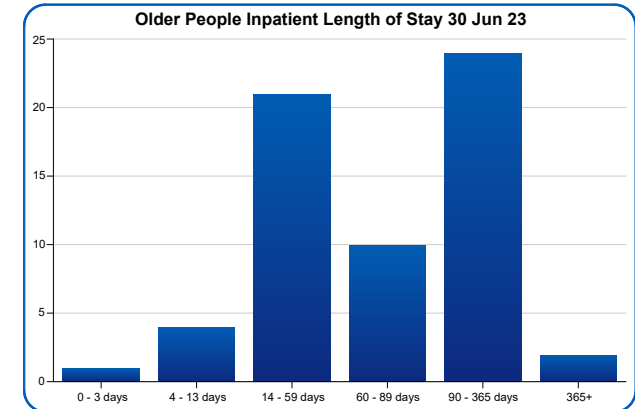
National (LTP): June 48.4%



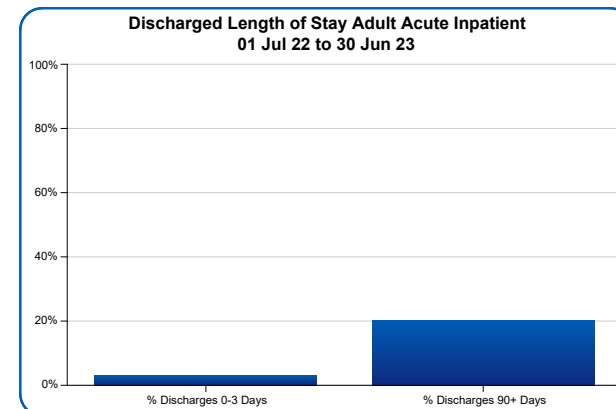
National (LTP): June 80.0%



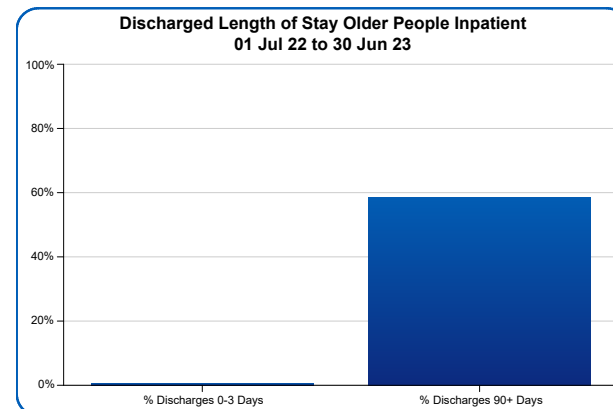
Local activity: 46 people with LOS 90+ days



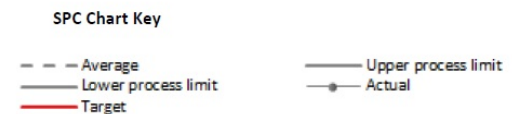
Local activity: 26 people with LOS 90+ days



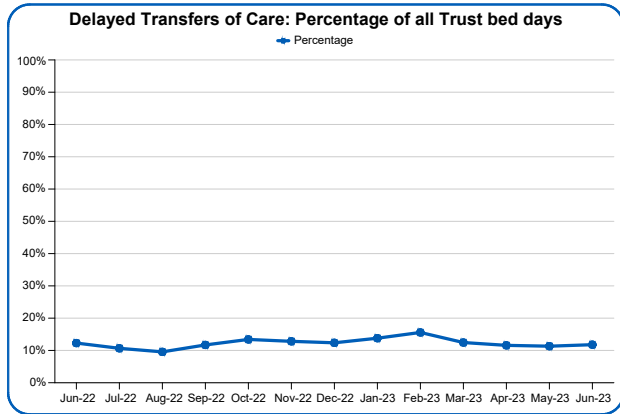
Local activity: % discharged LOS 90+ days = 20.4%



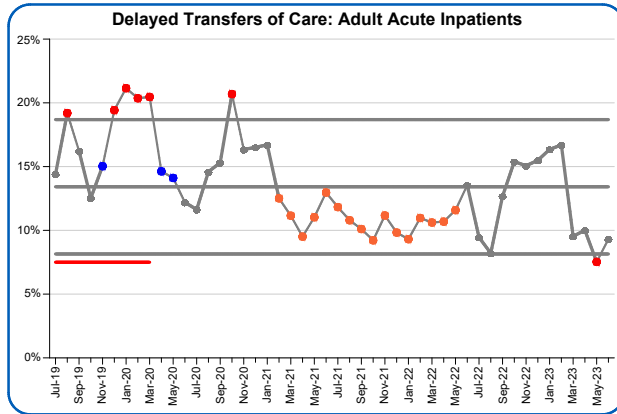
Local activity: % discharged LOS 90+ days = 58.7%



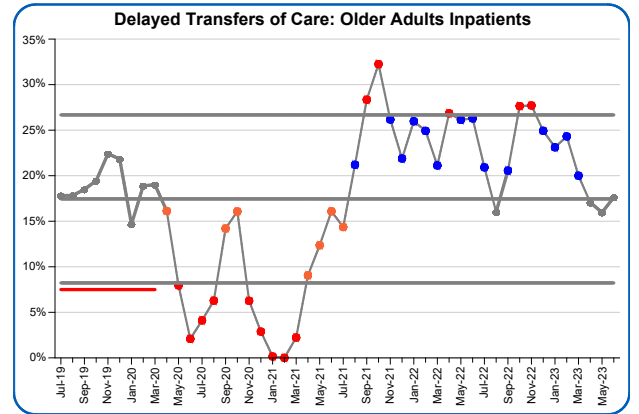




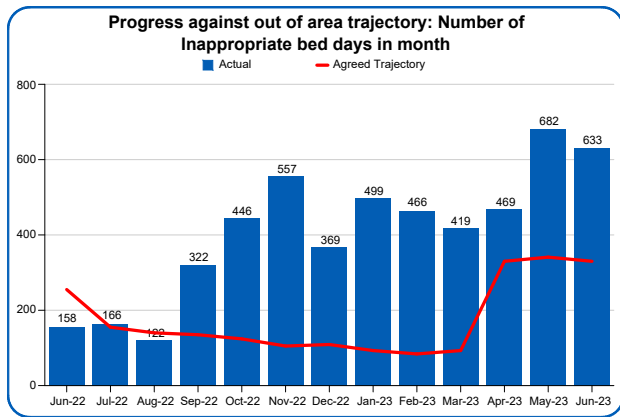
Local tracking measure: June 11.8%



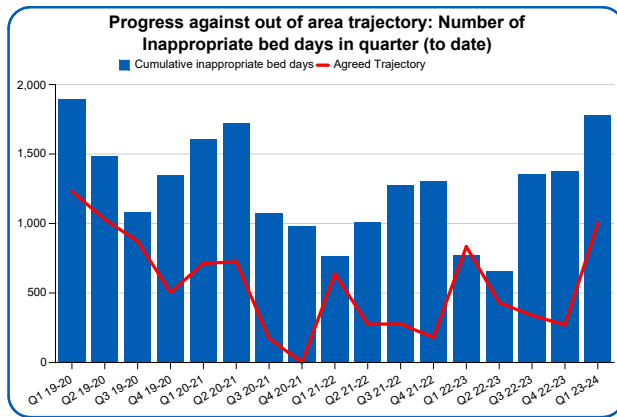
Local tracking measure: June 9.3%



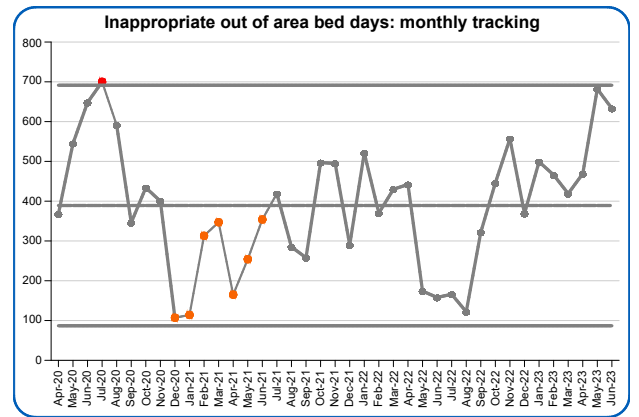
Local tracking measure: June 17.6%



Nationally agreed trajectory (330): June 633 bed days



Nationally agreed trajectory (Q1: 1,001): Q1 1,784 bed days

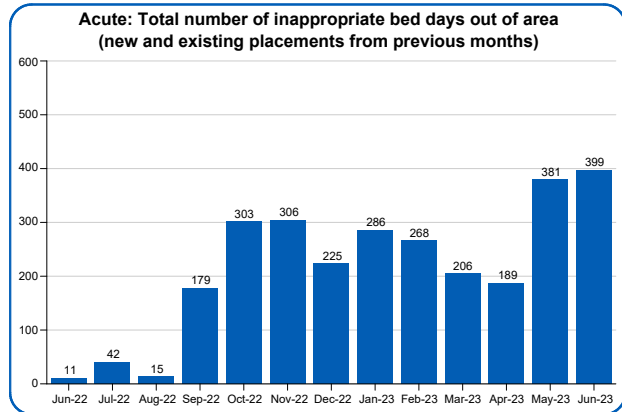


Local tracking measure: June 633 bed days

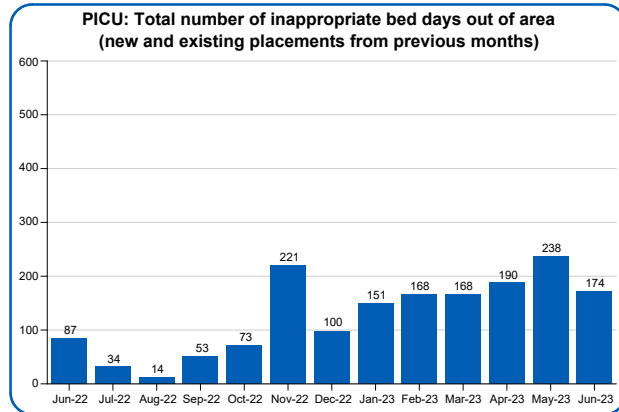
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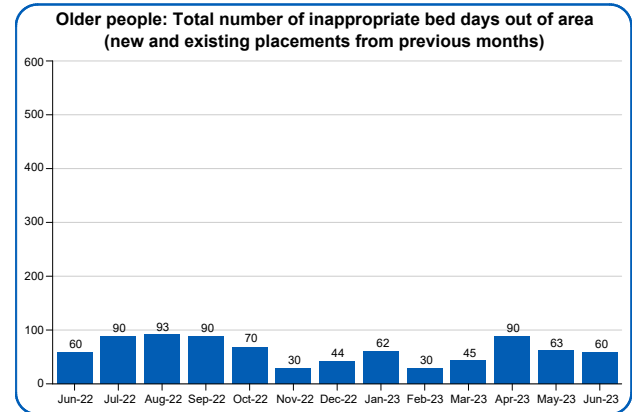
Services: Our acute patient journey (continued)



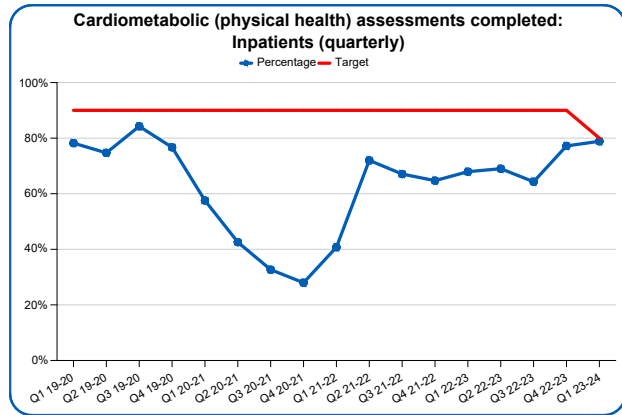
Nationally agreed trajectory (): June 399 days



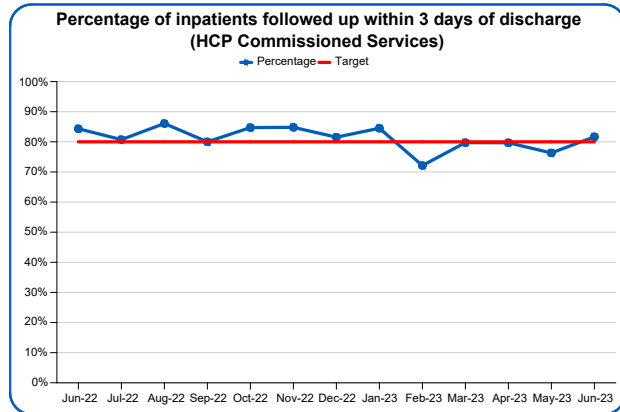
Nationally agreed trajectory (): June 174 days



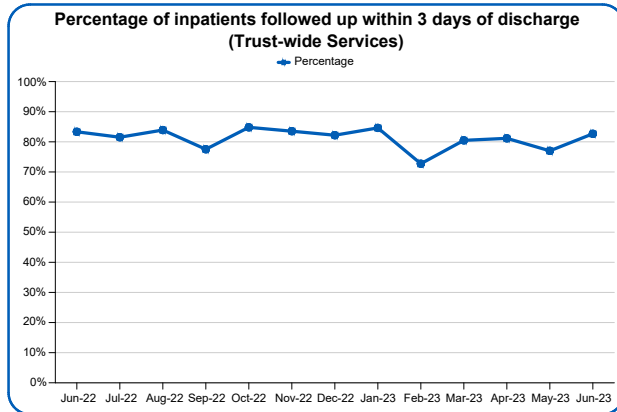
Local measure : June 60 days



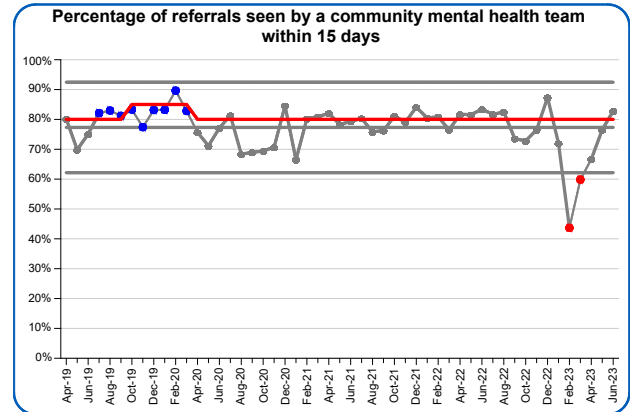
Contractual target 80%: Q1 78.9%



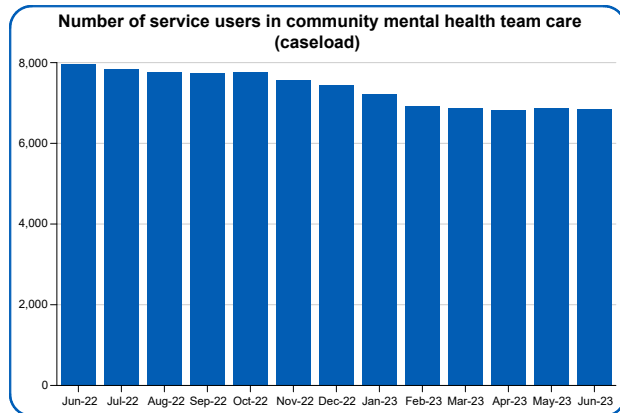
Contractual target 80%: June 81.7%



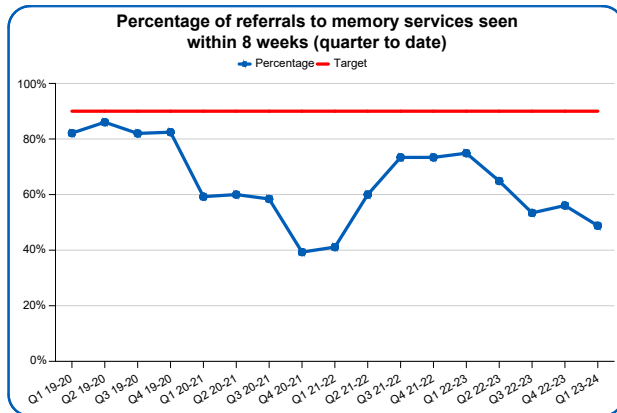
Local Tracking Measure 80%: June 82.7%



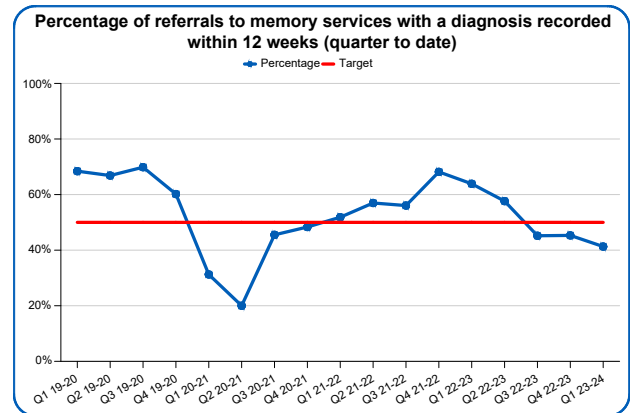
Contractual target 80%: June 82.8%



Local measure : June 3,421



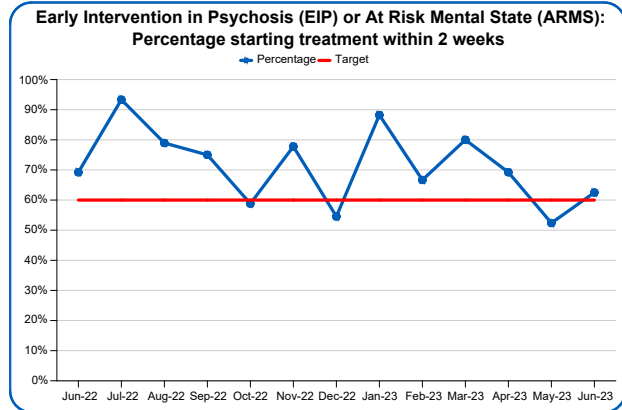
Contractual target 90%: Q1 23-24 48.8%



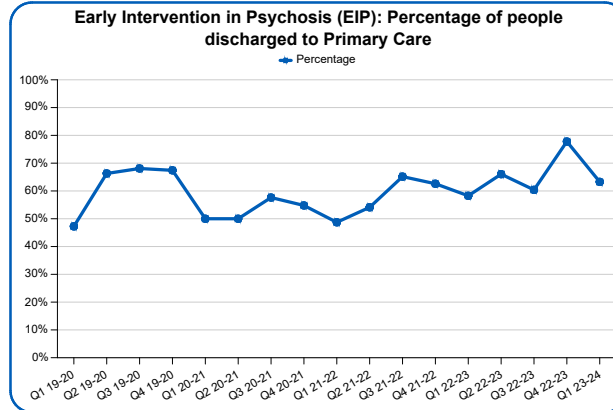
Contractual target 50%: Q1 23-24 41.3%

SPC Chart Key

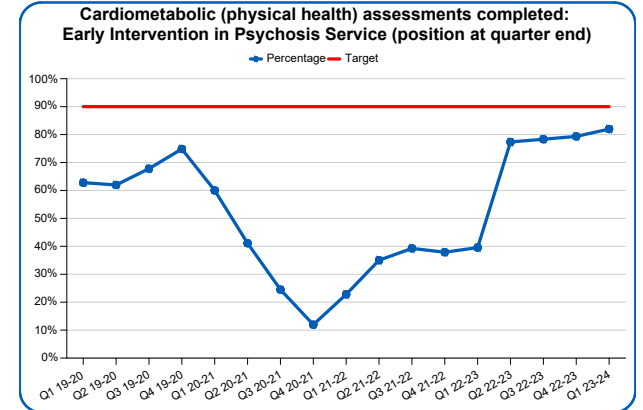
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- Target
- Upper process limit
- Actual



Contractual target 60%: June 62.5%

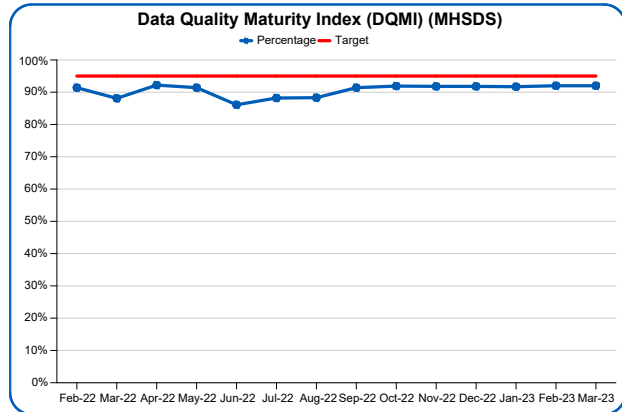


Contractual target tbc: Q1 63.3%

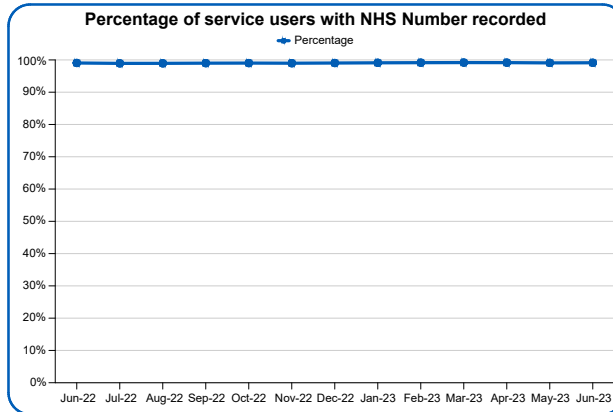


Contractual target 90%: Q1 82.0%

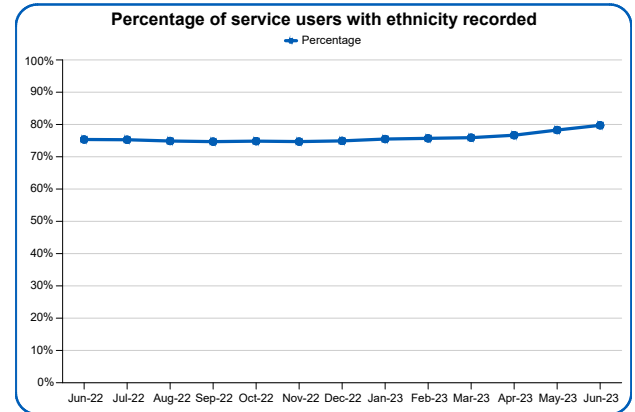
Services: Clinical Record Keeping



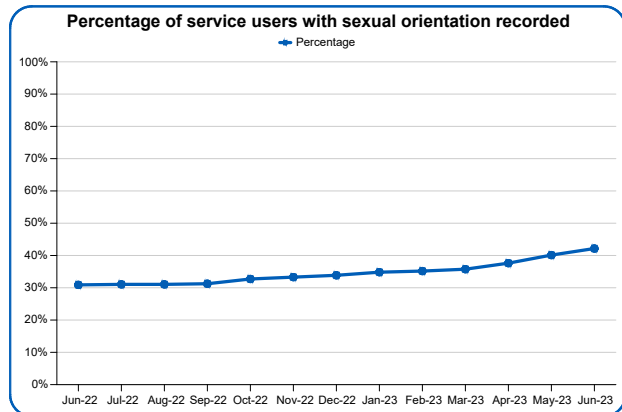
CQUIN / NHSOF Target 95%: March **92.0%**



Local measure: June **99.1%**



Local measure: June **79.7%**



Local measure: June **42.2%**