

INTEGRATED QUALITY & PERFORMANCE REPORT – January 2017 (December and Q3 Data)

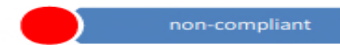
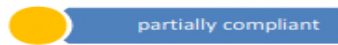
Exception Reporting

Strategic Goal 1 – People achieve their agreed goals for improving health and improving lives

Strategic Goal 2 – People experience safe care

Strategic Goal 3 – People have a positive experience of their care and support

This report shows the Trust's current compliance with national and local performance requirements which are aligned to the Trust's three Strategic Goals. Each performance requirement has been RAG rated to demonstrate compliance.



Exception Reporting

Remedial Action Plans for the below targets are attached after this exception report.

- **Data completeness - Ethnicity Reporting – Target 90%** - December performance: 78.0% Q3 performance: 74.8%
- **Proportion of patients assigned to a cluster. Target 95%** - December performance: 86.00% & Reviewed clusters within timescales.
Target 85% - December performance: 68.05%
- **Memory Service – Time from referral to Diagnosis (Leeds Contract) – Target 70%** - Q3 Performance 40.74
- **Timely access to a mental health assessment by the ALPS team in the LTHT Emergency Department (Leeds Contract) – Target 90%** December Performance 93.41% Q3 Performance 87.95%
- **Waiting times for Community Mental Health Teams for face to face contact within 14 days (Leeds Contract) - Target 80%**
Q3 Performance 76.11%
- **Timely Communications with GPs notified in 10 days (Leeds Contract) – Target 80%** - Q3 Performance 73.83%

Additional Information

- **NEW for IQP! CAMHS - Completion of HoNOSca and GCAS as effective tools for improving outcome on Admission (NHS England)**
Target 95% December Performance 100%
- **NEW! CAMHS – Completion of HoNOSca and GCAS as effective tools for improving outcome on Discharge (NHS England)**
Target: 95% December Performance: 92.31%. 12 out of 13 service users were screened via the HoNOS tool on discharge.

Both of these targets are part of the Schedule 4 contract. These are additional targets to give the Board more oversight of the NHS England contract.

- **7 Day Follow up (Single Frame Oversight) - Target 95%** December Performance 92.22% Q3 Performance 95.86%
There were 6 breaches in December but the quarterly target was met. 3 of these were service user disengagement. The teams made several attempts to contact the service users to no avail. The other 3 were followed up post 7 day target.

- **Appraisals - Target 85% - December/Q3 performance for LYPFT: 83.11%**
Leeds Care Group 83.43%, Specialist and LD Care Group 84.40% & Corporate Service 80.67%.
This is currently a task on the CQC action plan

- **The national picture for % in employment / settled accommodation the latest figure published by NHS Digital is for September 2016 final MHSDS submissions:**

Proportion of people in contact with adult mental health services aged 18-69 on CPA at the end of the Reporting Period in **settled accommodation** = National Performance - 53.7934%, LYPFT December Performance 67.49%, Q3 performance 67.95%.

Proportion of people in contact with adult mental health services aged 18-69 on CPA at the end of the Reporting Period in **employment** = National Performance - 7.44654%, LYPFT December Performance 11.02%, Q3 Performance 11.41%

- **NEW! Gender Identity Service Waiting List (NHS England)**
- **NEW! Gender Identity Service Average Waiting Times of First Offered Appointment (NHS England)**

NHS Gender clinics, in conjunction with NHS England, have been working on reducing waiting times and improving services for people accessing gender services. A new service specification for all gender services is currently being developed and will be going out for public consultation in the spring 2017. An outcome from the work completed so far is that gender services will need to report on, and meet, the 18 week RTT. The service is currently working to reduce waiting times and are recruiting and training staff to meet this need following investment from NHS England. The demand for gender services, despite this investment continues to rise.

- **Mental Health Safety Thermometer - No agreed target. December performance %** Data not available as the dashboard ownership is in transition from one provider to other. The data has been provided but the dashboards were not updated.


Sarah Chilvers
Performance Improvement Manager

Strategic Goal 1 - People achieve their agreed goal for improving health and improving lives

	Dec 2016/2017	2016/2017 Q3	Target	Trend
Delayed Transfers of Care (Previously reported to Monitor, not requested as part of the SOF)	3.0%	3.4%	7.5%	
Admissions to inpatient services had access to crisis resolution / home treatment teams (Single Oversight Framework)	100.00%	99.64%	95.00%	
Care Programme Approach Formal Reviews within 12 months (Previously reported to Monitor, not requested as part of the SOF)	97.12%	97.12%	95.00%	
Data Completeness - Identifiers (Single Oversight Framework)	99.34%	99.42%	97.00%	
Data Completeness - Ethnicity (NHS Standard Contract)	78.06%	74.84%	90.00%	
Data Completeness - Inpatient Ethnicity	97.25%	98.56%	90.00%	
Bed occupancy rates for inpatient services (Leeds Contract)	94.32%	96.06%	94.00% to 98.00%	
Inpatient Length of Stay – Adult Mental Health Inpatient Units Adult Wards (Leeds Contract)	41.63	39.50		
Inpatient Length of Stay – Adult Mental Health Inpatient Units Older People's Wards (Leeds Contract)	66.44	95.11		

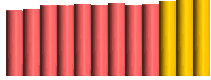
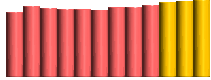
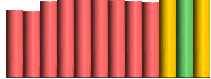
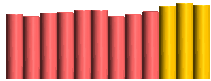
	Dec 2016/2017	2016/2017 Q3	Target	Trend
Inpatient Length of Stay – Adult Mental Health Inpatient Units - <3 days or >90 (Leeds Contract)	11.00	49.00		
Emergency Readmissions within 28 Days - Adult Acute Mental Health Wards (Local)	8.24%	7.75%		
Proportion of in scope patients assigned to a cluster (Leeds Contract)	86.00%	86.00%	95.00%	
Proportion of in scope patients assigned to a cluster and reviewed within recommended timescales (Leeds Contract)	68.09%	68.09%	85.00%	

	2016/2017 Q3	Target	Trend
Readmissions to Adult and Older peoples Mental Health In Patient Units - Median days (Leeds Contract)	312.00		
Readmissions to Adult and Older peoples Mental Health In Patient Units - Cumulative (Leeds Contract)	505		
Referral and Receipt of a Diagnosis within LADs Service (Leeds Contract)	70.00%	70.00%	
Percentage of people in settled accommodation (Leeds Contract)	63.38%		
CAMHS use on Admission of HoNOSca and CGAS as effective tools for improving outcomes (NHS England)	100.00%	95.00%	

	2016/2017 Q3	Target	Trend
CAMHS use on Discharge of HoNOSca and CGAS as effective tools for improving outcomes (NHS England)	92.31%	95.00%	

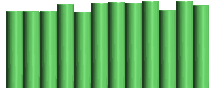



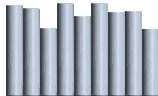
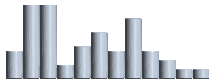
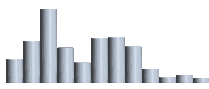
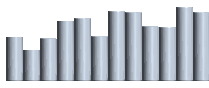
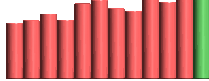
Strategic Goal 2 - People experience safe care

	Dec 2016/2017	2016/2017 Q3	Target	Trend
7 Day Follow Up (Single Oversight Framework)	92.39%	95.90%	95.00%	
Healthcare Associated Infections – C.difficile	0	0	0	
Healthcare Associated Infections – MRSA	0	0	0	
Percentage of people with a Crisis Assessment Summary and formulation plan in place within 24 hours (Leeds Contract)	100.00%	99.47%	95.00%	
Incidents reported within 48 hrs from incident identified as serious (Contract)	100.00%	100.00%	100.00%	
Admissions to adult facilities of patients who are under 16 years old (Single Oversight Framework)	0	0		
Never Events (National)	0	0	0	
Trigger to Board Events (Local)	0	0	0	
NHS Safety Thermometer Harm Free Care	98.54%	98.43%	95.00%	

	Dec 2016/2017	2016/2017 Q3	Target	Trend
Appraisals LYPFT	83.11%	83.11%	85.00%	
Appraisals Leeds Care Group	83.43%	83.43%	85.00%	
Appraisals Specialist and LD Care Group	84.40%	84.40%	85.00%	
Appraisals Corporate Services	80.67%	80.67%	85.00%	

	2016/2017 Q3	Target	Trend
Dual Diagnosis Training (Leeds Contract)	84.40%	80.00%	
Increasing awareness of Autism in registered mental health nurses (Leeds Contract)	86.48%	80.00%	
Memory Services – time from Referral to Diagnosis (Leeds Contract)	40.74%	70.00%	
Compulsory Training (Local)	88.22%	85.00%	

Strategic Goal 3 - People have a positive experience of their care and support

	Dec 2016/2017	2016/2017 Q3	Target	Trend
Data Completeness Indicator for Mental Health Outcomes for CPA Patients (Previously reported to Monitor, not requested as part of the SOF)	73.21%	73.90%	50.00%	
Access to Healthcare for People with a Learning Disability (Previously reported to Monitor, not requested as part of the SOF)				
In Employment (Single Oversight Framework)	11.08%	11.45%		
In Settled Accommodation (Single Oversight Framework)	67.28%	67.79%		
Friends and Family Test Likely or Extremely Likely to Recommend	72.73%	86.67%		
Out of Area placements (Leeds Contract)	2.00	8.00		
Out of Area placements by bed days (Leeds Contract)	25.00	90.00		
Timely access to MH assessment under S136 (Leeds Contract)	44.68%	41.76%		
Timely access to a mental health assessment by the ALPs team in the LTHT Emergency Department (Leeds Contract)	93.41%	87.95%	90.00%	

	Dec 2016/2017	2016/2017 Q3	Target	Trend
Gender Identity Service Waiting List (NHS England)	785	785		
Gender Identity Service Average Waiting Time To First Offered Appointment (NHS England)	413.42	456.55		

	2016/2017 Q3	Target	Trend
Waiting times for Community Mental Health Teams for face to face contact within 14 days (Leeds Contract)	76.11%	80.00%	
Waiting Times Access to Memory Services; Referral to first face to face contact within 8 weeks (Leeds Contract)	86.72%	85.00%	
Timely Communication with GPs Notified in 10 days (Leeds Contract)	74.66%	80.00%	

Appendix

	2016/2017 Q3	Target	Trend
Staff Turnover	12.15%	15.00%	